



Best Practices in e-Governance Uttar Pradesh

LAND OF **U**NLIMITED **P**POTENTIAL ...

Professor Abhishek Mishra
Minister of State, Department of Science and Technology,
Government of Uttar Pradesh

INDEX

[Uttar Pradesh : Snapshot](#)

[Government's Vision](#)

[State IT Policy 2012](#)

[Empowering Citizen: Enabling eGovernance](#)

[Integrated Grievance Redressal System \(IGRS\)](#)

[Award Winning Initiatives of U.P.](#)

[Other eGovernance Initiatives](#)

Uttar Pradesh Snapshot

DEMOGRAPHIC PROFILE

Area	:	2,40,928 Square km.
Population (As per census 2011 Provisional data)	:	19,95,81,477
(a) Males (As per census 2011)	:	10,45,96, 415
(b) Females (As per census 2011)	:	94, 985,062
Decennial Growth rate (2001-2011) (As per census 2011)	:	20.09 percent
Density (persons per sq. km.) (As per census 2011)	:	828 per thousand
Total Literacy rate-		69.72 percent
a)Male Literacy	:	79.24 percent
b)Female Literacy	:	59.26 percent
Districts	:	75
Cities & Towns	:	689
Tehsils	:	312
Development blocks	:	820
Nagar Nigams	:	13



Government's Vision



Vision

To design, implement & sustain an innovative, trustworthy, integrated & accessible infrastructure for the prosperity of the people of the State

State IT Policy 2012

VISION of U.P. IT Policy

“To use IT as a vehicle for economic development of Uttar Pradesh with inclusive growth to create a vibrant society with a high quality of life”

MISSION & OBJECTIVES



To position Uttar Pradesh as an attractive & preferred IT/ITES investment destination



To Promote Tier II & Tier III cities as IT Hubs by setting up state-of-the-art infrastructure like IT City, IT Parks etc



To create a portfolio of IT enabled services (Public & Private) for making Intelligent & Smart cities



To create Employment opportunities by leveraging IT as a tool for socio-economic development

FISCAL INCENTIVES

INTEREST SUBSIDY

- An interest subsidy of **5% per annum** for a period of **5** years on the rate of interest paid on the loans obtained from Banks/ Financial Institutions would be reimbursed

STAMP DUTY

- **100% exemption** of stamp duty

VAT

- **Interest free loan equivalent** to the amount of **VAT** and **Central Sales Tax** deposited every year for a **period of 10 years**

PROVISION FOR LAND

- Land at rebate of 25% and Additional FSI of 100% in TIER II/TIER III cities.

INDUSTRIAL PROMOTION SUBSIDY

- Subsidy equivalent to 50% of incentives admissible for existing units if additional capital investment is made to existing capacity, atleast to an extent of 50 %

OTHER INCENTIVES

SINGLE WINDOW CLEARANCE & FACILITATION

- Government Agency for clearances like Pollution, Power Allocation etc

INCENTIVES ON CASE TO CASE BASIS

- **IT/ITeS Projects** proposed above **INR 200 crores** **AND** Skill Development , Innovation and R&D proposed above **INR 100 crores**

PLANT & MACHINERY FOR CAPTIVE POWER GENERATION

- Captive Power generation/Diesel generating unit of minimum capacity of 3MW

EMPLOYMENT GENERATION

- 50% incentive on expenditure on account of contribution towards EPF and ESI employing atleast 100 people with a local retention of 75%

OTHER INCENTIVES

UNINTERRUPTED POWER SUPPLY

- IT units setup in IT Cities / IT Parks on Independent Feeder shall be provided uninterrupted power supply from State Utility

24X7 OPERATIONS

- Permission to IT and ITES companies to have 24x7 operations (to run in three shifts) and employment of women in all three shifts

IT CORPUS

- Each Department shall earmark a minimum of 2% or as per directions of Government of Uttar Pradesh from time to time of its Plan budget for IT applications. Such corpus fund can utilized for reimbursement of VAT etc

eGovernance Initiatives

eGovernance Video

Empowering Citizen: Enabling eGovernance

World's biggest Laptop Distribution Project...

- Largest project of its kind globally
- Knowledge and technology access to 15 lakh students
- Unmatched in scale and complexity, covering 312 tehsils in 75 districts
- A model case study on digital inclusion and youth empowerment
- Potential for socio-economic transformation
- Extremely efficient, professional, transparent process, great teamwork



Project Overview

Scheme announced for supply of 15 Lacs Laptops to the students



Professional consultants, roped in to assist the project implementation & monitoring



Students Beneficiaries List Prepared consisting from almost Each & every Village of 312 Tehsils of 75



Reputed Institutions like IIT, IIM, NIC, UPDESCO, UPLC supported in drafting world class Technical specifications



Selection of vendor through International Competitive Bidding Process



Pre-delivery Inspection & Post Delivery Inspection



Training & Demonstration to Teachers & Students



Distribution of 15 Lacs Laptops in person to each & every student



The mammoth task executed in a very transparent & time bound manner

Execution & Implementation

- **Pre-dispatch inspection before the start of delivery by the supplier**
 - **Delivery as per the schedule**
 - **Opening of 312 service centers & 1 call center**
 - **Inventory of spares**
 - **Post Delivery Inspection**
 - **Training & demonstration**
 - **Obligation of 1 year warranty by the supplier**
 - **Monitoring of the Project by various committees along with the consultants**
- SLAs

