

Project Details: NAeG/14-15/00060

Project id -	NAeG/14-15/00060
Name of The Project	TDS Reconciliation, Analysis & Correction Enabling System (TRACES) Implemented through Centralized Processing Cell (TDS) in the Directorate of Income Tax (Systems), Income Tax Department
Category of Award Applying for	Excellence in Government Process Re-engineering
Date of Launch	01-05-2013
Summary/Objective of the project	<p>Centralized Processing Cell (TDS) is a technology driven transformational initiative on Tax Deduction at Source that provides a comprehensive solution through Tax Deduction, Reconciliation, Analysis and Correction Enabling System (TRACES) - its core engine. CPC (TDS) undertakes bulk processing of TDS statements to generate Annual Tax Credit statements for each taxpayer (PAN holder) in Form 26AS, TDS certificates in Form 16 / 16A & identifies TDS defaults of short payment, short deduction, interest etc. CPC (TDS) reconciles and co-relates information from various sources including banks (tax payment), deductors (reporting tax deduction), Assessing Officers (mapping no tax / low tax deductions) and tax professionals (reporting international transactions). With its inclusive approach, the initiative provides bouquet of services to its stake holders including deductors, deductees, Principal Accounts Officers of the Central and State Governments & the officers of the Income Tax Department. The CPC-TDS seeks to promote voluntary compliance through the principle of USAGE:- Uniformity-Uniform interpretation of law & procedures through conversion of law into set of mathematical formulae Simplification- Simplification & standardization of Backend & Frontend processes. Redesigning & reduction in number of Forms Accessibility - Services at the doorstep of taxpayer any time/anywhere & realizing jurisdiction free tax administration for bulk processes. Good tax Governance- Each Rupee that is collected is accounted for & robust reconciliation of tax collected vis--vis tax credits claimed. Inclusive approach Empowerment- Empowering the taxpayer with information, knowledge of laws & procedures & proceedings pending. Multiple communication channels The Objectives of CPC-TDS can be summarized below:- Provide a comprehensive technology platform for all stakeholders Enhance TDS processing capabilities Streamline tax accounting Address TDS mismatch issues through Online Generation of TDS certificates Minimize TDS frauds Improve filing of Income Tax Returns and reporting of correct Income Release of manpower from Bulk Functions Empower assessing officers using Business Analytics for risk profiling and enforcement functions Provide insights for policy formulation on the basis of data relating to nature & extent of financial transactions & demographic profile of persons involved in such transactions The philosophy behind the project is to ensure end to end e-enabled services that are accessible on anytime-anywhere basis, with no cost to the taxpayer/deductor. The CPC (TDS) delivers value added services to the wide spectrum of stake holders ranging from common citizen (having limited access to technology) to highly tech savvy entities. Therefore, the entire solution revolves around: Providing online and offline support through portal, email, call centre and physical documents as regards facilities/functionality provided by CPC (TDS). Providing a comprehensive feedback to the stakeholders about oThe stage of processing oDiscrepancy, if any as regards data, interpretation etc. oJustification for identifying defaults & raising tax demands Comprehensive Online Support to minimize data errors, thus ensuring data consistency. End to End e-services for identifying gaps, filing corrections, verification of certificates, view of tax credits, filing of grievances and service of intimations etc. The online solutions are available to stake holders on anytime, anywhere basis. The primary means of service delivery by the CPC (TDS) is comprehensive web based portal www.tdscpc.gov.in The fact that users across the spectrum in terms of technology access, big or small, are actually accessing the system is a pointer to the fact that functionalities are useful, user-friendly and relevant. This has made the life of a normal deductor/ taxpayer easier and hassle-free. CPC (TDS) brings value to various institutions, organizations (both within and outside government) and all taxpayers across India. It also offers services to those tax entities aboard that have entered into financial transactions in India. The users of the facilities at CPC (TDS) include More than 4 crore Taxpayers (as their tax stands deducted by various organizations) including corporates, individuals, business entities and others. More than 15 Lakh Deductors (entities responsible for withholding of taxes on payments made to the taxpayers) including more than 1,75,000 offices of the Central &</p>
Beneficiary of the project	

State Governments More than 5000 Government (Central & state) treasuries, sub-treasuries in each district and other Principal Accounts officers reporting tax paid without production of challan More than 500 field officers of the Income Tax Department, spread across the country, who are responsible for TDS administration Taxation policy wing of the Central Board of Direct Taxes Agencies involved in automated exchange of information of foreign accounts The CPC (TDS), through bouquet of services, helps entities that are spread across the country, to fulfill their obligation of Tax Deduction at Source.

Details of Project Head

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Supporting documents:-