Leveraging Emerging Technologies for E-governance
Issues and Challenges

- Moving from a “service delivery model” to “participative governance”
- Moving towards “democratization of information”.
- Change from top down to bottom up governance
Challenges

- A new frame work consisting of ICT infrastructure, information management tools, information policies and practices needs to be evolved to ensure a level playing field for the masses for seamless information flow.
- Such a frame work is defined as Public Information Infrastructure (PII).
- Electronic Services delivery bill
In the 21st century – Information will be the fourth pillar of democracy

Information as lever of Economic and Social Development

Information available in real time to share, manage & collaborate - accurate, reliable, timely & usable

Government control of strategic information – critical
Strengthening the Fourth Pillar of Democracy requires

PUBLIC

INFORMATION

INFRASTRUCTURE

► Create - access, connectivity, systems, processes, programs, structures, standards & platform

► Integrate - geographical (Centre/State) & sectoral (agriculture, transport, finance etc.) boundaries & applications into Single-Secure National Information Space
PII - connect Center to Panchayats & People

ONE BILLION CONNECTED PEOPLE
A bridge between the citizen and the services – Device & Network agnostic
Open Government Platform

- India and the US have developed an Open Government Platform (OGPL) to promote transparency and citizen engagement.
- OGPL will make government data, documents, tools and processes publicly available in useful machine-readable formats to develop new applications for citizen benefit. (www.data.gov.in)
- OGPL combines and augments best features of US Data.Gov and India’s ‘Data.gov.in’ sites and will be offered to interested third country Governments.
- OGPL will enhance access and use of Government data to foster innovation, improve delivery of Government services, and promote government accountability and transparency.
- Currently Data.gov.in is operational and has 2000 datasets.
PII for the people