



कार्मिक एवं प्रशिक्षण विभाग
DEPARTMENT OF
PERSONNEL & TRAINING



कर्मयोगी भारत
— लोकहितं मम करणीयम् —

National Conference on e-Governance

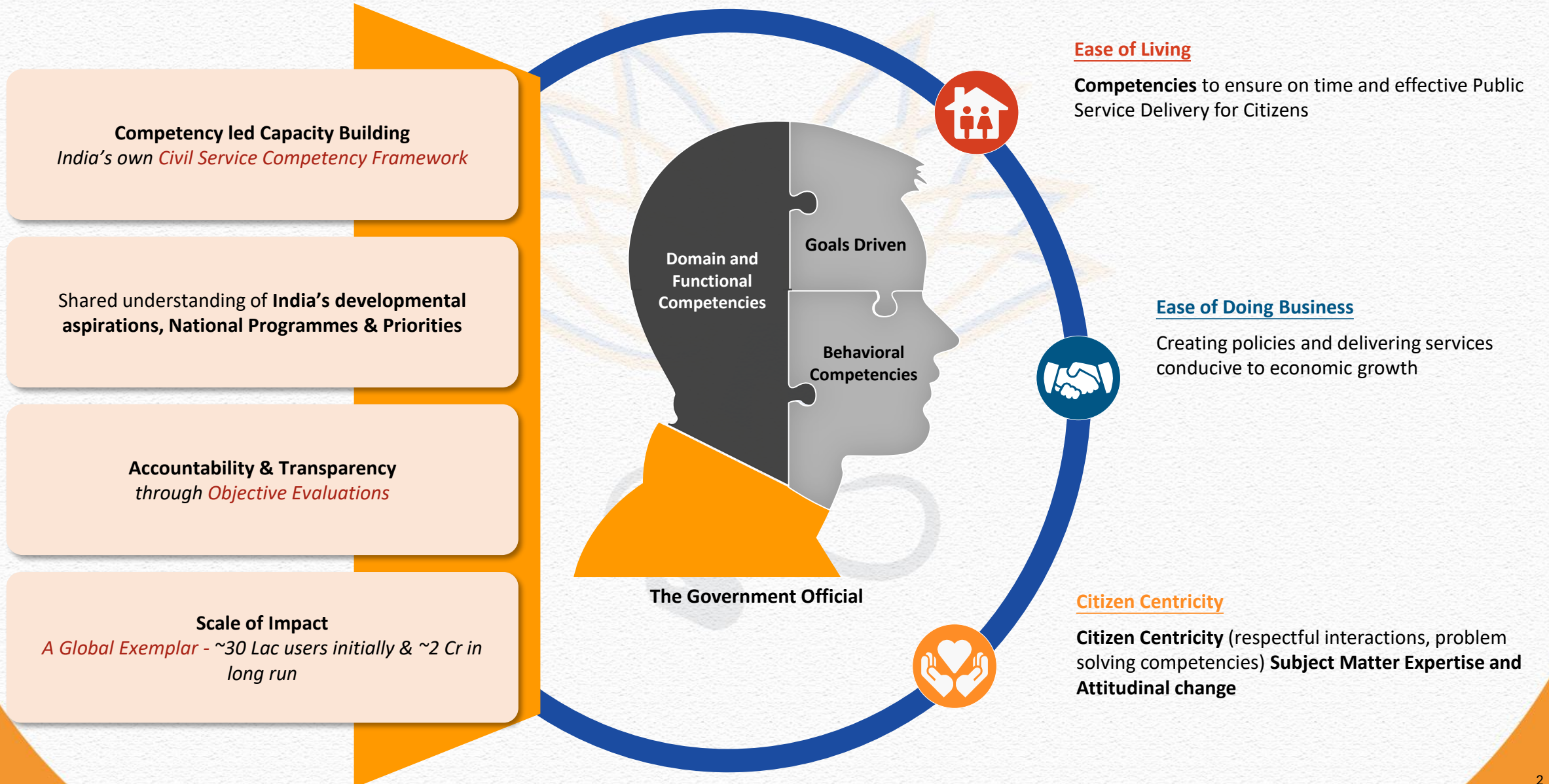
Presentation on iGOT

Abhishek Singh, IAS



Mission Karmayogi – Build Future Ready Civil Service

- with right Attitude, Skills and Knowledge, aligned to the Vision of Viksit Bharat



