Key discussion points

✓ Role of Technology and e-Governance for Sustainable development

    ✓ Streamlining Public Services through e-Governance

    ✓ Improving Transparency and Accountability in Government

    ✓ Leveraging Digital Platforms for Citizen Engagement

    ✓ Enhancing Efficiency and Cost-Effectiveness in e-Governance

✓ Achieve Sustainable development through Technology

✓ The Future of Sustainable e-Governance

The Role of Technology

Crucial role in driving sustainable practices and fostering a more responsible future.

✓ **Streamlined Online Services**

e-Governance simplifies government processes, making services more efficient and accessible to citizens.

✓ **Enhanced Transparency**

Open data, online disclosure of information, feedback mechanism for transparency in decision-making, accountability & inclusivity.

✓ **Citizen Engagement**

e-participation, online grievance redressal empower citizens to engage with Government & voice in decision-making . Builds sense of ownership and trust with Government.

✓ **Sustainable Practices**

Enables efficient allocation of resources, reducing waste and driving sustainable practices.

3

Streamlining Public Services through e-Governance

✓ **Online Applications & Forms**

Simplifying application processes through web/mobile based services.

✓ **Digital Payments**

Facilitating secure and efficient online payments.

✓ **Real-time Information Access**

Providing citizens with real-time access to government data and updates on relevant services.

Enhanced Transparency and Accountability

✓ **Open Data Portals**
  - Making government data publicly available to foster transparency and citizen participation.
  - Reuse datasets and APIs to develop new services and applications

✓ **Citizen Feedback Mechanism**
  Providing platforms for citizens to provide feedback on improving the Services.

(Feedback as a Service)

5

Leveraging Digital Platforms for Citizen Engagement

✓ **Online Surveys & Polls**

Connecting with citizens in policy initiatives and improving public services.

✓ **Interactive Forums**

Providing platforms for citizens to raise their concerns and engage in discussions with Government.

✓ **Social Media Campaigns**

Creating awareness about important issues & promoting citizen participation in Govt. programs.

6

Practices for environmental sustainability

✓ Reduce Paper and carbon footprint by digitization

✓ Enabling efficient monitoring & management of natural resources

✓ Secure Government Communication

✓ Promoting citizen awareness and participation in environmental protection

Economic and Social Development

- ✓ By **streamlining processes**, **reducing leakages**, **improving inclusivity** and **expanding access to services**, e-governance initiatives have a positive impact on economic growth and social development indicators.

Goods and Services Tax
E - Waybill System

Jeevan Pramaan

SWaaS
Secure, Scalable & Sugamya Website as a Service

GIGW
Guidelines for Indian Government Websites

GST Prime 3
NIC-GST Analytical System

Achieve Sustainable Development with Technology

- ✓ Robust digital infrastructure and connectivity

- ✓ Capacity building of government officials and citizens

- ✓ Ensuring digital inclusion and bridging the digital divide

- ✓ Robust data protection and cyber security measures

- ✓ Integrating e-governance with overall development strategies

Holistic Government Vision

✓ e-Governance is a critical enabler of sustainable development.

✓ Leveraging the cutting-edge digital technologies to achieve the
   Sustainable Development Goals.

✓ Sustainable development can't be achieved without good governance
   and accountable public institutions.

✓ Adopt integrated approach for data collection, standardization and
   management for effective, efficient and seamless service delivery.

KUTUMBA

Golden Data

The Future of Sustainable e-Governance

✓ **Data-Driven Decision-Making**

    Leveraging data analytics to optimize resource allocation and enhance policy effectiveness and decision making.

    (https://dggi.maharashtra.gov.in)

✓ **AI-Powered Services**

Use of Artificial Intelligence for developing intelligent systems to automate tasks, improve service delivery, and enhance citizen experiences.

  (https://ai.nic.in, https://indiaai.gov.in)

✓ **Blockchain Technology**

    Making digital assets immutable and transparent through decentralization.

    (https://blockchain.gov.in)

✓ **Cloud-Based Infrastructure**

Adopting cloud computing for scalable and flexible e-Governance services.

  (https://ngc.gov.in)

11

Thank You

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