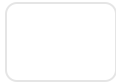👤 divya srivastava   ‖ Logout

National Conference on e-Governance
e-GOVERNANCE DIVISION

Category 1: Government Process Reengineering for Digital Transformation

Note: All fiels marked with * are mandatory

Better to use google chrome browser for submitting forms

Put NA or 0 if data is not available

PART I - GENERAL DETAILS OF THE PROJECT

1. Name of the Project : *

2. Nature of the Project : *

-Select-

3. Details of the Project Head : *

Name *	Designation *	E-mail *	Mobile No. *

4. Details of the Team Members working/worked for the project (not more than 3) :

S. No.	Name *	Designation *
i.		
ii.		
iii.		

5. Objective of the Project: (Please provide the brief summary of the project being nominated for the National Award for e-Governance.(in 50 words) *

Content limited to 350 characters, Max.350 characters left

6. Salient features on the work undertaken in the area of Process Re-engineering for Digital Transformation .(100 to 150 words) *

Content limited to 1000 characters,

7. Date of Launch of Project (The launch date of the project should be between 01.10.2021 to 30.09.2023. The project must be fully commissioned and operational as on 01.12.2023) : *

mm/dd/yy

8. Beneficiaries of the Project (in 50 words):*

Content limited to 350 characters, Max.750 characters left

9. Details of State/National/International Awards received for the District level initiative :

S. No.	State	National	International
i.	State Av	National Awar	International Award I
ii.	State Av	National Awar	International Award II (

iii.

State Av	National Awar	International Award III

10. Details of Point of Contact for the nominated project: *

i. Name of the Point of Contact of the project :*

ii. Designation : *

iii. Contact Address : *

iv .E-mail Address : *

v .Telephone : *

vi. Mobile Number : *

(The above details will be used by the DARPG for all future correspondence/communication with regard to the NAeG 2023 scheme under this category.)

11. Self-certification by the Project Head of the Project in the prescribed format {Please refer to para 8.11 of the Guidelines of the Award Scheme. pdf file to be scanned and uploaded: Download here * Download here

Upload Self-certification document.

Choose File	No file chosen

(Only files with the following extensions are allowed: pdf.)

12. Upload any relevant documents:

Upload document relevant to the project

Choose File	No file chosen

Only files with the following extensions are allowed: pdf, PPT, docx

13. Photographs relevant to the project (maximum six upto 5 mb each) :

You can add photos by clicking add more button , Only files with the following extensions are allowed: jpg, jpeg, png.

Add More +   **Remove -**

Photo #1 :

Choose File	No file chosen

14. Video link relevant to the project:

Enter complete URL with (http:// or https://)

Enter complete URL with (http:// or https://)

Enter complete URL with (http:// or https://)

PART II - TECHNICAL DETAILS OF THE PROJECT

1. Objective of the Project with reference to process Re-engineering for digital transformation : *

Content limited to 200 words or 1400 characters, Max.1400 characters left

2. Project Coverage-Geographical Spread :

i. Geographical Spread at National Level

* If Not Applicable please enter 0 (zero).

a. No of State(s) covered out of total (36) States and UTs *

input

b. Percentage of States covered out of total *

0

ii. Geographical Spread at State Level

a. No of District(s) covered out of total of 763 Districts *

input

b. Percentage of Districts covered out of total *

0

3.Project Coverage Demographic spread (percentage of population covered)

* If Not Applicable please enter 0 (zero).

level

Percentage *

Population projected to benefit (in percentage %)

> 0%

Population Actually benefitted (in percentage %)

> 0%

4. Please give impact in terms of time and cost saving to beneficiaries *

Content limited to 1400 characters, Max.1400 characters left

5. Situation before the Initiative (Bottlenecks, Challenges, constraints etc with specific details as to what triggered the Organization to conceptualize this project) *

Content limited to 2100 characters, Max.2100 characters left

6. Situation after the Initiative (Specific improvement details in terms of benefits, processes, services, transactions & user feedback, etc vis-a-vis situation before) *

```

```

Content limited to 2100 characters, Max.2100 characters left

7. Extent of Process re-engineered (Processes that have been re-engineered, services which depend on these processes, analysis/re-design of Process workflows before (As-Is) and after (To-Be) re-engineering; changes in activities and their sequencing; level of automation (Extent of computerization in terms of number of services computerized, Extent to which steps in each service have been ICT- enabled)

(i) Please indicate percentage(%) of process re-engineering introduced*

```

```

Content limited to 1400 characters, Max.1400 characters left

(ii) Process Flow Before GPR *

```

```

Content limited to 1400 characters, Max.1400 characters left

(iii) Process Flow After GPR (include percentage of processes re engineered)
*

Content limited to 1400 characters, Max.1400 characters left

(iv) Information / Data Flow Before GPR Government Process Re-engeneering *

Content limited to 1400 characters, Max.1400 characters left

(v) Information / Data Flow After GPR Government Process Re-engeneering
*

Content limited to 1400 characters, Max.1400 characters left

(vi) Specifics activities removed/deleted (may indicate number of activities) through Government Process Re-engineering in the project*

Content limited to 700 characters, Max.700 characters left

(vii) Specifics new activities added/incorporated (may indicates number of activities) during the Government Process Re-Engineering*

Content limited to 700 characters, Max.700 characters left

8. Strategy/Methodology Adopted:

(i) Details of baseline study done *

◯ Yes   ◯ No

(ii) Problems identified *

◯ Yes   ◯ No

(iii) Stakeholder Consultation carried out *

◯ Yes   ◯ No

(iv) Did the Government Procees involve Re-Engeneering involved Capacity Building and Awareness & Communication Approach *

○ Yes   ○ No

(v) Feedback Mechanism - Automated, Assisted and/or Physical Assessment*

```
-Select-
```

(vi) Project Performance before and after GPR

* If Not Applicable please enter 0 (zero).