 - Notice for Pre-Dispatch Inspection by the supplier for third party audit of laptop
 - Target of Delivery schedule
 - Warranty obligations at service centre
 - Help desk services – Call resolution & email response
 - Compliance & Reporting procedures
 - SLAs coupled with Penalty
 - Liquidated Damages

Investment: 2800 Crores; ROI - Unlimited

Contract awarded : Feb 2013

Delivery Completed – Early Sept 2013

Delivery

15,00,000
Laptops

75 Districts

312
Tehsils

QC

90,000
Laptops
Tested

Training

7,803
Teachers
Trained

10,00,000+
Students
Demo

Support

312
Service
Centers

Call
Center
(40+ Seater)

Completed in a record
7 months



Laptop Project....

A Huge Success marked with transparency and inclusion

A competitive UP ahead....

What made the project successful

- **Willingness & Intent of UP Government .**
- **Strong commitment & active participation from the Leaders.**
- **Professional approach by Government in defining end to end processes.**
- **Team Work between various stakeholders which also includes UP Government Departments .**
- **Strong on-ground project team consisting of members from Government and Consultants.**

Laptop Project....

Benefits to Students, Teachers, Society cut across all strata...

Social Impact....

Benefits to Students

- **Bridging Digital Divide: Students empowerment with current technology**
- **Enabling the students to travel in the Digital World with skill development**
- **Enabling Social and financial Inclusion: Equal opportunity to students, who were lagging behind due to lack of resources**
- **Enabling Students in remote villages to compete with their peers in modern cities across the globe**
- **Training Imparted to teachers help the students in digital learning**
- **Through the laptops, the students can have access to all the literature, books available on the web to help them in this cut throat competition**
- **A good scheme to increase literacy levels in the country**

Benefits to Society

- **Exposing the families of Students with benefits of technology in improving their life in general**
- **Enabling Students and their families with the benefits of e-governance**
- **Digitally empowered students shall be more employable & will fit to the needs of Industry appetite**
- **Multiplying effect: One Laptop in household is making whole family learn & take benefits from it its unique way. It encompasses increasing source of Income, digital learning, assistance in Project preparation, Entertainment with multimedia etc. therefore contributing in the improvement in standard of living of the households**











Opening 'windows' of e-empowerment

BRIDGING DIGITAL DIVIDE

Students from 15 colleges of the state capital benefit from free laptop distribution scheme in the first phase

Gulam Jeelani

gulam.jeelani@hindustantimes.com

LUCKNOW: Chief minister Akhilesh Yadav on Monday kick-started the free laptop distribution scheme — in line with the Samajwadi Party's pre-poll promise that was apparently instrumental in bringing votes for it.

He gifted the first instalment of 10,000 laptops to as many students at a grand ceremony held at Colvin Taluqdar's College in Lucknow.

This was hailed as the biggest-ever one-time order of any

state capital. The distribution went on well with loud cheers every student receiving a laptop during the function.

"Not only were the government and the youth waiting for this day, even those who ridiculed these laptops as a 'jhunjhuna' had been raising doubts on our intentions. Today, the government is as much happy as the students are," said the CM while addressing the 10,000 beneficiaries.

Terming Internet as the next big thing to happen after the discovery of wheel, he said the Samajwadi Party that was once considered 'anti-English' had come up with laptops that one could use in English, Hindi or Urdu languages.



■ (Clockwise from above) Chief minister Akhilesh Yadav and wife Dimple give away the laptops along with Shivpal Yadav at Colvin Taluqdar's College on Monday; students can't stop smiling after receiving their laptops and girls of National PG College in a jubilant mood.

DEEPAK GUPTA/IHT PHOTOS



■ (Above and below) Beneficiaries carrying their laptops home.

NEXTSTEP

TRAINING FOR 15 LAKH BENEFICIARIES

After the ceremonious launch of the laptop distribution scheme on Monday, the state government is ready with a blueprint for a massive training programme for the 15 lakh beneficiaries in UP.

For this, the government will launch

डिजिटल दुनिया की सैर के सपने और सीएम को बड़ा वाला थैंक्यू

लखनऊ | **ख़ि़ष्ठ संवाददाता**

'सीएम को बड़ा वाला थैंक्यू'। लॉकडाउन विधि विनियमन के अंतर्गत के चेहरे पर खुशी और हाथों में संभाला हुआ लैपटॉप संभाले नहीं संभल रहा था।

पन्डाल में कैटे लरा था खड़े नौ हजार छात्र-छात्राएं। न्यों ही फोटोग्राफर सामने आते लैपटॉप समेत सारे के सारे हाथ उमर उठ जाते। लखनऊ के 15 कॉलेजों के लक्ष्मण साहू नौ हजार छात्र-छात्राओं के हाथों में जब नया-नयेसा लैपटॉप आया तो उनकी चेहरे पर चाला हुआ आ लेंने के अहसास तारी हो गया।

एक ताक लैपटॉप बने वाले छात्र-छात्राएं की-बोर्ड दबाकर डिजिटल दुनिया की सैर करने का सपना देख रहे थे तो दूसरी ताक मंच पर मौजूद लोग भी खुशी के अहसास से लबो ज थे। अपनी