Mission Karmayogi – Institutional Structure

Governance
Performance
Accountability

Prime Minister's HR Council

Cabinet Secretariat Coordination Unit

Capacity Building
Commission

Special Purpose
Vehicle
(100% govt. owned)

Mission Karmayogi - National Programme for Civil
Services Capacity Building

PM's HR Council (PMHRC) - Apex Body to provide strategic direction to capacity building reforms

Cabinet Secretariat Coordination Unit - to monitor progress and execution and oversee plans

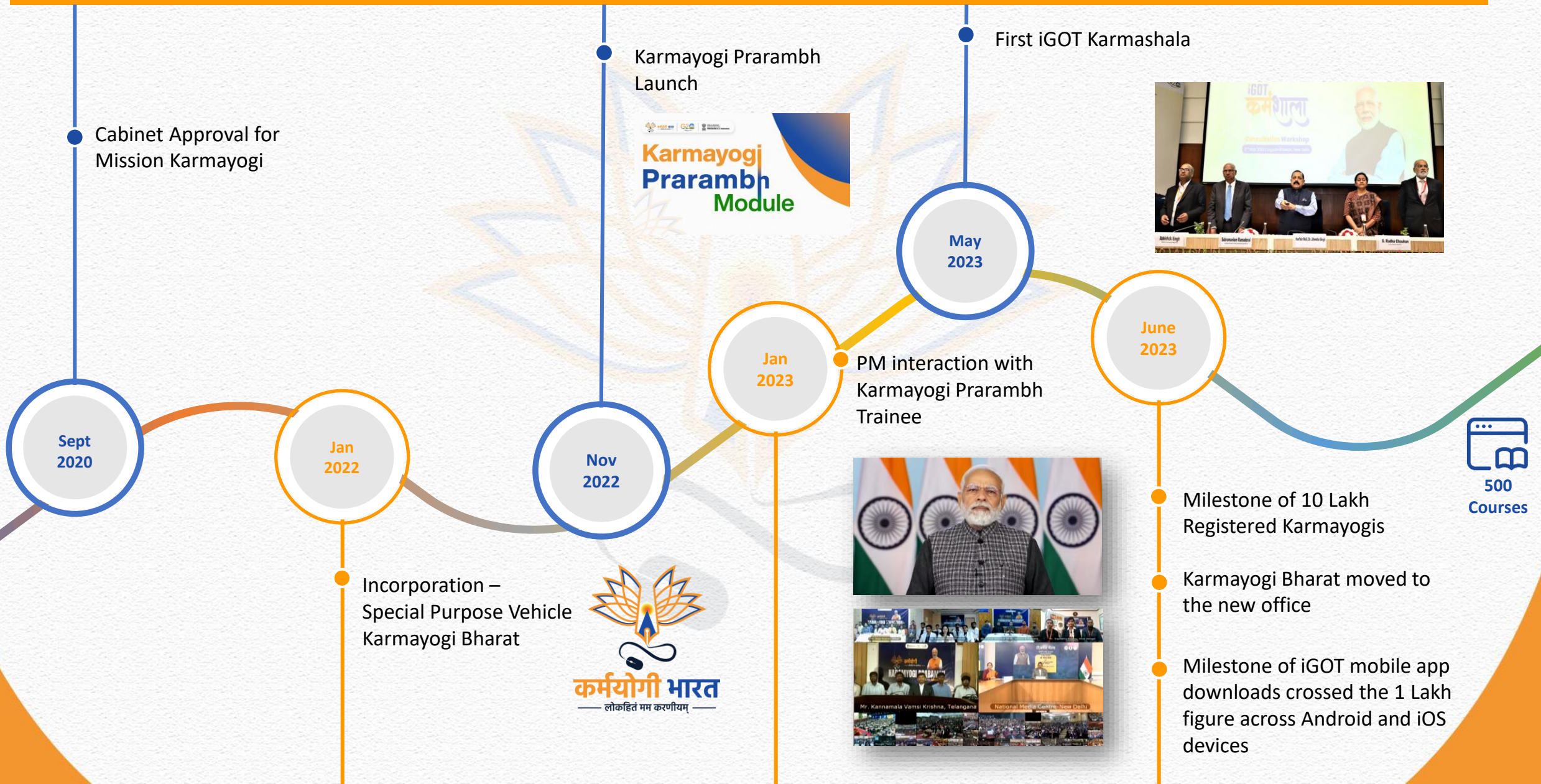
Capacity Building Commission to harmonize training standards, create shared faculty & resources & supervise Central Training Institutions