	Total number per month (Before GPR) *	Total number per month (After GPR) *	% increase or decrease*
(a) No. of Services taken-up	input	input	input
(b) Average number of Paper documents used (May please mark in case no paper document is for service delivery)	input	input	input

(c) No. of positive feedback

| input | input | input |

(vii) Citizen Experience with GPR

* If Not Applicable please enter 0 (zero).

	Before GPR *	After GPR *	% increase or decrease(if applicable) *
(a) Average time for making a complete transaction (service-wise) (in Hours)	input	input	input
(b) Average cost for making a complete transaction (service-wise) (in Indian Rupee)	input	input	input
(c) Name and No. of Channels for Service Accessibility (Mobile, Kiosk, website, Govt. office, CSC etc)	Enter	input	input	input
(d) Average time to close issues reported through online or offline	input	input	input

means (service-wise)
(in Hours)

(e) Availability of on-   ◯ Yes
call support/helpdesk   ◯

No

9. **Technology Platform used:**

(i) Interoperability and Integration Aspects - Is there use of Integrated System, Use of APIs, Micro services etc. *

◯ Yes   ◯ No

(ii) Is there concept/provision of Consent Management ? *

◯ Yes   ◯ No

(iii) Is there provision of Data Privacy ? *

◯ Yes   ◯ No

(iv) Are cyber security aspects being covered/taken care of ? *

◯ Yes   ◯ No

(v) Any issue found with the technology being used *

```

```

Content limited to 700 characters,Max.700 characters left

(vi) Parameters used in Service level Agreements (SLAs) and brief details (Give details about presence of SLA, whether documented, whether referred etc. #) *

Content limited to 1400 characters, Max.1400 characters left

☐ **I certify that the information submitted in this application is true and correct to the best of my knowledge. I further understand that any false statements may result in denial or revocation of the application.**
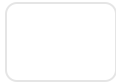
Save As Draft

Final Sub

Website Content Managed by Department of Administrative Reforms & Public Grievances, MoPP&P, GoI Designed, Developed and Hosted by National Informatics Centre(NIC)

National Conference on e-Governance
e-GOVERNANCE DIVISION

CATEGORY 2: Application of Emerging Technologies for Providing Citizen Centric Delivery

Note: All fiels marked with * are mandatory

Better to use google chrome browser for submitting forms

Put NA or 0 if data is not available

PART I - GENERAL DETAILS OF THE PROJECT

1. Name of the Project : *

2. Nature of the Project : *

-Select-

3. Details of the Project Head : *

Name *	Designation *	E-mail *	Mobile No. *

4. Details of the Team Members working/worked for the project (not more than 3) :

S. No.	Name *	Designation *
i.		
ii.		
iii.		

5. Objective of the Project: (Please provide the brief summary of the project being nominated for the National Award for e-Governance.(in 50 words) *

Content limited to 350 characters, Max.350 characters left

6. Salient features on the work undertaken in the area of Process Re-engineering for Digital Transformation .(100 to 150 words) *

<div style="border:1px solid #000; height:220px;"></div>

Content limited to 1000 characters, Max.1000 characters left

7. Date of Launch of Project (The launch date of the project should be between 01.10.2021 to 30.09.2023. The project must be fully commissioned and operational as on 01.12.2023) : *

mm/dd/yy

8. Beneficiaries of the Project (in 50 words):*

<div style="border:1px solid #000; height:200px;"></div>

Content limited to 350 characters, Max.350 characters left

9. Details of State/National/International Awards received for the District level initiative :

S. No.	State	National	International
i.	State Av	National Awar	International Award I
ii.	State Av	National Awar	International Award II (

iii.

State Av	National Awar	International Award III

10. Details of Point of Contact for the nominated project: *

i. Name of the Point of Contact of the project :*

ii. Designation : *

iii. Contact Address : *

iv .E-mail Address : *

v .Telephone : *

vi. Mobile Number : *

(The above details will be used by the DARPG for all future correspondence/communication with regard to the NAeG 2023 scheme under this category.)

11. Self-certification by the Project Head of the Project in the prescribed format {Please refer to para 8.11 of the Guidelines of the Award Scheme. pdf file to be scanned and uploaded: Download here * Download here

Upload Self-certification document.

Choose File	No file chosen

(Only files with the following extensions are allowed: pdf.)

12. Upload any relevant documents:

Upload document relevant to the project

Choose File	No file chosen

Only files with the following extensions are allowed: pdf, PPT, docx

13. Photographs relevant to the project (maximum six upto 5 mb each) :
You can add photos by clicking add more button , Only files with the following extensions are allowed: jpg, jpeg, png.

