

# National Awards for e-Governance 2021-22

30<sup>th</sup> June, 2022



सत्यमेव जयते

प्रशासनिक सुधार और लोक शिकायत विभाग  
DEPARTMENT OF  
ADMINISTRATIVE REFORMS & PUBLIC  
GRIEVANCES



# About the Awards

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## Purpose of the Award

- 1 Recognize achievements in the area of e-Governance
- 2 Disseminate knowledge on effective methods of designing and implementing sustainable e-Governance initiatives

- 3 Encourage incremental innovations in successful e-Governance solutions
- 4 Promote and exchange experiences in solving problems, mitigating risks, resolving issues and planning for success

## Scope of the Award has been expanded to

- 1 Identify areas of significant outcome – oriented performance by Districts/States
- 2 Recognize the best in facilitating implementation of new initiatives and bring transparency by use of technology
- 3 Achievement in implementation of e-Governance innovation

## Projects will be evaluated on

- 1 Initiating and implementing an innovative project to meet stakeholder's requirement through use of ICT
- 2 Use of technology in bringing perceptible improvement in processes/systems
- 3 Making public delivery systems responsive, transparent and efficient particularly by leveraging technology
- 4 Bringing significant improvement/enhancement by use of technology

# Awards Snapshot

Award Categories	Nominations invited	Number of Awards
<b>1</b> Excellence in Government Process Re-engineering for Digital Transformation	(i) Central Ministries/Departments (ii) State/UT Govts.	<b>4 Awards (two each for Centre and State)</b>
<b>2</b> Excellence in providing Citizen Centric Delivery	(i) Central Ministries/Departments (ii) State/UT Govts.	<b>4 Awards (two each for Centre and State)</b>
<b>3</b> Excellence in District level initiative in e-Governance (i) North-East States and Hill States (ii) UTs (including Delhi) (iii) Other States	District and Local Bodies	<b>6 Awards (two for each category)</b>
<b>4</b> Outstanding research on Citizen Centric Services by Academic/Research Institutions	Academic/Research Institutions (Government and Non-Government)	<b>2 Awards</b>
<b>5</b> Excellence in Adopting Emerging Technologies	Central Ministries/Departments, State/UT Governments, Central and State Government PSUs	<b>2 Awards</b>
<b>GOLD</b> <b>Certificate and Trophy for the awarded project with Cash Award of Rs. 5 lakhs</b>	<b>SILVER</b> <b>Certificate and Trophy for the awarded project with Cash Award of Rs. 3 lakhs</b>	

# Award categories at a glance

## Excellence in Government Process Re-engineering for Digital Transformation

- Improvement in outcomes related to efficiency, effectiveness of process, cost, quality, service delivery, data analytics or a combination of these through a Dashboard/app
- Impact should indicate a significant digital transformation
- **Four Awards** under this scheme

## Excellence in providing Citizen Centric Delivery

- Providing e-Services to citizens, the unique digital instance for all government entities
- Cover areas of status of accessibility, content availability, ease of use, information security & privacy, end service delivery, integrated service delivery, and tracking in Delivery of Public services
- **Four Awards** under this scheme

## Excellence in District level initiatives in e-Governance

- Recognize the district level e-Governance projects including in the field of redressal of Public Grievances
- Delivering enhanced value to citizen's through effective use of ICT
- **Six Awards** under this scheme

# Award categories at a glance

## Outstanding research on Citizen Centric Services by Academic/Research Institutions

- Recognize the exemplary research in the field of e-Governance by Academic/Research institutions for the benefit of citizens
- **Two Awards** under this scheme

## Excellence in Adopting Emerging Technologies

- Recognize the exemplary adoption of emerging technologies for e-Governance projects
- Technologies such as blockchain, artificial intelligence, machine learning, natural language processing etc.
- **Two Awards** under this scheme