SPV - to own and operate the online platform - iGOT Karmayogi and facilitate world class learning



Where we have Reached

Journey So Far



Karmayogi Prarambh Launch



First iGOT Karmashala



May 2023

PM interaction with Karmayogi Prarambh Trainee



Jan 2023

Incorporation – Special Purpose Vehicle Karmayogi Bharat



Nov 2022

Sept 2020

Cabinet Approval for Mission Karmayogi

Jan 2022

June 2023

Milestone of 10 Lakh Registered Karmayogis

Karmayogi Bharat moved to the new office

Milestone of iGOT mobile app downloads crossed the 1 Lakh figure across Android and iOS devices



500 Courses

Journey So Far

The milestone of 10 lakh course completions achieved



iGOT Karmashala – II

Integration of iGOT with Digi Locker



Milestone of iGOT mobile app downloads crossed 10 Lakh

Strategy meet with KB Board members

Aug 2023

Nov 2023

Jan 2024

Feb 2024

March 2024

April 2024

May 2024

iGOT-eHRMS integration

First iGOT Manthan (Content Workshop)



iGOT crossed a cumulative 50 crore+ minutes of learning

Personalised learning plan - MyiGOT launch

Karma Points & Wall of Fame introduced on iGOT



Conducted Digimanthan,

a workshop dedicated to facilitating the digitalization of courses within Civil Service Training Institutions.



Journey So Far

June
2024

1st **Chintan Shivir** on 6th and 7th June, 2024 at LBSNAA, Mussoorie.