Add More +   Remove -

Photo #1 :

Choose File	No file chosen

14. Video link relevant to the project:

Enter complete URL with (http:// or https://)

Enter complete URL with (http:// or https://)

Enter complete URL with (http:// or https://)

PART II - TECHNICAL DETAILS OF THE PROJECT

1. Objective with Brief Details of the Project with reference to the application of Emerging Technology for providing citizen center services: *

Content limited to 1400 characters, Max.1400 characters left

2. Accessibility and Coverage :

i. Compliance to GIGW (Provide compliance in terms of percentage as well)

○ Yes   ○ Not Applicable

Parameters *	Status *
Overall percentage of compliance *	--Select--
Date of compliance *	mm/dd/yyyy
Audit compliance *	mm/dd/yyyy

ii. Accessibility Parameters

Perceivable: Information and user interface components must bepresentable to users in ways they can perceive.

Parameters	Conformance to parameters and the details of proof	
a. Text Alternatives (Braille) *	○ Yes	○ No
b. Time-based Media *	○ Yes	○ No
c. Adaptable (configurable) *	○ Yes	○ No

Perceivable: Information and user interface components must berepresentable to users in ways they can perceive.

Parameters	Conformance to parameters and the details of proof	
d. Distinguishable (see/hear) *	◯ Yes	◯ No

Operable: User interface components and navigation must beoperable.

a. Keyboard Accessible *	◯ Yes	◯ No
b. Enough Time *	◯ Yes	◯ No
c. Navigable *	◯ Yes	◯ No

Understandable: Information and the operation of user interface mustbe understandable.

a. Readable *	◯ Yes	◯ No
b. Predictable *	◯ Yes	◯ No
c. Input Assistance *	◯ Yes	◯ No

Robust: Content must be robust enough that it can be interpreted reliably by a wide variety of user agents, including assistive

Perceivable: Information and user interface components must bepresentable to users in ways they can perceive.

Parameters	Conformance to parameters and the details of proof
technologies.	
a. Compatible with other software and hardware *	◯ Yes ◯ No

3. Geographical Spread

If Not Applicable please enter 0 (zero).

(i) **Geographical spread at National Level**

a. No of State(s) covered out of total 36 States and UTs *

input

b. Percentage of States covered out of total *

0

(ii). **Geographical spread at State Level**

a. No of District(s) covered out of total 763 Districts *

input

b. Percentage of Districts covered out of total *

0

4. Demographic spread (percentage of population covered)

* If Not Applicable please enter 0 (zero).

level	Percentage *
i. Population projected to benefit (in %age)	0%
ii. Population Actually benefitted (in absolute value)	0%

5. Please give impact in terms of persona details

i. Divyang *	○ Yes	○ No
ii. Senior Citizen*	○ Yes	○ No
iii. Women*	○ Yes	○ No
iv. Children*	○ Yes	○ No

| v. BPL Families* | ○ Yes | ○ No |

| vi. General Public* | ○ Yes | ○ No |

vii. Any other *

Content limited to 350 characters,
Max.350 characters left

6 (i). Situation before the Initiative (Bottlenecks, Challenges, constraints etc with specific details as to what triggered the Organization to conceptualize this project)*

Content limited to 1400 characters, Max.1400 characters left

ii. Situation after the Initiative (Specific improvement details in terms of benefits, processes, services, transactions & user feedback, etc vis-a-vis situation before) *

[ ]

Content limited to 1400 characters, Max.1400 characters left

7. Strategy / Implementation Methodology Adopted for providing citizen centric services

(i) Whether baseline study done along with stakeholder consultation *	○ **Yes**　　○ **No**
(ii) Problems identified *	○ **Yes**　　○ **No**
(iii) Brief on Roll out/implementation model *	[ ] Content limited to 700 characters, Max.700 characters left
(iv) Process Flow/ Data Flow *	[ ]

Content limited to 700 characters, Max.700 characters left

(v) Capacity Building and Awareness & Communication Approach*	○ **Yes**	○ **No**
(vi) Feedback Mechanism - Assisted and/or Physical Assessment*	-Select-	

8. Project Performance and Citizen Experience

* If Not Applicable please enter 0 (zero).

(a) Number of Citizen centric Services available/provided as on 01.10.2021 *

input

(b) Number of Citizen centric services available/provided as on 30.9.2023*

input

(c) % increase or decrease in number of citizen Centre Services made available during the period of consideration (between 01.10.2021- 30.09.2023) *

input

(d) Accessibility of citizen centric services – Are the services easily accessible to the citizen. *

○ Yes   ○ No

(e) Mode of accessibility of Citizen Centric Service *

-Select-

(f) Channels Available for citizen centric service accessibility *

-Select-

Content limited to 350 characters, Max.350 characters left

(g) Has the emerging technology been used for providing end to end services delivery online *

○ Yes   ○ No

If yes please indicate briefly the end to end services being provided online *

Content limited to 100 word/ 700 characters, Max.700 characters left

(h) Does the Citizen Centric Services being provided have the provision for tracking of the requests made for