ताकत देने वाले मुख्यमंत्री अखिलेश यादव की खुशी भी बर-बार छलक उठती।

एक घण्टे से ज्यादा चले इस कार्यक्रम में मंच पर अपने साथी को लैपटॉप लेते देख खिलों से पन्डाल को घुंघा देने की छ्वाहिश जब-तब जोर मारती दिखी। मुख्यमंत्री के भाषण पर लहराते हाथ और उन्हें थैंक्यू करने के लिए बेताब युवाओं के चेहरे पर उत्साह का समंदर ठोठे मार था तो कमोबेश रीति-परिचयों के छात्र-छात्राओं की आंखों में खुद कुछ अन्कहा-सा तैला दिख। लॉकडाउन विधि विनियमन से बीएसएलसी आनर्स की छात्रा अकांहा घोष सीएम अखिलेश यादव के हाथों लैपटॉप पकर कोली - बाल पर चले जब इंटर पास किंच था तब पता नहीं था कि हम ही सबसे पहले लैपटॉप



एंटर का बटन दबाएं, घेंज दिखेगा: मुख्यमंत्री

लखनऊ | **प्रख़ुष्ठ संवाददाता**

मुस्ता लैपटॉप योजना की शुरुआत करते हुए मुख्यमंत्री अखिलेश यादव ने कहा कि इसका 'इंटर' बटन दबाते के बाद 'घेंज' साफ दिखेगा क्योंकि यह 'डिजिटल डिवाइड' वाली अमीर-गरीब के बीच तक-रीक की जानकारी से उनकी खाई को खत्म करने की कोशिश है। ...और मंच के दूसरी तरफ कैटे युवाओं की खिलों घूं उठी।

बाद की युवाओं की और युवा मुख्यमंत्री के खिलों की। सो उन्होंने अपनी पार्टी की इस अलग सोच को भी युवाओं से साझा किया, 'हालांकि हम समाजवादियों से

लेकिन हमने इस जगह तक को समझा है।' मुख्यमंत्री, उनकी पार्टी का ब्रांडेड डिजिटल यादव समेत मंच पर मौजूद लोगों ने 51 विधायकों को लैपटॉप सौंपे तो पन्डाल में कैटे लगा था खड़े नौ हजार विद्यार्थियों को भी लैपटॉप बंटने लगे।

एक पलित में लैपटॉप बंटता तो फिले वाले बंटने वाले पर जल्द गड़गड़ रहते। जितनी खुशी बने वाली को भी उससे ज्यादा अपना ब्रांड विधान पर मुख्यमंत्री ने दिखी। मुख्यमंत्री ने अपनी पार्टी की सोच में आए फर्क को रेखांकित करते हुए कहा कि पार्टी चुनाव तक-रीक में अर्थ बदलाव को मुक्त बहाल की तरह नहीं देख सकती। इसलिए हम लैपटॉप दे रहे हैं कि प्रदेश के छात्र

को इस योजना की शुरुआत का इंतजाम था। आज हम सबसे ज्यादा खुश हैं सिंचाई व लोक निर्माण मंत्री शिवराज सिंह यादव ने कहा कि लैपटॉप देने लिए मुख्यमंत्री को बधाई के पात्र। स्वास्थ्य मंत्री अहमद हसन ने कहा। मद्रासों में पढ़ रहे गरीब अल्पसंख्य विद्यार्थियों ने लैपटॉप के बारे में सोच न होगा लेकिन उन्हें लैपटॉप मिल रहा। समाजवादी को मुख्य सचिव जावेद उस्मान व इंटर के निदेशक सनील ओझा सम्बोधित किया। माध्यमिक शिक्षण मंत्री विनोद सिंह व सचिव चर्चकारी वेन इमानी व सनसद ज्ञानि किन्ना। कार्यक्रम में खि़ष्ठ मंत्री बलर यादव, राम सोहन चौधरी, योग

आंखें देखी

Integrated Grievance Redressal System (IGRS)



Uttar Pradesh Chief Minister Office, Lucknow



- मुख पृष्ठ
- माननीय मुख्यमंत्री
- सम्पत्ति विवरण
- प्राथमिकतायें
- मा. मंत्रीगण
- मा. जन प्रतिनिधिगण
- कार्यालय
- कार्य वितरण
- संपर्क विवरण
- साईट मैप
- आर. टी. आई.
- महत्वपूर्ण शासनादेश
- फोटो गैलरी
- ई-मेल करें



अधिकारी गण अपने से सम्बन्धित सन्दर्भ एवं घोषणाओं के लिए यहाँ क्लिक करें

आवेदक अपने आवेदन की स्थिति जानने के लिए यहाँ क्लिक करें

- Home
- CM Profile
- CM Assets
- Priorities
- Hon'ble Ministers
- Hon'ble Public Representatives
- Office
- Work Distribution
- Key Contacts
- Site Map
- RTI
- Important GO's
- Photo Gallery
- Send E-Mail

:: USEFUL LINKS ::

कमिशनर / जिलाधिकारी

I.P.S. / P.P.S

india.gov.in
The national portal of India

UPGOV

[Appointment](#)

[Governor House](#)

Disclaimer : Copyright © 2013, Chief Minister Office, Government of Uttar Pradesh, India| Best viewed at 1024x768 resolution.