Milestone of 1 Crore+ course completions on iGOT

July
2024

iGOT Karmayogi platform was highlighted in the **Economic Survey**

Dedicated digital space for MDOs and CTIs/ATIs



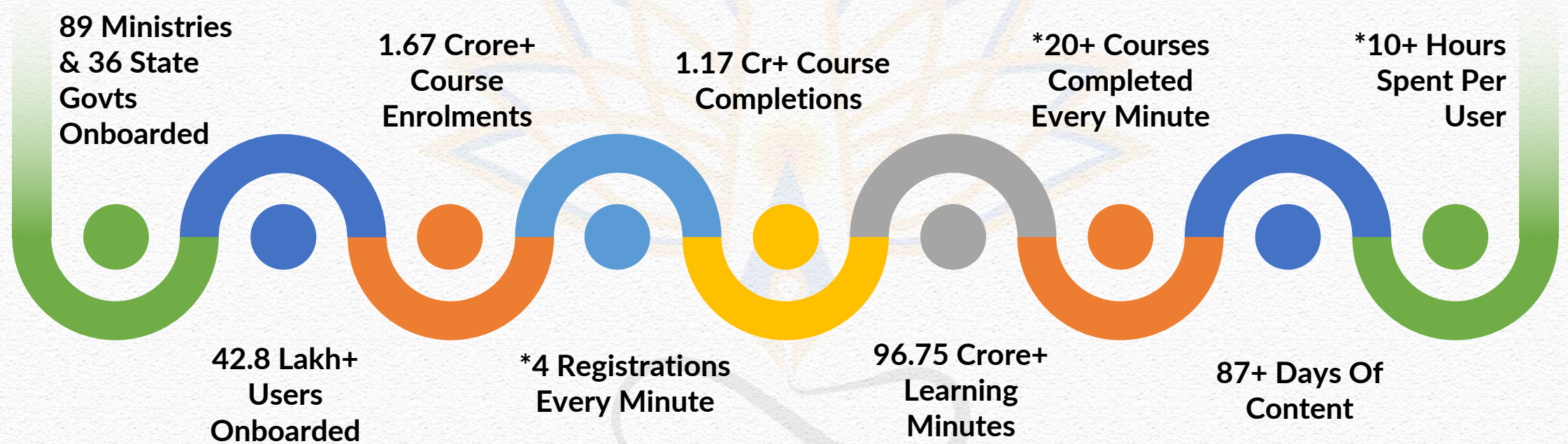
Aug
2024