○ Yes   ○ No

delivery of Public Services by the citizen.*

(i) Number of beneficiary as on 01.10.2021 *

input

(j) Number of beneficiary as on 30.09.2023 *

input

(k) % increase or decrease in number of beneficiary during the period under consideration (between 01.10.2021-30.09.2023). *

input

(l) Availability of on call support for the citizen centric services*   ○ Yes   ○ No

9. Technology Platform used

(i) Use of Assisted Technologies (viz. hearing aids, vibrations, speech to text, text to speech, graphics organizer, word prediction etc)*   ○ Yes   ○ No

(ii) Use of mobility solutions and mobile devices*   ○ Yes   ○ No

(iii) Description along with list of Open Source and Proprietary Technologies *	
	Content limited to 700 characters,Max.700 characters left

(iv) Interoperability and Integration Aspects (Integrated System, Use of APIs, Micro services etc.)*	◯ Yes	◯ No
(v) Is these provision for Consent Management*	◯ Yes	◯ No
(vi) Data Privacy*	◯ Yes	◯ No
(vii) Cyber Security aspects covered/ taken care of*	◯ Yes	◯ No
Brief details on emerging technology used *	(Not more than 200 words)

Content limited to 1400 characters,
Max.1400 characters left

10. Strategy/Methodology Adopted

(i) The Details Of The Base Line Study Done *

Content limited to 1400 characters,
Max.1400 characters left

(ii) Problems Identified *

Content limited to 1400 characters,
Max.1400 characters left

(iii) Roll Out/Implementation Model *

Content limited to 1400 characters,
Max.1400 characters left

(iv) Communication and Dissemination Strategy and Approach Used*

Content limited to 1400 characters,
Max.1400 characters left

11. Technology Platform Used

(i) Description*

Content limited to 2100 characters,
Max.2100 characters left

(ii) Interoperability*

Content limited to 700 characters,
Max.700 characters left

(iii) Security Concerns*

Content limited to 700 characters,
Max.700 characters left

(iv) Any Issue with the Technology Used*

Content limited to 700 characters,
Max.700 characters left

(v) Service Level Agreements(SLAs) (Give details about presence of SLA, weather documented, whether referred etc.)*

Content limited to 700 characters,
Max.700 characters left

12. Sustainability

Give details about Self Sustainability of the project with reference to the organisation, scope for revenue generation, Cost benefit analysis of the project etc*

Content limited to 2100 characters, Max.2100 characters left

13. Adaptability and Scalability

Give details about Local language support, ability to leverage shared Government infrastructure, Standardization of technology used (hardware, software, application etc.)*

Content limited to 2100 characters, Max.2100 characters left

(i) Other Measures, if any, to ensure adaptability and scalability*

Content limited to 1050 characters, Max.1050 characters left

(ii) Measures to ensure replicability*

Content limited to 700 characters, Max.700 characters left

(iii) Restrictions, if any, in replication and/or

scalability* Content limited to 700 characters, Max.700 characters left

(iv) Risk Analysis*

Content limited to 700 characters,
Max.700 characters left

14. Benefits Accured/ Impact Assessment

Give a cpmparative Analysis of pre & post-implementation benefits occured and the impact assessment of the project*

Content limited to 1050 characters, Max.1050 characters left

☐ **I certify that the information submitted in this application is true and correct to the best of my knowledge. I further understand that any false statements may result in denial or revocation of the application.**

Save
As
Draft

Final Sub

Contact Us   Terms & Conditions   Privacy Policy   Copyright Policy   Accessibility Statement   Disclaimer

Website Content Managed by Department of Administrative Reforms & Public Grievances, MoPP&P, GoI Designed, Developed and Hosted by National Informatics Centre(NIC)

National Conference on e-Governance

e-GOVERNANCE DIVISION

CATEGORY 3: DISTRICT LEVEL INITIATIVE IN E-GOVERNANCE

Note: All fiels marked with * are mandatory

Better to use google chrome browser for submitting forms

Put NA or 0 if data is not available

PART I - GENERAL DETAILS OF THE PROJECT

1. Name of the Project :*

2. Nature of the Project :*

-Select-

3. Details of the Project Head :*

Name *   Designation *   E-mail *   Mobile No. *

4. Details of the Team Members working/worked for the project (not more than 3) :

S. No.	Name *	Designation *
i.		
ii.		
iii.		

5. Objective of the Project: (Please provide the brief summary of the project being nominated for the National Award for e-Governance.(in 50 words) *

Content limited to 350 characters, Max.350 characters left

6. Salient features on the work undertaken in the area of Process Re-engineering for Digital Transformation .(100 to 150 words) *

[text input box]

Content limited to 1000 characters, Max.1000 characters left

7. Date of Launch of Project (The launch date of the project should be between 01.10.2021 to 30.09.2023. The project must be fully commissioned and operational as on 01.12.2023) : *

mm/dd/yy

8. Beneficiaries of the Project (in 50 words):*

[text input box]

Content limited to 350 characters, Max.350 characters left

9. Details of State/National/International Awards received for the District level initiative :

S. No.	State	National	International
i.	State Av	National Awar	International Award I
ii.	State Av	National Awar	International Award II (

iii.

| State Av | National Awar | International Award III |

10. Details of Point of Contact for the nominated project: *

i. Name of the Point of

Contact of the project :*

ii. Designation : *

iii. Contact Address : *

iv .E-mail Address : *

v .Telephone : *

vi. Mobile Number : *

(The above details will be used by the DARPG for all future
correspondence/communication with regard to the NAeG 2023 scheme
under this category.)

