Project Details: NAeG/14-15/00031

Project id -	NAeG/14-15/00031
Name of The Project	e-District
Category of Award Applying for	Best District level initiative in citizen-centric service delivery through ICT
Date of Launch	14-04-2013

Summary/Objective of the project

The e-District project is a mission mode project under the National e-Governance Plan (NeGP) wherein certificates issued through Revenue Department viz. community/income/nativity certificates, deserted women certificates, No Graduate certificates using e-District software designed and developed by National Informatics Centre (NIC). In the State level, 6 districts were chosen as pilot districts. Though Kanniyakumari was not a pilot district, it was decided by the District Administration to implement in January 2013. In a matter of three months all preliminary arrangements and infrastructure were set up and the project became functional from the Kalkulam Taluk since 14th April 2013. Following the success in Kalkulam Taluk, by 1st of June 2013, the initiative was scaled up to the remaining three Taluks also. The 126 Primary Agricultural Cooperative credit Societies (PACCS) are designated as Common Service Centres (CSC) . Background Reason for Project Initiative: Kanniyakumari District being the highest literate district in the state, have around 25,000 school students in each class. Moreover, close to 20,000 higher education seats are filled from this District every year. These students approach the revenue department for various types of certificates for admission needs. The manpower shortage in village offices lead to a large supply demand mismatch paving way for corruption and inordinate delays to obtain the certificates. Scheme of Issue of Community, Income, and Nativity Certificates to the 6th Standard Students at the Schools has also been enabled under this project In the earlier manual system, an individual had to apply to the Tahsildar/Deputy Tahsildar, who in turn gets the report of the VAO through the Revenue Inspector and issues the certificates. Practically, the applicant in person will approach the above officers and get the report by hand to get his certificates. The sheer volume of certificates to be issued left Taluk offices perpetually over-crowded in this system. No priority/queuing system was followed, which in turn resulted in higher pendency figures, in addition to possible corruption as speed money and to skip the queue. Outline of New System: District e-Governance Society (DeGS) has been formed in the District with a seed capital of Rs. 10 Lakhs. Computers along with UPSs have been purchased under e-District funds for all RI offices and connectivity from BSNL also provided. In e-District project, an individual has to approach the Common Service Centre (CSC) wherein data entry is done by the operator along with the uploading of scanned document required. A nominal user charge of Rs.30 is levied per application in which Rs.5 goes for the District e-Governance Society. It is then forwarded to the concerned VAO electronically. The VAO recommends/rejects the request based on his field enquiry and forward the same to the Revenue Inspector online. The Revenue Inspector after making necessary enquiries forwards it to the Tahsildar/Deputy Tahsildar. The Tahsildar/Deputy Tahsildar after making digital signature in the certificate forwards it to the same CSC for its issuance to the applicant. As soon as the certificate is digitally signed, an SMS is sent to the applicant intimating him to collect the certificate from the CSC. Hardware: Computers already available in the Taluk offices were ensured to be in working condition . Pending the supply of the laptops to RIs, VAO laptops were mobilized and made available at the RI offices. 50% of the VAOs have already been provided with laptops. At Common Service Centres the PACCS already declared as CSCs by Registrar of Cooperative Services had computer, printer, scanners etc. for its own banking needs . Connectivity: At Taluk Offices TNSWAN connectivity was utilized. At RI Offices BSNL broad band provided. The VAOs are utilizing the connectivity available with the Taluk offices/ RI offices. CSCs obtain BSNL broadband connectivity with their own funds

Beneficiary of the project

The main beneficiaries of this project includes 1.School and College going students are benefited by these certificates in their admission and for availing government benefits like scholarships etc. 2.Students going for Higher Education : For admission to the various professional courses like engineering and medicine , the time taken in the manual process for issuing certificate was so long and in certain cases the certificate could not be availed in time. With the introduction of electronic means, processing is faster, transparent and the certificate is issued with in a maximum of 3 days. 3.Deserted Women , many being villagers, face the problem of meeting government officials and

various offices. With the introduction of e-district they need to visit only the PACCS situated very near to their place by saving money and time. 4.Public who avail government benefits Under the e-district project general public visit the nearest PACCS to avail the benefits like marriage assistance, Child benefit schemes also, where in, they get the necessary guidance and assistance at one place. Previously they have to travel to many far of places that too with out proper information and guidance.

Details of Project Head

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Name(6th team member)	Sh.M.Josemony,
Designation(6th team member)	Branch Manager, ELCOT, Kanyakumari District

Supporting documents:-	Award Specific Form
	Self Certification by the Project Head