Tricolour-themed homepage and completion certificates



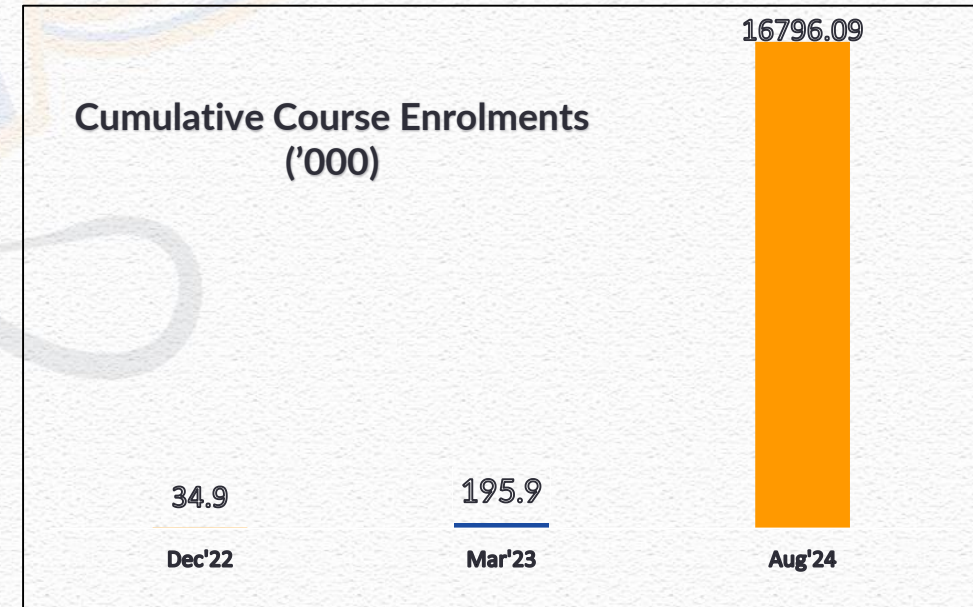
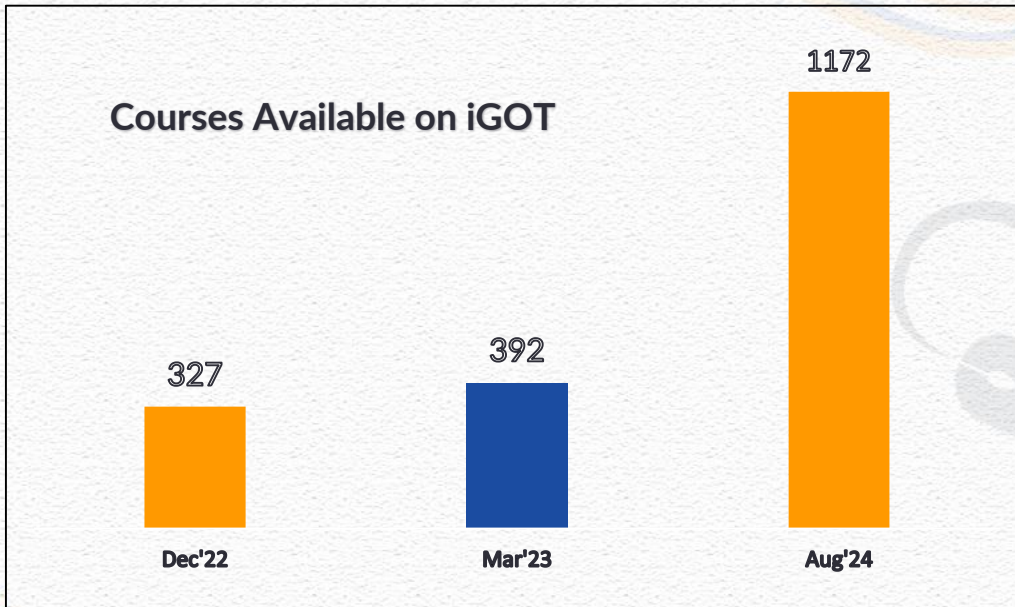
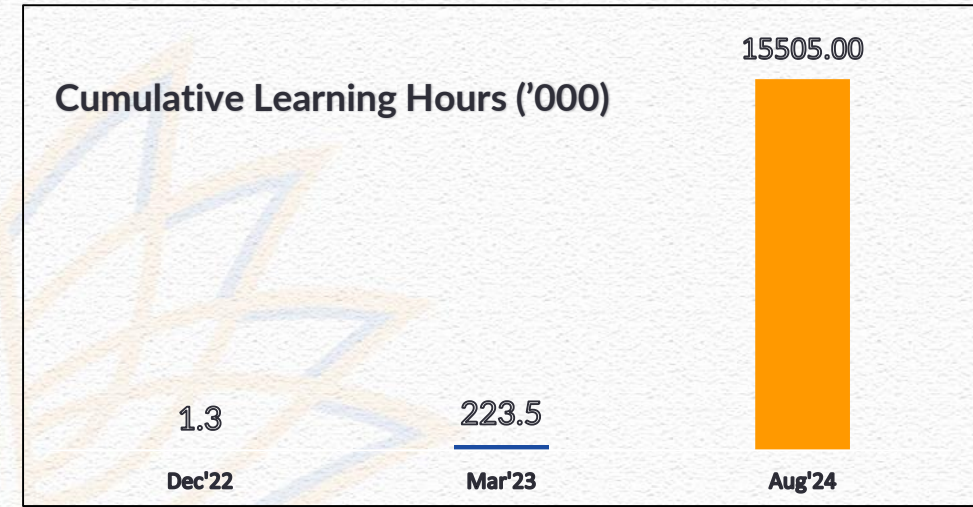
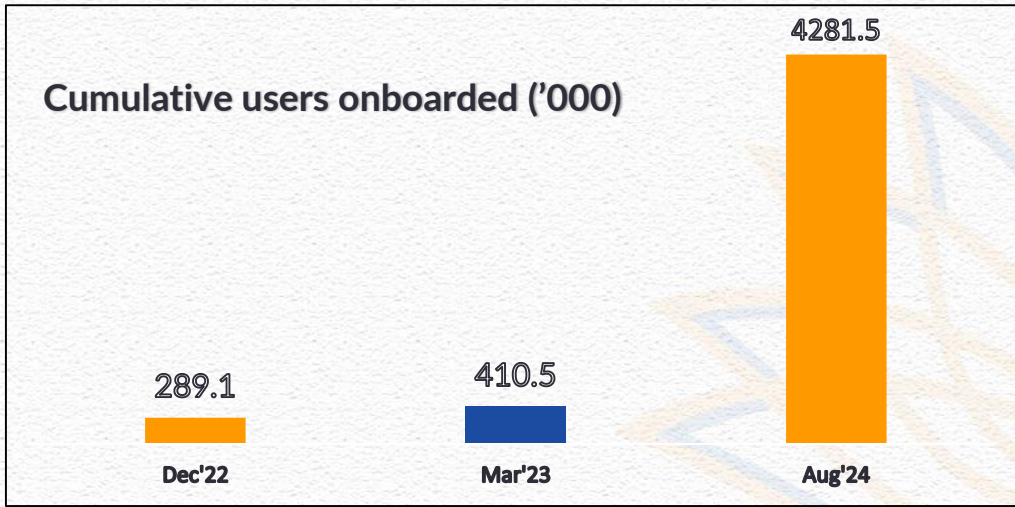
Cloud Migration of iGOT Karmayogi platform to Google Cloud