Benefits through Grievance Redress Mechanism

Unique Complaint
Registration
Number

Dedicated Call
Centre

Quick reply to
Complainant

Careful
Analysis of
Grievances

Stipulated
Response Time

Report from the
concerned
departments

SMS integrated
system

Steps involved in registering complaints

Written complaints collected at the reception counter



Bar-code sticker placed on each and every complaint



Complaints assigned to concerned officials after physical Marking



Computerized database provide unique number to every complaint



Scanning & Uploading of every Complaint



SMS send to the complainants with key details i.e. Unique Number, Date, Assigned Officer

Steps involved in registering complaints

Continued...

Assigned Officers regularly check inbox available on upcmo.up.nic.in



Disposable/Pending reports available on upcmo.up.nic.in



Regular Monitoring by honorable Chief Minister & their concerned advisors



A dedicated Call Centre is established



Reminder Calls to officials through Call Centre



Track complaint status on upcmo.up.nic.in



उत्तर प्रदेश मुख्यमंत्री कार्यालय, लखनऊ



मुख्यमंत्री कार्यालय
सन्दर्भ/ घोषणायें

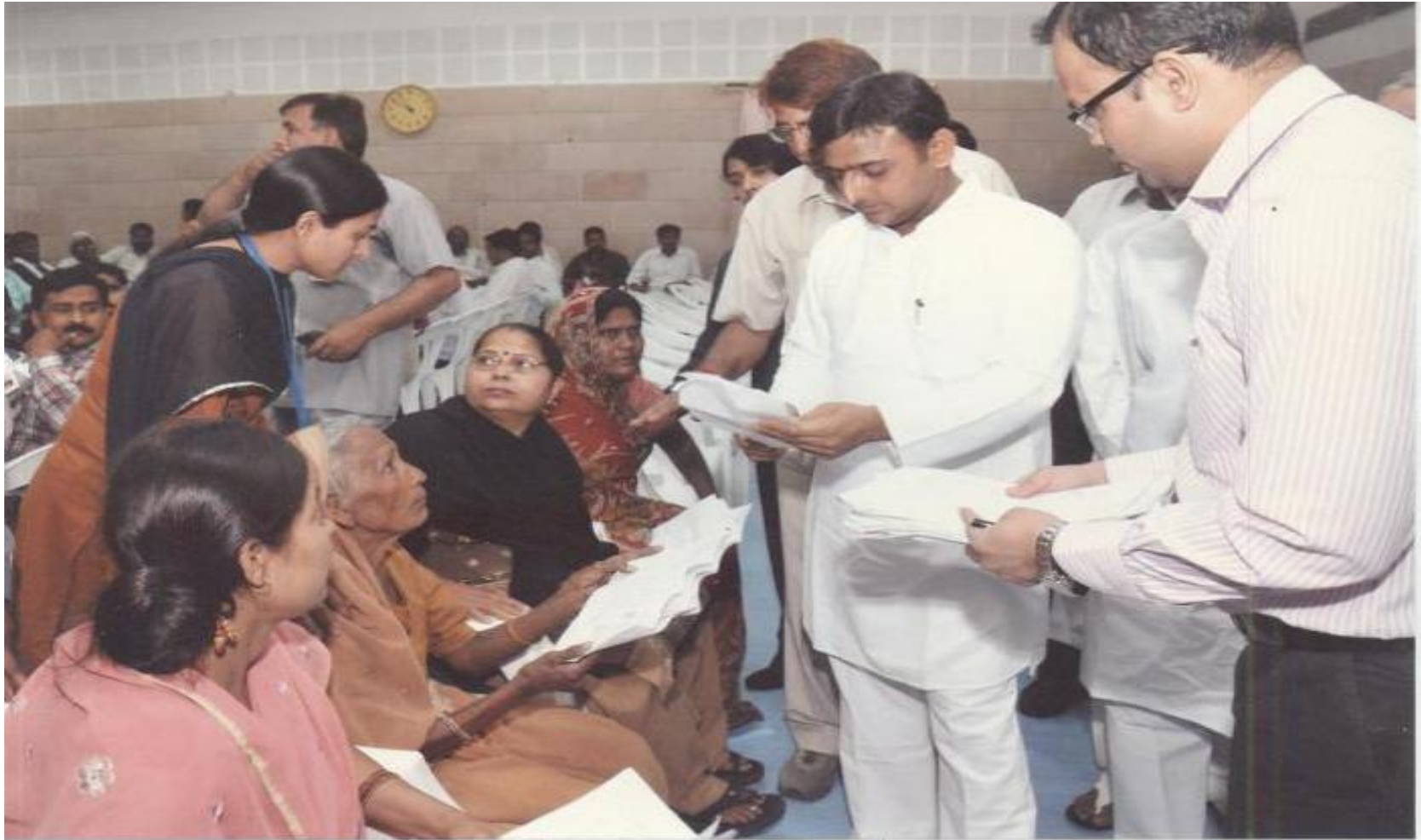
Welcome: मुख्यमंत्री उत्तर प्रदेश
[Home](#)

[Change Password](#)
[Update Profile](#)
[Print](#)

[Logout](#)
दिनांक तक संशोधित: 22/01/2014
[Back](#)