11. Self-certification by the Project Head of the Project in the prescribed format {Please refer to para 8.11 of the Guidelines of the Award Scheme. pdf file to be scanned and uploaded: Download here * Download here

Upload Self-certification document.

Choose File	No file chosen

(Only files with the following extensions are allowed: pdf.)

12. Upload any relevant documents:

Upload document relevant to the project

Choose File	No file chosen

Only files with the following extensions are allowed: pdf, PPT, docx

13. Photographs relevant to the project (maximum six upto 5 mb each) :

You can add photos by clicking add more button , Only files with the following extensions are allowed: jpg, jpeg, png.

Add More +   **Remove -**

Photo #1 :

Choose File	No file chosen

14. Video link relevant to the project:

Enter complete URL with (http:// or https://)

Enter complete URL with (http:// or https://)

Enter complete URL with (http:// or https://)

PART II - TECHNICAL DETAILS OF THE PROJECT

1. Brief Details of the Project with specific reference to the District Level initiative in e-Governance : *

Content limited to 250 words/1750 characters, Max.1750 characters left

2. Coverage Geographical and Demographic :

i. Geographical Spread

* If Not Applicable please enter 0 (zero).

District Level

a. Total number of Blocks *****

input

b. No of Blocks covered by the initiative *****

input

c. Percentage of Blocks covered out of total *****

0

ii Demographic spread (percentage of population covered)

* If Not Applicable please enter 0 (zero).

level	Absolute value *****	Percentage *****
(a) Total Population of the District	input	
(b) Population projected to benefit (in absolute value and %age)	input	0%

level	Absolute value *	Percentage *
(c) Population Actually benefitted (in absolute value and %age)	input	0%

3. Please give impact in terms of time and cost saving of beneficiary *

Content limited to 1400 characters, Max.1400 characters left

4. Brief on the uniqueness of this district level initiative *

Content limited to 700 characters, Max.700 characters left

5. Situation before the Initiative (Bottlenecks, Challenges, constraints etc with specific details as what triggered the district to conceptualize this project) *

[text area]

Content limited to 1400 characters, Max.1400 characters left

6. Situation after the Initiative (Specific improvement details in terms of benefits, processes, services,transactions & user feedback, etc vis-a-vis situation before) *

[text area]

Content limited to 1400 characters, Max.1400 characters left

7. Strategy / Implementation Methodology Adopted

(i) The baseline study done *

◯ Yes   ◯ No

(ii) Problems identified *

◯ Yes   ◯ No

(iii) Stakeholder consultation done *

◯ Yes   ◯ No

(iv) Does this initiative cover the area of of Public Grievance *

○ Yes   ○ No

(v) Has the initiative resulted in delievering services to citizen through use of ICT in the District*

○ Yes   ○ No

8. Brief on Roll out/implementation model *

<div style="border:1px solid #000; height:200px"></div>

Content limited to 700 characters, Max.700 characters left

(i) Process Flow and data flow of the initiative in e-Governance maybe elaborated*

<div style="border:1px solid #000; height:220px"></div>

Content limited to 1400 characters, Max.1400 characters left

(ii) Did the district level initiative in e-Governance involve Capacity Building and Awareness & Communication Approach *

○ Yes   ○ No

(iii) Feedback Mechanism - Automated, Assisted and/or Physical Assessment or Feedback Mechanism *

```
-Select-
```

(iv) Project Performance and Citizen experience

* If Not Applicable please enter 0 (zero).

(a) Number of Citizen centric Services available/provided as on 01.10.2021 *

```
input
```

(b) Number of Citizen centric services available/provided as on 30.9.2023*

```
input
```

(c) % increase or decrease in number of citizen Centre Services made available during the period of consideration (between 01.10.2021–30.09.2023) *

```
input
```

(d) Accessibility of citizen centric services ◆ Are the services easily accessible to the citizen. *   ○ Yes   ○ No

(e) Mode of accessibility of Citizen Centric Service *

```
-Select-
```

(f) Channels Available for citizen centric service accessibility *

-Select-

(g) Has the emerging technology been used for providing end to end services delivery online *

◯ Yes   ◯ No

(h) If yes please indicate briefly the end to end services being provided online *

Content limited to 100 word/ 700 characters, Max.700 characters left

(i) Does the Citizen Centric Services being provided have the provision for tracking of the requests made for delivery of Public Services by the citizen.*

◯ Yes   ◯ No

(j) Number of beneficiary as on 01.10.2021 *

input

(k) Number of beneficiary as on 30.09.2023 *

input

(l) % increase or decrease in number of beneficiary during the period under consideration (between 01.10.2021- 30.09.2023). *

input

(m) Availability of on call support for the citizen centric services*

○ Yes   ○ No

(v) Service Details

* If Not Applicable please enter 0 (zero).