Key Platform Highlights

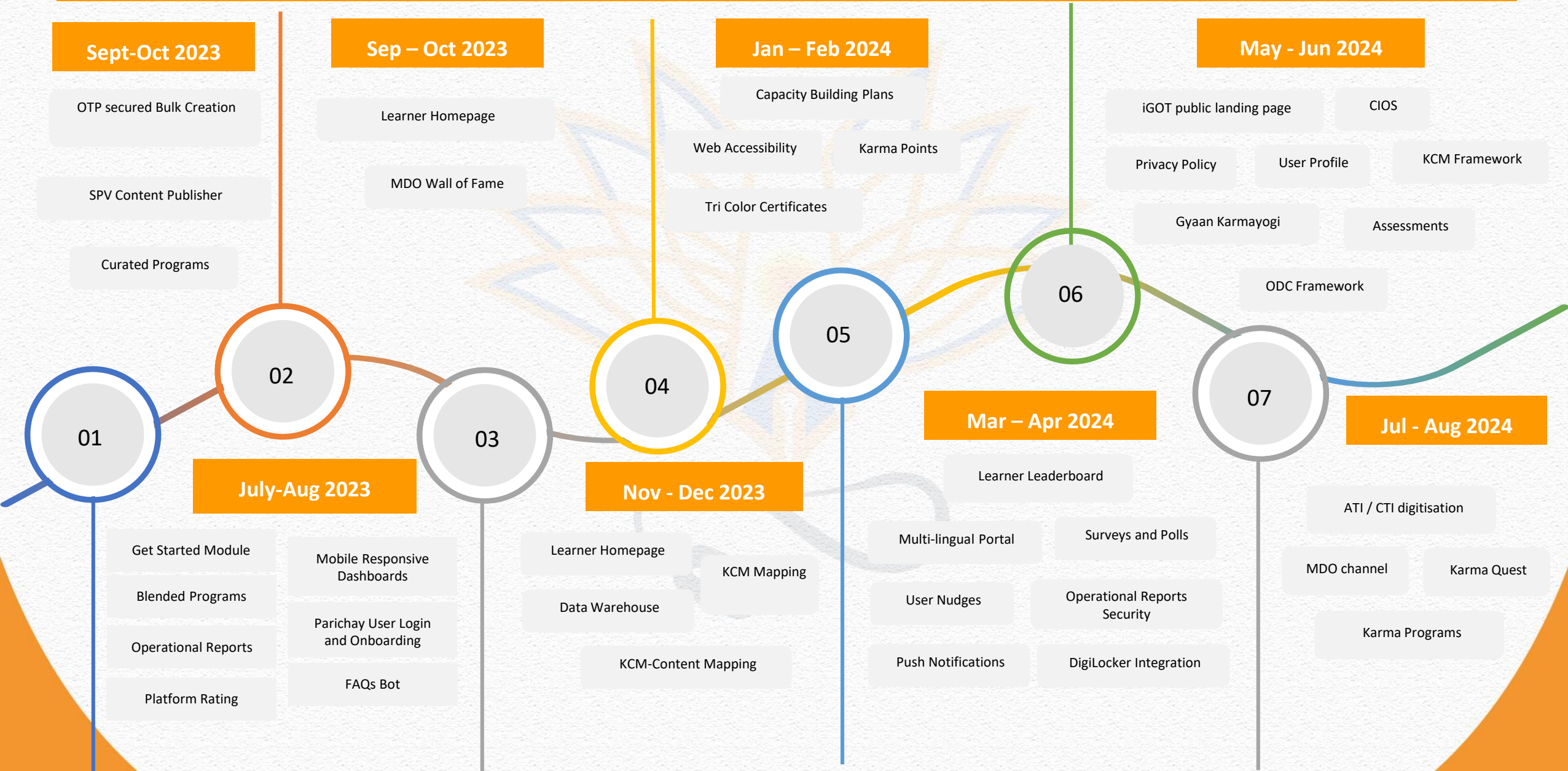


**The agility that
fuels our growth**





New Feature Onboarding Timeline



**Innovations
adopted to drive
adoption**



MyiGOT: Personalised Learning Path on iGOT

The screenshot displays the MyiGOT interface. At the top, there is a header with the logo of Karmayogi Bharat, a search bar, and user information including Karma Points (240) and a download app button. Below the header is a navigation bar with icons for Learn, Discuss, Gyaan Karmayogi, Jan Karmayogi, Network, and Events. The main content area is titled "My Space" and "My iGOT". It features a user profile for Rakesh Verma (RV) with an 86% completion rate. Below the profile, there are statistics for In Progress (92), Certificate (26), and Learning hours (34h 7m). A notification states that 43321 certificates were acquired by learners in the last 24 hours, with a +49% increase. A survey prompt asks users to take the iGOT Survey to help improve the platform. The main section displays a list of overdue courses: "Noting and Drafting" (2h), "Orientation Module on Mission LIFE" (22m 59s), and "Code of Conduct for Government Employees" (35m). Each course card includes a rating and the provider's name.