सम्बन्धित: जिलाधिकारी

मुख्यमंत्री कार्यालय संदर्भ सारांश													
अनुभाग	अनुश्रवण हेतु सन्दर्भ												अन्य सन्दर्भ
	आख्या			अनुपालन			समयबद्ध			योग			
	प्रा.	नि.	लम्बित	प्रा.	नि.	लम्बित	प्रा.	नि.	लम्बित	प्रा.	नि.	लम्बित	अन्तरित
मुख्यमंत्री कार्यालय अनुभाग-1 (विशिष्ट व्यक्ति एवं मा. मंत्री)	3	3	0	0	0	0	0	0	0	3	3	0	37
मुख्यमंत्री कार्यालय अनुभाग-2 (भूतपूर्व जन प्रतिनिधि)	1	1	0	4	2	2	1	1	0	6	4	2	86
लोक शिकायत अनुभाग-2 (जनता दर्शन एवं सामान्य व्यक्ति)	75	63	12	0	0	0	15	12	3	90	75	15	1031
सांसद एवं विधायक प्रकोष्ठ (मा.सांसद)	0	0	0	0	0	0	0	0	0	0	0	0	0
सांसद एवं विधायक प्रकोष्ठ (मा.विधायक)	2	2	0	5	5	0	1	1	0	8	8	0	26



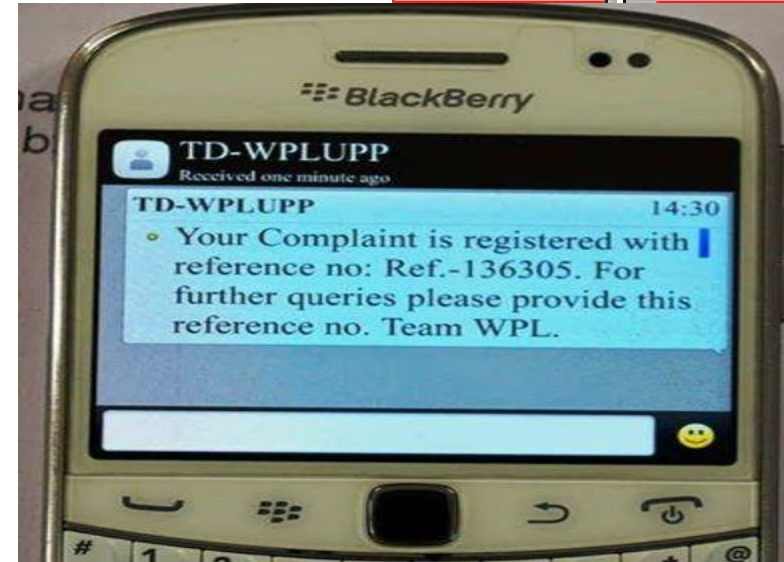




Award Winning Initiatives of U.P.

Women Power Line – 1090

Uttar Pradesh



- ✓ ONE STATE ONE LINE – Women power Line 1090
- ✓ Inaugurated on 15 November 2012 by the Hon'ble CM of Uttar Pradesh; a gift to the sisters on Raksha Bandhan
- ✓ Over 2 Lac calls logged; 70% solved immediately; Lauded by renowned people across the country including the actor Amir Khan; Other states enquiring the process & technology to follow the success of the PowerLine
- ✓ I Phase - Introduction of Helpline Number to deal with crank calls, obscene calls, SMSes and MMSes
- ✓ II Phase - All internet-related harassment, including posting of fake profiles on social networks
- ✓ III Phase - All cases of harassment in public places.
- ✓ In Sync with the Technology, a **digital cage** is also built for the offenders; No character certificate, No passport, No driving licence.
- ✓ It is proposed to connect to Google maps so that the police can flag areas from where cases of eve teasing are reported.



AAROGYAM



Hon. Akhilesh Yadav
Chief Minister of Uttar Pradesh

Salient Features

- Pioneer Digital Health Mapping and Pregnancy Tracking System
- Two way interactive system
- Complaint lodging facilitation
- Inbuilt feedback mechanisms and pendency call generation
- Involvement of community at village level to generate awareness about health services
- Complaint lodging and redressal
- Generation of regular pendency calls to family, pradhan and ANMs for 100% vaccination

The screenshot shows the AAROGYAM website with a yellow header. The header contains the AAROGYAM logo, the text 'Country's First End to End Digital Health Mapping & Pregnancy Tracking', and navigation links for HOME, NIHFV | Aarogyam Districts | Feedback, Aarogyam, Media, and Contact Us. Below the header are four main content blocks: Awards (Social Innovation Honours, mBillionth Award South Asia 2010), Vaccination (with an image of a child being vaccinated), Pulse Polio (with text describing the immunization campaign), and Information (CONCEPT & IDEA by Ritu Maheshwari and Mayur Maheshwari, News & Events, and a Register a complaint button).



JHANSI JAN SUVIDHA KENDRA



Hon. Akhilesh Yadav
Chief Minister of Uttar Pradesh

Salient Features

- Provides secured platform for quick, responsive, cost-time-labour saving service for speedy and qualitative disposal of public grievances.
- Phone based G2C e-Governance initiative for redressing public grievances effectively
- Call recording feature
- Round the clock availability of services
- Effective use of SMS services
- 100% cross verification of disposal details for each and every grievance registered.