Initiative) *

Name of Service	Type of Service (Informational / Initiative) * Initiative) * Transactional)	Service Delivery Channels (Web, Mobile, Email, Social Media, Kiosk, CSC, Initiative) * Govt. as applicable)	Complete Automation (i.e. no use of paper for filing, processing, and fulfilment of service Initiative) request) Yes or No *	Monthly Average Volume and Value of Transaction *
			○ **Yes** ○ **No**	

			○ Yes	○	
			No		

			○ Yes	○	
			No		

Additional services uploaded as a separate document.

Choose File	No file chosen

9. Technology Platform used *

(i) Interoperability and Integration Aspects - is there use of Integrated System, Use of APIs, Micro services etc. *

○ Yes   ○ No

(ii) Is there a provision for Consent Management*

○ Yes   ○ No

(iii) Is there a provision for Data Privacy*

○ Yes   ○ No

(iv) Has Cyber Security aspects been covered/ taken care of*

○ Yes   ○ No

10. Brief details on the ICT used by the district for the initiative in e-Governance *

[text area]

Content limited to 1400 characters, Max.1400 characters left

11. Parameters used in Service level Agreements (SLAs) and brief details (Give details about presenceof SLA, whether documented, whether referred etc. #) *

[text area]

Content limited to 700 characters, Max.700 characters left

12. (i) Replication Aspects

Whether Replicated	○ Yes	○ No
Cloud Enabled	○ Yes	○ No
Mobile Enabled	○ Yes	○ No
Integration using API	○ Yes	○ No

Details

(ii) If replicated, Name of District and States where replicate*

S.No.	Name of District*	Name of State/UT*

1.

2.

3.

(iii) Estimated Cost for project replication (in Indian Rupee) *

(iv) Estimated Time for project replication (in Hours) *

(v) Any other details relevant for replication *

Content limited to 50 words/350 characters, Max.350 characters left

☐   **I certify that the information submitted in this application is true and correct to the best of my knowledge. I further understand that any false statements may result in denial or revocation of the application.**

Save As Draft

Final Sub

Contact Us   Terms & Conditions   Privacy Policy   Copyright Policy   Accessibility Statement   Disclaimer

Website Content Managed by Department of Administrative Reforms & Public Grievances, MoPP&P, GoI Designed, Developed and Hosted by National Informatics Centre(NIC)

National Conference on e-Governance

e-GOVERNANCE DIVISION

CATEGORY 4: RESEARCH ON CITIZEN CENTRIC SERVICES BY ACADEMIC/RESEARCH INSTITUTIONS

Note: All fiels marked with * are mandatory

Better to use google chrome browser for submitting forms

Put NA or 0 if data is not available

PART I - GENERAL DETAILS OF THE PROJECT

1. Name of the Project :*

2. Nature of the Project :*

-Select-

3. Details of the Project Head :*

Name *	Designation *	E-mail *	Mobile No. *

4. Details of the Team Members working/worked for the project (not more than 3) :

S. No.	Name *	Designation *
i.		
ii.		
iii.		

5. Objective of the Project: (Please provide the brief summary of the project being nominated for the National Award for e-Governance.(in 50 words) *

Content limited to 350 characters, Max.350 characters left

6. Salient features on the work undertaken in the area of Process Re-engineering for Digital Transformation .(100 to 150 words) *

[ ]

Content limited to 1000 characters, Max.1000 characters left

7. Date of Launch of Project (The launch date of the project should be between 01.10.2021 to 30.09.2023. The project must be fully commissioned and operational as on

01.12.2023) : *

mm/dd/yy

8. Beneficiaries of the Project (in 50 words):*

[ ]

Content limited to 350 characters, Max.350 characters left

9. Details of State/National/International Awards received for the District level initiative :

S. No.	State	National	International
i.	State Av	National Awar	International Award I
ii.	State Av	National Awar	International Award II (

iii.

| State Av | National Awar | International Award III |

10. Details of Point of Contact for the nominated project: *

i. Name of the Point of Contact of the project : *

ii. Designation : *

iii. Contact Address : *

iv .E-mail Address : *

v .Telephone : *

vi. Mobile Number : *

(The above details will be used by the DARPG for all future correspondence/communication with regard to the NAeG 2023 scheme under this category.)

11. Self-certification by the Project Head of the Project in the prescribed format {Please refer to para 8.11 of the Guidelines of the Award Scheme. pdf file to be scanned and uploaded: Download here * Download here

Upload Self-certification document.

Choose File	No file chosen

(Only files with the following extensions are allowed: pdf.)

12. Upload any relevant documents:

Upload document relevant to the project

Choose File	No file chosen

Only files with the following extensions are allowed: pdf, PPT, docx

13. Photographs relevant to the project (maximum six upto 5 mb each) :
You can add photos by clicking add more button , Only files with the following extensions are allowed: jpg, jpeg, png.