Karmayogi Bharat — लोकहितं वा कर्मयोगम् —

Search for learning contents

Karma Points 240

Download App

English

RV

Learn Discuss Gyaan Karmayogi Jan Karmayogi Network Events More

My Space

My iGOT

Upcoming **Overdue** Completed All [Show all >](#)

RV Rakesh Verma >

86%

In Progress 92 Certificate 26 Learning hours 34h 7m

43321 Certificates acquired by learners in the last 24 hours. ↑ +49%

Take the iGOT Survey, help us make iGOT even better! ✕

Take a few minutes to complete this survey and contribute to enhancing the iGOT learning experience

[Click here](#)

OverDue Noting & Drafting

Course

By Institute of Secretariat Tr...

★ 4.3

2h

OverDue LiFE Lifestyle for Environment

Course

By Ministry of Environment,...

★ 4.4

22m 59s

OverDue Code of Conduct

Course

By Institute of Secretariat Tr...

★ 4.3

35m

Rewards and Recognitions

Karma Points



Search for learning contents



Karma Points 138

Download App



English

Top Karmayogis in your department: July 2024

| | | | |
|---|------------------------------|----------------------------------|-------------------------------|
| 1 | Ashish Pai 45 | AS Abhimanyu Sharma 68 | Bidyut Mukherjee... 35 |
| 2 | | | |
| 3 | Rana Pratap Singh 35 | | |
| 4 | RV Rakesh Verma 33 | | |
| 5 | Muddukrishna A S 27 | | |

▲ 6 You were in 10th position last month.

Wall of Fame

OCTOBER, 2023

| | | | | | |
|---|---|---|--|---|---------------------------------------|
| 1 | Border Security Force (BSF) 8.39 | 2 | Central Reserve Police Force (CRPF) 16.76 | 3 | Sashastra Seema Bal (SSB) 7.94 |
| 4 | South Central Railway (SCR) 7.16 | 5 | Department of Posts 4.60 | | |

Weekly Claps



0 weeks

Mon, 20 May - Sun, 16 Jun

W1



W2



W3



W4



Co-creating through Public and Private Ecosystem Partners

Government Institutions



Private Institutions



80+ Government Institutions

10+ Non-Government Partners

Features on iGOT Karmayogi platform – Curated Programs



DAKSHTA
PHASE 1 IAS TRAINEES

DAKSHTA
PHASE 5 IAS TRAINING

DAKSHTA
PHASE 2 IAS TRAINING

DIGITAL PERSONAL DATA PROTECTION ACT 2023: AN OVERVIEW

Good Public Policy Writing
Introduction
with Dr. O.P. Agarwal

SPEAKING EFFECTIVELY
MANISHA NATARAJAN

WELCOME TO THE COURSE ON EVIDENCE IN PUBLIC POLICY

SVAMITVA SCHEME
Survey of Villages and Mapping with Improved Technology in Village Areas
Panchayati Raj
Ministry of Panchayati Raj
Government of India

Welcome to the module on Introduction of PM GatiShakti

One Nation One Ration Card
JAN KARMAYOGI

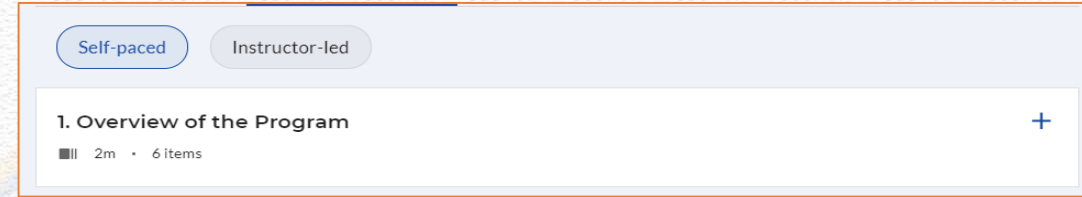
FINANCE FOR NON-FINANCE PROFESSIONALS

PURPOSE-DRIVEN LEADERSHIP
By ISB Hyderabad
1h 55m

MANAGING AND LEADING TEAMS
By ISB Hyderabad
1h 40m

Example: Curated Programs for Mid-Career Training Programs (MCTPs) anchored by LBSNAA

Features on iGOT Karmayogi platform – Blended Programs



Blended Program

DoPT IST 2024-25: Financial Inclusion and Credit Growth for Development

By Department of Personnel and Training DoPT
(Last updated on Jul 20, 2024)


About | Content

This batch starts in

109 DAYS : **13** HOURS : **6** MINUTES

Summary
Location: Lal Bahadur Shastri National Academy of Administration, Mussoorie This program is part of the In-service Training Program, 2024-25 and is sponsored by Department of Personnel and Training (DoPT), Government of India. The eligibility and other details for the In-service Training Program are available under "Inservice Training Program, 2024-25" under "Karma Program". Only eligible officers are requested to apply for the program.
[view less](#)

Description
The training program on financial inclusion for civil servants covers key dimensions, including understanding its economic development.