# Call for Registration

All are requested to register at <https://nceg.gov.in/>

The screenshot shows the homepage of the National Conference on e-Governance (NCEG). At the top left is the Government of India emblem and the text 'प्रशासनिक सुधार और लोक शिकायत विभाग' (Department of Administrative Reforms & Public Grievances). To the right is the NCEG logo and 'National Conference on e-Governance e-GOVERNANCE DIVISION'. A navigation bar contains links for Home, National Conference on e-Governance, National Awards for e-Gov, NAEg 2020-21, Register, and Log in. Below this is a login section with 'Log in', 'Create new account', and 'Reset your password' buttons. The 'LOG IN' form includes fields for 'Username or email address' and 'Password', with a 'Log in' button at the bottom.

Homepage registration/ Login

The screenshot shows a sample application form for 'CATEGORY 1: EXCELLENCE IN GOVERNMENT PROCESS RE-ENGINEERING FOR DIGITAL TRANSFORMATION'. The form is titled 'Part I - General Details of the Project' and includes several sections: 1. Name of the Project (text field), 2. Nature of the project (dropdown menu), 3. Details of the Project Head (Name, Designation, e-mail, Mobile No. fields), 4. Details of the Team Members working/verked for the project (not more than 4) (table with 4 rows and 2 columns: S. No., Name, Designation), 5. Objective of the Project (text area, 500 words approx.), 6. Date of Launch of Project (The launch date of the project should be between 01.09.2018 -05.08.2019. The project must be operational for a period of at least one year as on 05.08.2020 (including Pilot Period)) (date field), 7. Beneficiaries of the Project (text field), 8. Details of National/International Awards received (text field), and 9. Details of Point of Contact of the nominated project (Name of the Point of Contact of the project: text field).