Add More +   **Remove -**

Photo #1 :

Choose File	No file chosen

14. Video link relevant to the project:

Enter complete URL with (http:// or https://)

Enter complete URL with (http:// or https://)

Enter complete URL with (http:// or https://)

PART II - TECHNICAL DETAILS OF THE PROJECT

1. Brief Details of the Project indicating the research undertaken/done on Citizen Centric Services : *

Content limited to 250 words/1750 characters, Max.1750 characters left

2. Scope of Research

a. An Overview of the research done in the feild of e-Goverence for the project *

[ ]

Content limited to 1500 characters, Max.1500 characters left

b.Type of Research (Empirical or Applied) and details *

[ ]

Content limited to 1500 characters, Max.1500 characters left

3. Research Methodology (including baseline study, stakeholder consultation, problem statement,sampling details, hypothesis, solution development and deployment, etc,) *

[ ]

Content limited to 2100 characters, Max.2100 characters left

4. Service Impact *

(a) Total no. of Citizen Centric Services impacted by the research

input

initiatives*

(b) Name of Citizen Centric services impacted by the research initiatives*

Content limited to 200 words/1400 characters, Max.1400 characters left

(c) Indicate in usage of the citizen centric services before and after the project (in %)*

% usage as on 1.10.2021	% usage as on 20.9.2022	% increase/decrease in usage
input	input	input

5. Feedback from beneficiaries (Quantitative and qualitative) *

a.Qualitative *

Content limited to 1400 characters, Max.1400 characters left

b. Quantitative *

Types of Feedback Channel

-Select-

Total Feedbacks Received per
month

input

Total Positive Feedback per month

input

6. Use of Technologies in the project and the purpose of usages *

a. Name of Technology * **(Not more than 200 words)**

Content limited to 1400 characters, Max.1400 characters left

b. Purpose of use ***(Not more than 200 words)**

Content limited to 1400 characters, Max.1400 characters left

c. Observed Impact ***** **(Not more than 200 words)**

Content limited to 1400 characters, Max.1400 characters left

7. Research Impact Intellectual Property Rights (IPR) and Beneficiaries

a. Before and After Situation Analysis *****

(i) Situation Before Research ***** **(Not more than 200 words)**

Content limited to 1400 characters, Max.1400 characters left

(ii) Situation After Research ***** **(Not more than 200 words)**

Content limited to 1400 characters, Max.1400 characters left

b. Patent Details *

Content limited to 700 characters, Max.700 characters left

c. Technology Transfer Details (if any) *

Content limited to 700 characters, Max.700 characters left

d. Publication of research paper initiative in National / International Journal *

Content limited to 700 characters, Max.700 characters left

e. Geographical and Demographic Impact*

<div style="border:1px solid black; height:200px;"></div>

Content limited to 700 characters, Max.700 characters left

f. Please give impact in terms of persona details (e.g. impact on Divyang, senior citizen, women, children, BPL families, General Public, any other.) *

<div style="border:1px solid black; height:200px;"></div>

Content limited to 700 characters, Max.700 characters left

☐ **I certify that the information submitted in this application is true and correct to the best of my knowledge. I further understand that any false statements may result in denial or revocation of the application.**

[Save As Draft]   [Final Sub]

Contact Us   **Terms & Conditions**   **Privacy Policy**   **Copyright Policy**   **Accessibility Statement**   **Disclaimer**
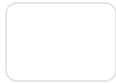
Website Content Managed by Department of Administrative Reforms & Public Grievances, MoPP&P, GoI Designed, Developed and Hosted by National Informatics Centre(NIC)

National Conference on e-Governance

e-GOVERNANCE DIVISION

CATEGORY 5: Replication of Top Technological Solutions and Scaling up

Note: All fiels marked with * are mandatory

Better to use google chrome browser for submitting forms

Put NA or 0 if data is not available

PART I - GENERAL DETAILS OF THE PROJECT

1. Name of the Project :*

2. Nature of the Project :*

-Select-

3. Details of the Project Head :*

Name *	Designation *	E-mail *	Mobile No. *

4. Details of the Team Members working/worked for the project (not more than 3) :

S. No.	Name *	Designation *
i.		
ii.		
iii.		

5. Objective of the Project: (Please provide the brief summary of the project being nominated for the National Award for e-Governance.(in 50 words) *

Content limited to 350 characters, Max.350 characters left

6. Salient features on the work undertaken in the area of Process Re-engineering for Digital Transformation .(100 to 150 words) *

[text area box]

Content limited to 1050 characters, Max.1050 characters left

7. Date of Launch of Project (The launch date of the project should be between 01.10.2021 to 30.09.2023. The project must be fully commissioned and operational as on 01.12.2023) : *

mm/dd/yy

8. Beneficiaries of the Project (in 50 words):*

[text area box]

Content limited to 350 characters, Max.350 characters left

9. Details of State/National/International Awards received for the District level initiative :

S. No.	State	National	International
i.	State Av	National Awar	International Award I
ii.	State Av	National Awar	International Award II (

iii.

State Av	National Awar	International Award III

10. Details of Point of Contact for the nominated project: *

i. Name of the Point of Contact of the project : *

ii. Designation : *

iii. Contact Address : *

iv .E-mail Address : *

v .Telephone : *

vi. Mobile Number : *

(The above details will be used by the DARPG for all future correspondence/communication with regard to the NAeG 2023 scheme under this category.)

11. Self-certification by the Project Head of the Project in the prescribed format {Please refer to para 8.11 of the Guidelines of the Award Scheme. pdf file to be scanned and uploaded: Download here * Download here

Upload Self-certification document.

Choose File	No file chosen

(Only files with the following extensions are allowed: pdf.)

