

The background features a dark blue gradient with a series of curved, glowing lines that create a sense of depth and movement, resembling a tunnel or a futuristic architectural structure. The lines are more prominent on the right side, curving towards the center.

e-Governance : Vision to Realization

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Secretary
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Agenda

- The New Vision
- Key Challenges
- e-Kranti

Vision

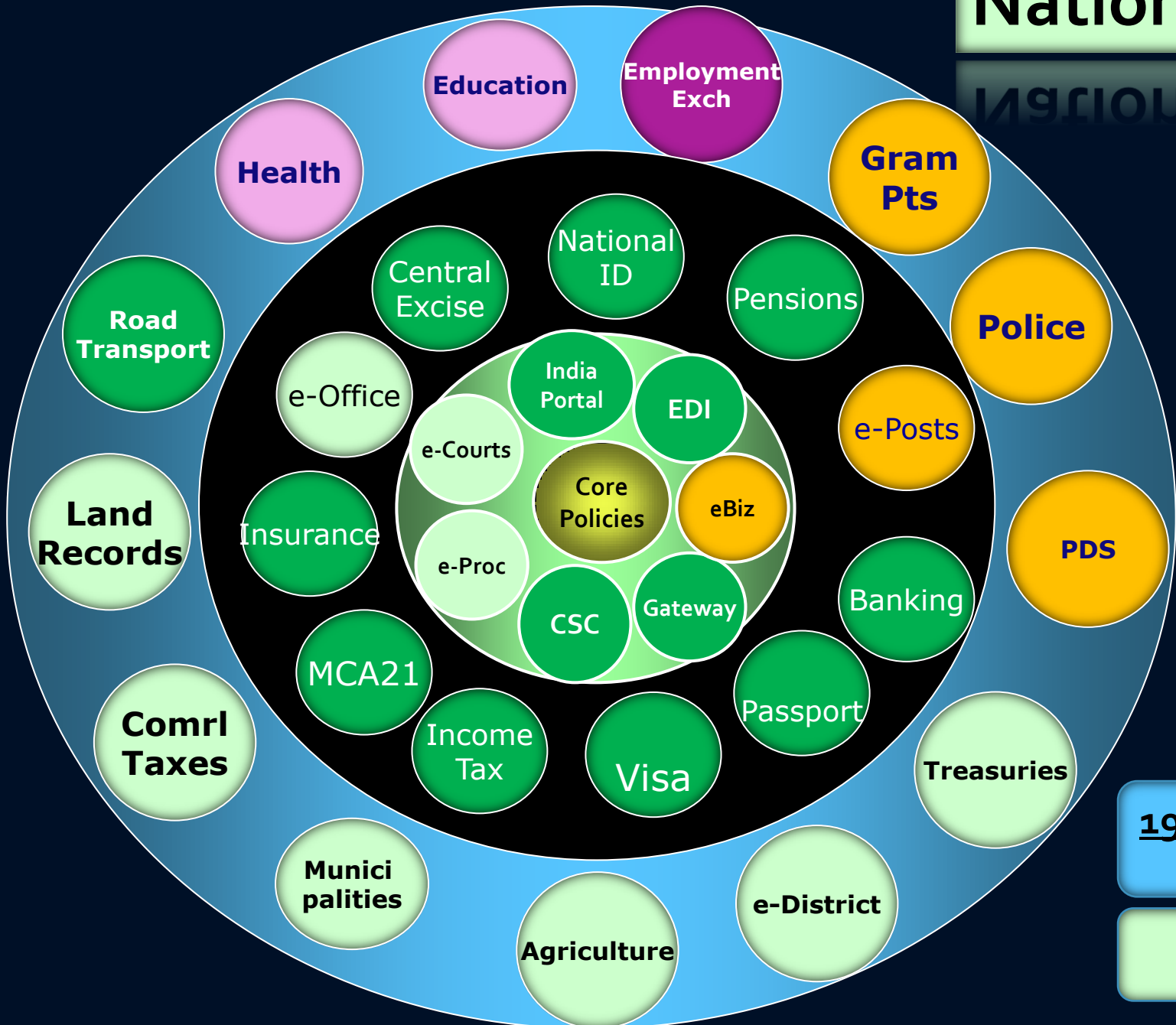
Vision 2006 :

Make all Government services accessible to the common man in his/

locality.