Benefits of Jhansi Jan Suvidha Kendra (JJSK)





EASY GAS



Hon. Akhilesh Yadav
Chief Minister of Uttar Pradesh

Salient Features

- Vanishing queues -over the counter booking/delivery stopped
- Cent percent home-delivery for urban consumers within the stipulated time of 7 days and for rural consumers from the pre-identified distribution points
- Curb on third party procurement and hoarding
- System alert on multiple bookings prevents diversion of domestic gas by commercial consumers.
- Facility to check booking status/ delivery schedule easily from anywhere.





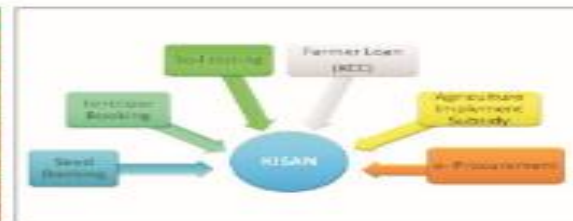
KISAN (Krishak Information System And Network)



Hon. Akhilesh Yadav
Chief Minister of Uttar Pradesh

Salient Features

- **Integrated e-Governance solution to assist the Farmers from sowing to sale of crops**
- **Delivering Services to the farmers in timely and transparent way**
- **Helping in the upliftment of farmer**
- **Service offered**
 - ❖ **Seed Booking**
 - ❖ **Fertilizer Booking**
 - ❖ **Soil Testing**
 - ❖ **Farmer loan (KCC)**
 - ❖ **Agriculture Implement Subsidy**
 - ❖ **e-Procurement**



Sugarcane Industries Department, UP: Sugarcane Information System (SIS) :

Sugarcane Information System (SIS) of Sugarcane Department, Uttar Pradesh is the largest rural information technology platform in the country providing a comprehensive solution to all the needs of sugarcane farmers. Around 29 lakh farmers and their families' livelihood activities thrive on sugarcane production, and there are 125 sugar mills, in total, operating in the state. *SIS was conferred with a gold award in 15th National Conference On e-Governance 2011-12 in citizen-centric service delivery category.*



Medal at the National Award for e-Governance ★ नेशनल ई-गवर्नेन्स का स्वर्ण पदक पुरस्कार "गन्ना सूचना प्रणाली" को।

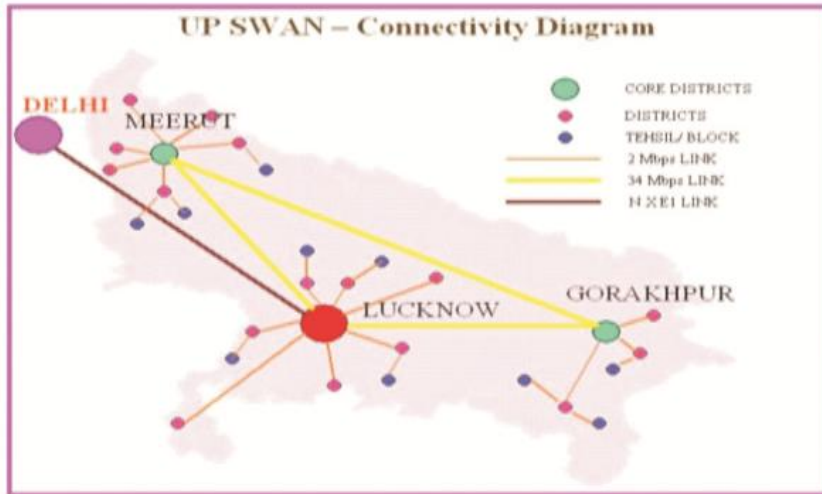
संस्था परिचय वित्त प्रशासनिक ढाँचा गन्ना विकास योजनायें निविदा सूचना सवाल जवाब एस० आई० एस० (SS)

- नागरिक अधिकार पत्र
- गन्ना खाण्डसारी चीनी नीति
- कार्मिक प्रशासन एवं आनलाइन शिकायतें
- जनसूचना अधिकार अधिनियम
- उत्तर प्रदेश शासन - गन्ना विकास एवं चीनी उद्योग



