

Project Details: NAeG/14-15/00066

Project id -	NAeG/14-15/00066
Name of The Project	e-SWATHU
Category of Award Applying for	Excellence in Government Process Re-engineering
Date of Launch	14-06-2013
Summary/Objective of the project	<p>Rural Development & Panchayat Raj department of Government of Karnataka felt that registration of illegal properties should be stopped immediately by adopting software solutions and that stopping transactions on illegal properties is the best way to stop creation of such properties. It was noted RD & PR, Government of Karnataka that only IT systems can impose such discipline in the government departments. As a result an e-Governance solution called e-SWATHU for managing property records of villages was conceptualized, designed, developed and implemented by National Informatics Centre for Rural Development and Panchayat Raj department with following objectives: Maintaining up-to-date records with respect to ownership, extent, dimension, etc., of properties under the jurisdiction of Grama Panchayats. Process to undertake updations due to various transactions such as sale, inheritance, partition, gift, will, land acquisition, etc., Facilities to create new property records which are coming up after following due process under law. Issue of records as and when owner / citizen demands for it. Electronic data exchange with registration department. Electronic data exchange with Local Town Planning Authorities. Implementation of court decree, managing addition and removal of court stay Incorporation of liabilities on the property and removal of the same as and when demanded. Maintaining flags against each property with respect to government restrictions such as PTCL, Non alienation conditions, government / Grama Panchayat property, restrictions imposed by LPAs / Director town Planning etc., Services provided to the citizen: Issue of Form-9 (property ownership document) across the counter Issue of Form-11A (issued along with Form-9 indicating taxation details) Issue of form-11B (issued for illegally created properties before cut of date and maintained for taxation purpose) Form-9A extract (Form-9A register is super set of Form-9, Form-11A and Form-11B) Mutation of properties due to sale, inheritance, gift, will, partition. relinquishment, add or remove rights / liabilities etc., Facility for sub division of sites Facility for amalgamation of sites Facility to view property record on web, based on property id or location details or document id. Facility to know whether property can be registered or not Facility to know the status of registration through interactive SMS e-SWATHU is a wonderful example of creation of digital property records from scratch without involving survey activities. Once property database is ready, one can always use satellite imagery to identify them on the ground and use concept of indicative cadastre without mentioning dimension. Most of the illegal transactions pertaining to properties under the jurisdiction of Village Panchayats have been stopped after inception of e-SWATHU system. Incremental approach of creating property records on demand has also reduced pressure on the Village Panchayat officials. Citizen has been empowered by providing access to his / her property records on web, either too it was not possible before e-SWATHU.</p> <p>Benefits to Rural Development and Panchayat Raj Department 1.Better management of property records under their jurisdiction. 2.Complete elimination of illegal properties getting into records. 3.Good-bye to fake documents. 4.Accountability ensured for department officials. 5.Reduction in property disputes. Benefits to Citizen 1.Across the counter service for getting documents. 2.Requests are acknowledged and can be tracked. 3.Easy access to their records through web interface 4.SMS service to know status of request and interactive SMS 5.service for finding out status of registerability. 6.Elimination fake documents ensure buyers are not cheated. 7.Easy access to loan due to authenticity of the document. Benefits to other Stakeholders 1.Registration department is provided with all information about the property at the time of registration so that verification of documents is not a challenge anymore. 2.Impersonation during registration is completely avoided as property documents are issued with photo of the owner printed in property document. 3.Banks and Financial institutions can advance comfortably as legally created properties and illegally created properties can be clearly distinguished easily. 4.All the accepting authorities can verify the document on web and also can depend on paper document to large extent as documents are issued on secured paper with hologram and every document is digitally signed and bar coded.</p>
Beneficiary of the project	

Details of Project Head

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Supporting documents:-[Award Specific Form](#)[Self Certification by the Project Head](#)