Provide Integrated e-Services to the citizens & businesses in a customer-centric way

National e-Governance Plan



- 14** Providing Services
- 9** Providing services partially
- 5** Under Implementation
- 1** Design & Development
- 2** At Scoping Stage

197 Services provided (out of 252 planned)
 (85 Central, 92 State, 20 Integrated)

Over 5 Cr e-Transactions /per month

Critique of NeGP

- Too slow in implementation
- No Mission-approach in MMPs
- Limited impact and visibility
- Isolated instances of Process Re-engineering
- Projects bound in red-tape
- Lack of interoperability
- Progress not uniform across the country
- State MMPs have not made much dent.
-

Slow progress of e-District

- Integrated Framework for delivery of Citizen Services
- Comprehensive guidelines issued in July 2012
 - Reference Architecture
 - Indicative Service Portfolio
 - Implementation Options
 - Model RFP
- Slow progress in States , despite regular monitoring
 - Only 13 States/UTs positioned SI after 18 months !
- Limited process re-engineering in e-Districts launched

State MMPs none too encouraging

	Agriculture	NLRMP	Transport	e-Panchayat	PDS	e-District	Municipalities	Health	Education	Employment Exchange	CCTNS	Commercial Taxes	Treasuries
Andaman and Nicobar	Red	Red	Green	Red	Red	Grey	Grey	Grey	Grey	Grey	Grey	Grey	Grey
Andhra Pradesh	Green	Yellow	Green	Yellow	Green	Yellow	Green	Yellow	Yellow	Yellow	Green	Green	Yellow
Arunachal Pradesh	Red	Yellow	Red	Yellow	Yellow	Yellow	Yellow	Red	Red	Red	Yellow	Yellow	Red
Assam	Yellow	Yellow	Yellow	Yellow	Red	Yellow	Yellow	Red	Red	Yellow	Yellow	Green	Green
Bihar	Yellow	Yellow	Green	Yellow	Yellow	Green	Yellow	Red	Yellow	Yellow	Yellow	Yellow	Yellow
Chandigarh	Yellow	Yellow	Red	Red	Yellow	Yellow	Yellow	Red	Red	Red	Yellow	Yellow	Yellow
Chhattisgarh	Yellow	Yellow	Yellow	Yellow	Yellow	Yellow	Yellow	Red	Red	Red	Yellow	Yellow	Yellow
Dadra and Nagar Haveli	Red	Yellow	Green	Yellow	Yellow	Yellow	Yellow	Yellow	Red	Green	Yellow	Green	Red
Daman and Diu	Red	Yellow	Yellow	Yellow	Yellow	Yellow	Yellow	Yellow	Red	Red	Yellow	Yellow	Yellow
Delhi	N/A	Yellow	Green	N/A	Yellow	Yellow	Green	Green	Red	Red	Yellow	Green	Yellow
Goa	Yellow	Red	Yellow	Yellow	Yellow	Yellow	Red	Yellow	Yellow	Red	Yellow	Yellow	Yellow
Gujarat	Yellow	Yellow	Green	Yellow	Green	Yellow	Yellow	Red	Red	Yellow	Yellow	Green	Green
Haryana	Red	Yellow	Yellow	Yellow	Yellow	Yellow	Yellow	Dark Blue	Red	Red	Yellow	Yellow	Yellow
Himachal Pradesh	Yellow	Yellow	Yellow	Yellow	Yellow	Yellow	Yellow	Red	Red	Green	Yellow	Green	Green
Jammu and Kashmir	Red	Yellow	Green	Red	Yellow	Yellow	Red	Yellow	Red	Red	Yellow	Yellow	Yellow