Other eGovernance Initiatives

UP State Wide Area Network

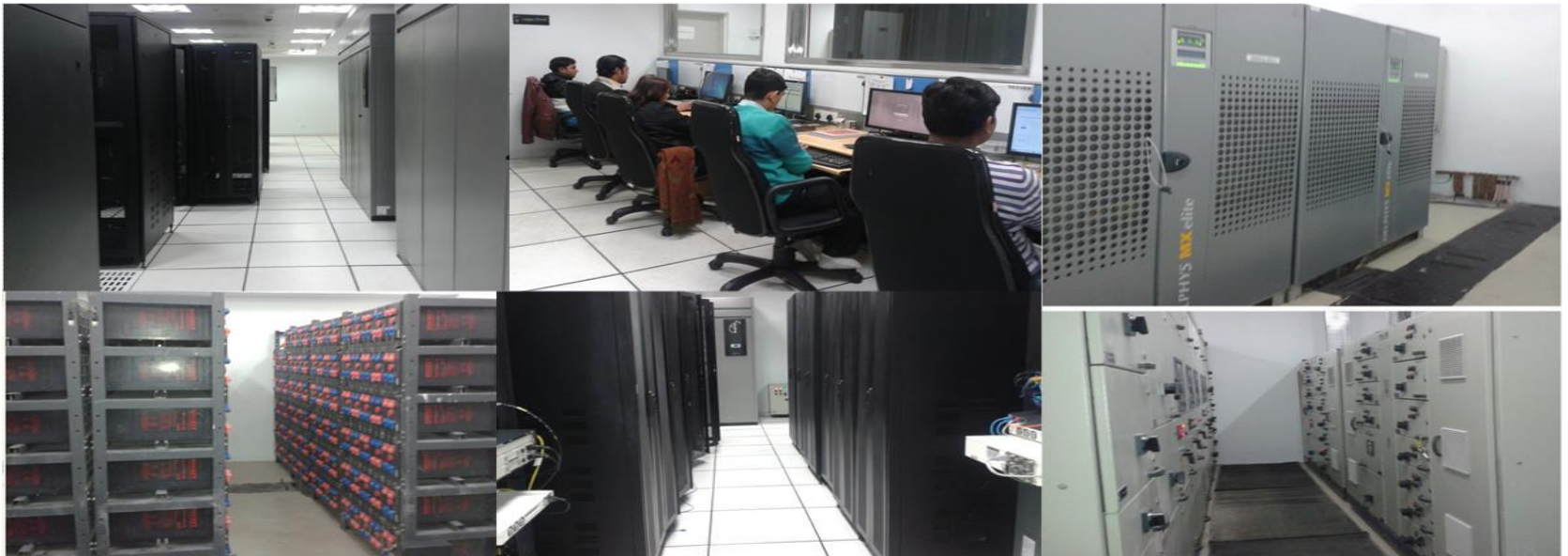


UP-SWAN is one of the major core infrastructure project in which a network of 885 nodes connecting all the blocks, tehsils & districts to the state capital have been established. It provides Voice, Data and Video connectivity for the backend process to improve delivery of services to the Citizens. Approx. 10000 nodes of 16 departments i.e. Commercial Tax, Treasury, Departments under SSDG and e-District (Pilot), Land Record etc. established.



State Data Centre

The State Data Centre is one of the core Infrastructure Project implemented by the State. SDC is a centralized reservoir for data, information and services (Central infrastructure to build central repository of information/data) for various departments of Govt. of Uttar Pradesh. SDC has gone live on 6th August 2012. Applications of Commercial Tax Department, e-Scholarship, Education Department have been deployed and approx. 5.14 Crores of transactions have been completed through SDC till date.





eService Delivery

To provide departmental services and information to the citizen, a State Portal (<http://uponline.up.nic.in>) has been developed and implemented to act as a single access point for availing Government Services. State Portal was inaugurated by Hon. Chief Minister of Uttar Pradesh on 1st August 2012. At Present a total of 26 Government services are being delivered using this Portal through Jan Suvidha Kendras. Till date, More than 1.18 Crores applications have been received out of which more than 1.15 Crores applications disposed.

Citizens can apply for any of the identified 26 Government Services from any Jan Suvidha Kendras / Lokvani/e-Suvidha Center Kiosks through State Portal.





Government Of Uttar Pradesh

Progress Monitoring

Summary at a Glance

Applications Received	: 11815512
Applications Disposed	: 11566807
Sent for Verification	: 176976
Applications Pending	: 69847

Department Wise

Department Name	Applications Received	Applications Disposed
राजस्व विभाग	11630543	11419562
पंचायती राज विभाग	28688	22428
ग्रामिण और शहरी विकास विभाग	16244	14469
विकास कल्याण विभाग	129	46
नगरीय विकास विभाग	19882	16569
खाद्य एवं आपूर्ति विभाग	87722	75299
महिला कल्याण एवं बाल विकास विभाग	4286	1977
समाज कल्याण विभाग	28018	16457
Total	11815512	11566807

eDistrict Services Summary

	Since Inception	Since 01/08/2012
Applications Received	: 9283665	: 4527560
Applications Disposed	: 8981828	: 4373038
Applications Pending	: 301837	: 154522

SCA / Lokvani Report

SCA Name	Registered Users	Active Centres	Applications Received	Applications Disposed
Sahaj	8598	6203	3253185	3198819
CMS	3835	3207	1575852	1538318
VayamTech	4780	4439	3366774	3291345
Lokvani	3897	2627	3619698	3541324
Total	21110	16476	11815509	11566806

Department Wise | Cumulative Service Wise | Area Wise Report for Departments | Cumulative Status for all Districts

The Progress Monitoring are the monitoring of the SSDG/eForms Project. The services currently running under another project like eDistrict are not covered in this site. The Services in the newly Created districts are running from their Parent Districts. This is applicable to all the reports being shown in this monitoring system. The Reports are Based on Data Upto: Jan 25 2014 3:12AM

49

Jan Suvidha Kendra

In order to make provision of delivery of various Government Services (e.g. Caste, Income, Domicile, Birth/Death certificates, Khatauni etc) at the doorstep of the citizen, a total of 17909 Jan Suvidha Kendra are being set up in the rural area of the State. More than 15000 operational Jan Suvidha Kendra functioning across the state.



OTHER MAJOR e-GOVERNANCE INITIATIVES

e-Suvidha

The vision of e-Suvidha is to eventually bring all the G2C, G2B and B2C services within the purview of e-Suvidha project so as to obviate the need for citizens and business people to visit the Government offices except for specialized and complex services. Citizens can avail any service from any of the e-Suvidha Service Centers across any Counter without any jurisdictional limit.