12. Upload any relevant documents:

Upload document relevant to the project

Choose File	No file chosen

Only files with the following extensions are allowed: pdf, PPT, docx

13. Photographs relevant to the project (maximum six upto 5 mb each) :

You can add photos by clicking add more button , Only files with the following extensions are allowed: jpg, jpeg, png.

Add More +   **Remove -**

Photo #1 :

Choose File	No file chosen

14. Video link relevant to the project:

Enter complete URL with (http:// or https://)

Enter complete URL with (http:// or https://)

Enter complete URL with (http:// or https://)

PART II - TECHNICAL DETAILS OF THE PROJECT

1. Brief Details on the project replicated and scaled up:

(a) Problem Statement*

Content limited to 1400 characters, Max.1400 characters left

(b) Service provided*

Content limited to 1400 characters, Max.1400 characters left

(c) Beneficiaries number*

Content limited to 1400 characters, Max.1400 characters left

(d) Benefits resulted*

Content limited to 1400 characters, Max.1400 characters left

2. Original Technology

**(a) Name of the
original technology or
solution:** *

Content limited to 700 characters, Max.1400
characters left

**(b) Description of the
original technology:** *

Content limited to 1400 characters, Max.1400
characters left

**(c) Safety and Security
features:** *

Content limited to 1050 characters, Max.1400
characters left

**3. Brief details of the Project submitted for the award on replication and scaling
up (information specific to how the technology was replicated)**

(a) Service aimed to be provided: *

Content limited to 2100 characters, Max.2100 characters left

(b) Beneficiaries targeted: *

Content limited to 2100 characters, Max.2100 characters left

(c) Benefits proposed: *

Content limited to 2100 characters, Max.2100 characters left

(d) Elements of Replication, Scaling up and Improvisation or updation: *

Content limited to 2100 characters, Max.2100 characters left

4. Replication and scaling up Process : Describe the replication process, indicating the:

(a) The steps taken/involved:*

Content limited to 1400 characters, Max.1400 characters left

(b) The challenges faced:*

Content limited to 1400 characters, Max.1400 characters left

(c) The methodologies adopted to address challenges: *

Content limited to 1400 characters, Max.1400 characters left

(d) Improvement in Safety and Security features *

Content limited to 1000 characters, Max.1000 characters left

5. Key Innovations: Highlight any innovations or improvements made during the replication and scaling up *

Content limited to 1400 characters, Max.1400 characters left

6. Impact and Outcomes : Describe the positive impact your replicated technology /scaling up has had on e-governance *

(a) Cost saving / cost reductions (Amount in Rs.) *

(i) During development *

(ii) Post development *

(iii) Benefits accrued in the form of developmental costs, advisory/consultancy costs, time etc *

(b) Increase in efficiency / performance improvements (Percentage – percentage increase after replication) *

(c) Improvement in services due to scaling up/replication *

Content limited to 200 characters, Max.200 characters left

(d) Beneficiary feedback/user satisfaction metrics. *

[ ]

Content limited to 200 characters, Max.200 characters left

7. GEOGHRAPHICAL AND DEMOGRAPHICAL

(a) State/UT Level – Number
of District Covered*

[ ]

(b) District Level – Number of
Blocks Covered*

[ ]

8. Demographic Spread (Percentage of population Covered) *

[ ]

9. Situation before the implementation of the replication and scaling up*

[ ]

Content limited to 1400 characters, Max.1400 characters left

10. Situation after the implementation of the replication and scaling up (List the
main challenges encountered during the replication process and how they were

overcome)*

<div style="border:1px solid #000; height:130px;"></div>

Content limited to 1400 characters, Max.1400 characters left

11. Evaluation of Solution

(i) Comparison to Original Technology : **May Mention any gaps or areas where the replication falls short or exceeds the original. Compare the replicated technology to the original solution in terms of features, performance, and quality***

<div style="border:1px solid #000; height:180px;"></div>

Content limited to 1400 characters, Max.1400 characters left

(ii) Quality Assurance : **Specify quality assurance processes to identify and address any defects, bugs, or issues in the replicated technology***

<div style="border:1px solid #000; height:180px;"></div>

Content limited to 1400 characters, Max.1400 characters left

(iii) Cost-Benefit Analysis : **Give comparative analysis of costs associated with replicating the technology to the expected benefits. Consider not only**

the initial development costs but also ongoing maintenance, support, and

potential revenue or savings*

Content limited to 1400 characters, Max.1400 characters left

12. User Testing and Feedback (Give details on user testing and feedback from potential users or stakeholders)

Content limited to 1400 characters, Max.1400 characters left

13. Legal and Ethical Compliance Give details about all legal and ethical requirements for e.g. includes patents, copyrights, licenses, and any intellectual property rights associated with the original solution and

Content limited to 1000 characters, Max.1000 characters left

☐ **I certify that the information submitted in this application is true and correct to the best of my knowledge. I further understand that any false statements may result in denial or revocation of the application.**

Save As Draft

Final Sub

Contact Us   Terms & Conditions   Privacy Policy   Copyright Policy   Accessibility Statement   Disclaimer

Website Content Managed by Department of Administrative Reforms & Public Grievances, MoPP&P, GoI Designed, Developed and Hosted by National Informatics Centre(NIC)