Jharkhand	Yellow	Yellow	Green	Yellow	Yellow	Green	Red	Yellow	Yellow	Green	Yellow	Green	Green
Karnataka	Red	Red	Red	Red	Red	Yellow	Red	Red	Red	Red	Yellow	Yellow	Yellow
Kerala	Yellow	Yellow	Green	Yellow	Yellow	Green	Yellow	Yellow	Yellow	Yellow	Yellow	Green	Green
Lakshadweep	Red	Yellow	Yellow	Yellow	Yellow	Yellow	Red	Yellow	Red	Red	Yellow	Red	Red
Madhya Pradesh	Yellow	Green	Green	Yellow	Red	Green	Yellow	Yellow	Yellow	Yellow	Green	Yellow	Green
Maharashtra	Yellow	Yellow	Yellow	Green	Yellow	Yellow	Green	Yellow	Yellow	Green	Yellow	Yellow	Green
Manipur	Yellow	Red	Green	Yellow	Red	Yellow	Red	Red	Red	Red	Yellow	Green	Yellow
Meghalaya	Yellow	Yellow	Yellow	Dark Blue	Yellow	Yellow	Red	Yellow	Red	Yellow	Yellow	Green	Yellow
Mizoram	Yellow	Yellow	Green	Yellow	Yellow	Yellow	Red	Yellow	Yellow	Yellow	Yellow	Green	Red
Nagaland	Red	Yellow	Yellow	Yellow	Yellow	Yellow	Yellow	Red	Red	Yellow	Yellow	Green	Green
Odisha	Yellow	Yellow	Yellow	Yellow	Yellow	Yellow	Yellow	Red	Red	Yellow	Yellow	Yellow	Green
Puducherry	Red	Grey	Yellow	Grey	Grey	Yellow	Grey	Red	Grey	Grey	Yellow	Green	Yellow
Punjab	Red	Yellow	Green	Yellow	Yellow	Yellow	Yellow	Red	Red	Red	Yellow	Yellow	Green
Rajasthan	Red	Red	Yellow	Yellow	Red	Yellow	Red	Green	Red	Yellow	Red	Green	Yellow
Sikkim	Yellow	Green	Green	Yellow	Yellow	Grey	Grey	Grey	Grey	Grey	Grey	Grey	Grey
Tamil Nadu	Grey	Grey	Green	Grey	Yellow	Yellow	Yellow	Green	Grey	Grey	Green	Yellow	Yellow
Tripura	Red	Red	Red	Yellow	Yellow	Yellow	Green	Yellow	Yellow	Yellow	Green	Green	Yellow
Uttar Pradesh	Red	Red	Yellow	Red	Yellow	Yellow	Yellow	Red	Red	Red	Yellow	Green	Yellow
Uttarakhand	Red	Red	Yellow	Yellow	Yellow	Yellow	Red	Red	Red	Yellow	Yellow	Yellow	Yellow
West Bengal	Yellow	Yellow	Green	Red	Yellow	Green	Yellow	Red	Red	Green	Yellow	Green	Green

Key Changes Needed....

... AT ALL LEVELS

3 Paradigm Shifts ...

Changes
Needed
4X3

1. Quantity to QUANTLITY (Quantity + Quality)

2. System-Centricity to Citizen-Centricity

3. Translation to Transformation

3 Process Changes ...

Changes
Needed
4X3

1. Individual Services to Integrated Services

2. Onus-on-Citizen to Onus-on-Government

3. Outputs to Outcomes

3 Changes in Technology Management ...

Changes
Needed
4X3

1. Infrastructure building to Infrastructure-on-demand
2. Applications to Replications
3. Technology Standards + Process Standards

3 Changes in Implementation strategies

Changes
Needed
4X3

1. Mission-Mode-Projects to Missionary Projects
2. CapEx to OpEx
3. Funded projects to Self-financing projects

e-Kranti

Transforming e-Governance
for
Transforming Governance

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Thank You

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