OTHER MAJOR e-GOVERNANCE INITIATIVES

Ration Card Digitization

Digitization of Ration Cards & SMS based PDS movement of food grains is an important initiative which required massive efforts in data collection and compilation. Currently, the details of *more than 5.5 crore* family details of ration card holders belonging to BPL, Antyodaya and APL is available on the Internet.



and APL families are already online | Free-of-cost information provided to AAY, BPL and APL ration card holders 04:39:40pm Saturday, 25th January, 2014

टोल फ्री नंबर - 1800 1800 150
खाद्य एवं रसद विभाग के संबंध में

- » इतिहास
- » संगठनात्मक ढांचा
- » आयुक्त खाद्य तथा रसद
- » अधिनियम / शासनादेश
- » सूचना का अधिकार
- » सिटीजन चार्टर
- » खाद्य प्रकोष्ठ
- » फोटो गैलरी
- » होम

साईट लिंक

- » बाट तथा माप विभाग
- » 30प्र खाद्य एवं आवश्यक वस्तु नि.
- » संचरण निदेशालय More... >>>

सार्वजनिक वितरण प्रणाली

- AAY/BPL/APL योजना
- आवंटन/उठान/एस०एम०एस रिपोर्ट

नियम संग्रह

- विपणन शाखा के नियम संग्रह
- लेखा शाखा के नियम संग्रह

धान/गेंहूँ खरीद योजना

- धान खरीद योजना
- गेंहूँ खरीद योजना

रोस्टर प्लान

- मिट्टी के तेल का रोस्टर प्लान
- खाद्यान्न एवं चीनी का रोस्टर प्लान

क्या आप राशन कार्ड धारक हैं और मासिक आवंटन देखना चाहते हैं ?

लक्षित सार्वजनिक वितरण प्रणाली से सम्बन्धित योजनायें

उपभोक्ता मूल्य प्रति क्रिया

वस्तु का नाम	अन्त्योदय	बी०पी०एल०	ए०पी०एल०

Food and Civil Supplies Deptt., U.P.
Ration Card Portal

1. AAY/BPL/APL	2. आवंटन/उठान
3. लेखा शाखा	4. विपणन शाखा
5. खाद्यान्न	6. चीनी
7. तेल	8. मिट्टी के तेल
9. खाद्य वितरण	10. खाद्य प्रकोष्ठ
11. खाद्य वितरण	12. खाद्य वितरण
13. खाद्य वितरण	14. खाद्य वितरण
15. खाद्य वितरण	16. खाद्य वितरण
17. खाद्य वितरण	18. खाद्य वितरण
19. खाद्य वितरण	20. खाद्य वितरण

लॉगिन करे

शाखा -- शाखा चुने -- ▾

यूजर टाइप -- यूजर चुने -- ▾

पासवर्ड

» [Forgot Password?](#)

OTHER MAJOR e-GOVERNANCE INITIATIVES

e-Procurement System:

The e-procurement system has been implemented in the State and a State portal <http://etender.up.nic.in> has been developed. The departments have been given options to publish their tenders on e-Tender portal.

- ✓ Envisioned as an end-to-end solution – right from indenting to final award of contract
- ✓ Till now more than 3,280 tenders with a net worth of about 13,064.45 crore have been published through the e-Procurement system.
- ✓ 1,000 officials from user departments have been trained.
- ✓ Tender processing times reduced from 180 days to 45 days.
- ✓ Significant Cost Saving in Tender Processing : 40%



Tenders Uttar Pradesh
The Uttar Pradesh Govt. Tenders Information System

25-Jan-2014 Search | Latest Active Tenders | Tenders by Closing Date | Corrigendum | Results of Tenders Home | Contact Us | SiteMap

< For any queries relating to this eProcurement Portal, please call 24 x 7 Toll Free No. 1800 233 7315. All queries will be answered in English / Hindi only

- Reports
- Tenders by Location
- Tenders by Organisation
- Tenders by Classification
- Tenders in Archive
- Tenders Status
- Cancelled Tenders
- Downloads
- Announcements

Welcome to eProcurement System
The eProcurement System of Uttar Pradesh enables the Tenderers to download the Tender Schedule free of cost and then submit the bids online through this portal.

Latest Tenders

Tender Title	Reference No	Closing Date	Bid Opening Date
1. Construction of Drain from block no. 247 to block no. 244 via block no.239 at Shastri Nagar in Ward-82, Under Zone-6	467/A.A.-6/13-14	28-Jan-2014 03:00 PM	30-Jan-2014 04:00 PM
2. Improvement of Footpath in both Side from 117/N/231 Bus			

[More...](#)

Latest Corrigendums

Corrigendum Title	Reference No	Closing Date	Bid Opening Date
1. Further Extension of Bid Submission and opening dates	EMP-SIL/09/2013-14	08-Feb-2014 03:00 PM	10-Feb-2014 03:00 PM
2. EXT.OF.DATE	117/523(1)C-LKO.CIR. Ietender(2013-14	28-Jan-2014 12:00 PM	30-Jan-2014 12:30 PM

User Login

Login ID *

Password *

Login

Online Bidder Enrollment
[Generate / Forgot Password?](#)

Search with Tender Reference no./tender id./Title/Description

Tender Search

Advanced Search

Thank You