Sample Application forms

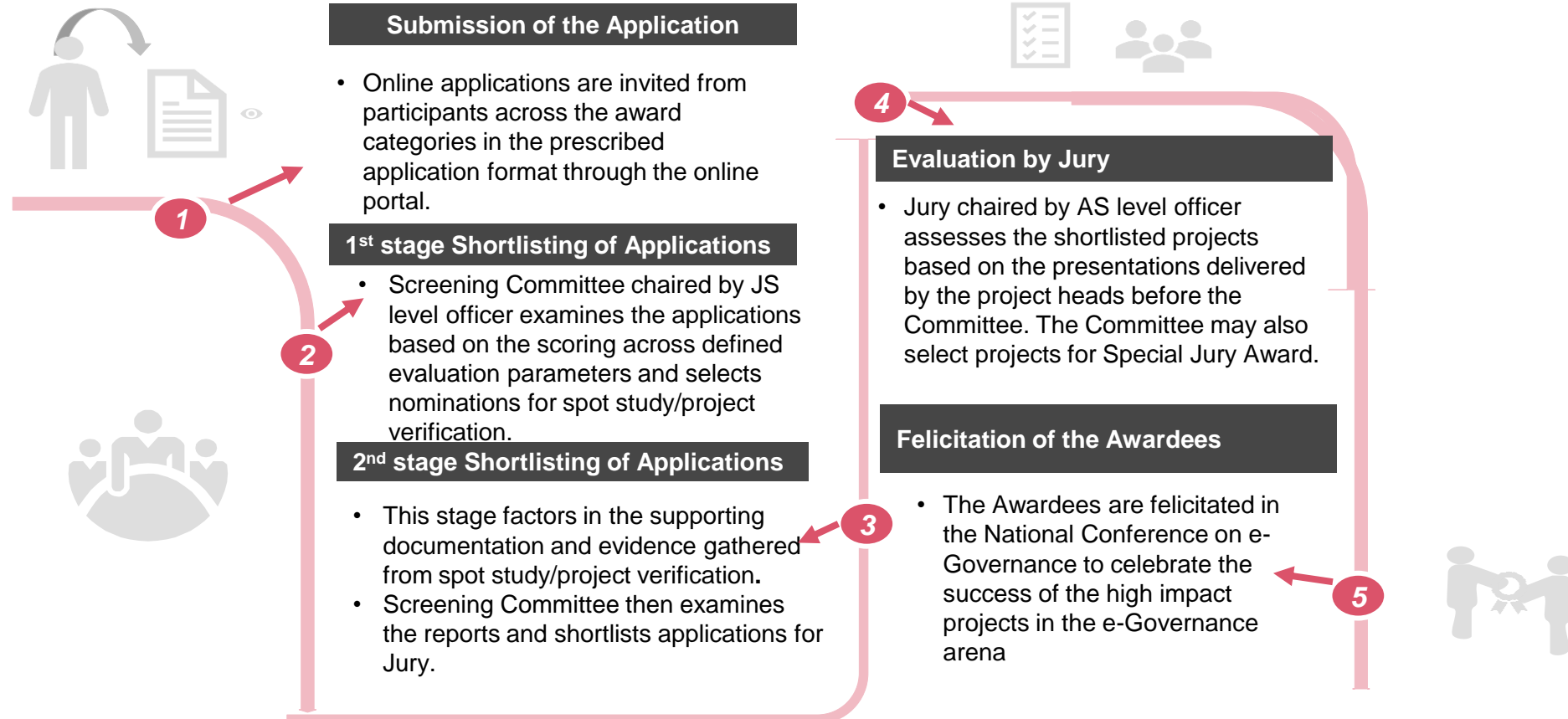
## Note

- The window for Registration opens from 1<sup>st</sup> July 2022 and the last date of application submission is 31<sup>st</sup> July 2022 (There will be no further extension for the last date of submission)
- Please contact N.B.S Rajput (Joint Secretary) (011) 23360331 / nbsrajput[at]nic[dot]in, Prisca Mathew (Deputy Secretary) (011) (23401429) / pmathew[dot]eduj[at]nic[dot]in for any clarifications

# Stages of Evaluation



Department of Administrative Reforms and Public Grievances is the key stakeholder and monitors the entire processing of the applications.



# Revamp and Changes from previous years

<b>Details</b>	<b>Earlier Scheme</b>	<b>NAeG 2021-22</b>
<b>No. of Awards</b>	28	18
<b>Date to be conferred</b>	During 24 <sup>th</sup> NCEG held on 7 <sup>th</sup> and 8 <sup>th</sup> January, 2022	During 25 <sup>th</sup> NCEG proposed to be held in November, 2022
<b>Pre Qualification Criterion</b>	The project should be operational for a period of at least one year as on 30.09.2020 for all categories except Category 5 and 6 where it must be operational on 30.09.2020	The project should be operational for a period of atleast one year for all categories except Category 5 where it must be operational on 30.09.2021
<b>Award Amount</b>	Gold - 2 lakhs Silver - 1 lakhs	Gold - 5 lakhs Silver - 3 lakhs



# General Terms and Conditions

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- Online Registration of the organization is mandatory before submitting online application form
- An organization needs to register only once and can submit more than one project/initiative through the same login ID
- Only incumbent Head of the organization may register and submit online applications. Email/Hard Copies/fax of the applications forms will not be accepted
- The application must reflect the organization email ID, individual email ID applications will be rejected at any stage of the scrutiny of the applications or till the award function.
- Details furnished would need to be comprehensive and cover the specified aspects of the initiative. Incomplete submissions not complying with the directions/guidelines detailed herein would not be considered
- Applications without completely filled information will be summarily rejected.
- The decision of DARPG, Government of India in selecting the project/initiative for National Award for e-Governance, shall be final and binding on all the nominations
- Verification of the ownership of all shortlisted projects shall be carried out before finalizing results. Supporting details shall be made available by the Project in Charge

# Important Dates

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## NAeG 2021 - 22

**1<sup>st</sup> July 2022**

**Applications invited for nominations in  
NAeG 2021-22**

**31<sup>st</sup> July 2022**

**Last Date for Submission of  
Applications**

**15<sup>th</sup> September 2022**

**Presentation before Jury Committee**

Thank you