Share

50 Batch size | 6 Total applied | 0 Total enrolled

Batch 2024-25 (25 Nov, 2024 - 29 Nov, 2024)

Last enroll date: 14 Nov, 2024 [Request to enroll](#)

Charleville, Mussoorie, Mussoorie Range, Uttarakhand 248179

1 Module | 5 Sessions | 1 PDF | Free

CC BY 4.0

About | Content

Self-paced | **Instructor-led**

Offline

1. Overview of the Program

Day 1 Session **Offline**
Nov 25, 2024 • 7hr • 10:00 - 17:00

Session attendance
Unmarked After the batch starts, you will be able to mark the attendace through mobile. ?

Day 2 Session **Offline**
Nov 26, 2024 • 7hr • 10:00 - 17:00

Session attendance
Unmarked After the batch starts, you will be able to mark the attendace through mobile. ?

Day 3 Session **Offline**
Nov 27, 2024 • 7hr • 10:00 - 17:00

Session attendance
Unmarked After the batch starts, you will be able to mark the attendace through mobile. ?

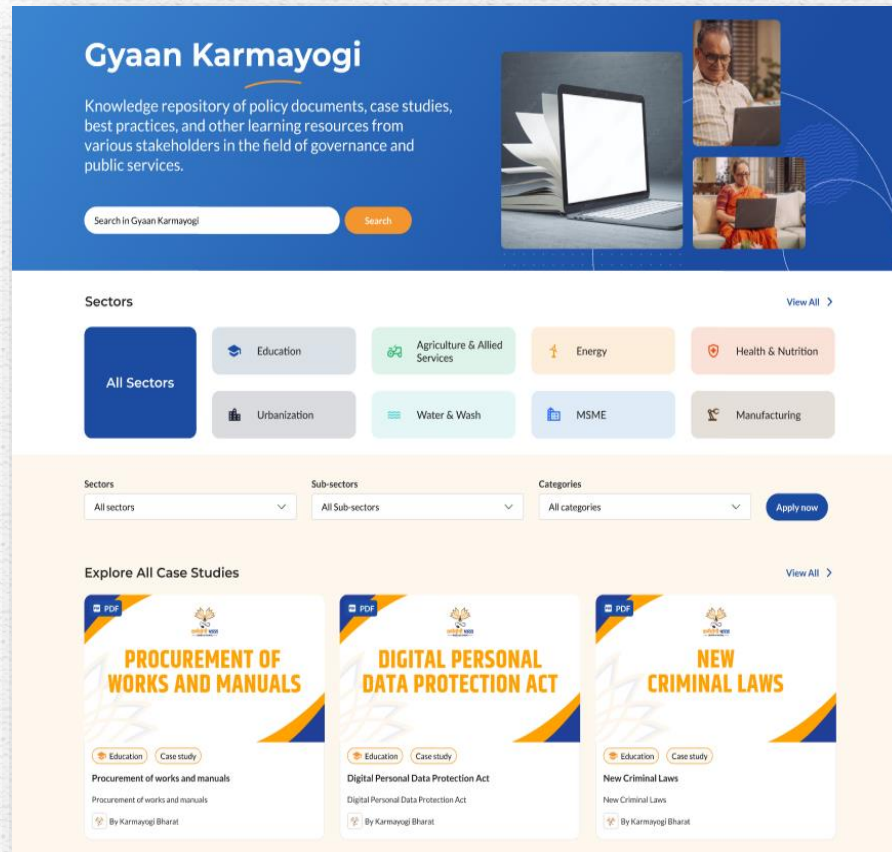
Day 4 Session **Offline**
Nov 28, 2024 • 7hr • 10:00 - 17:00

Session attendance

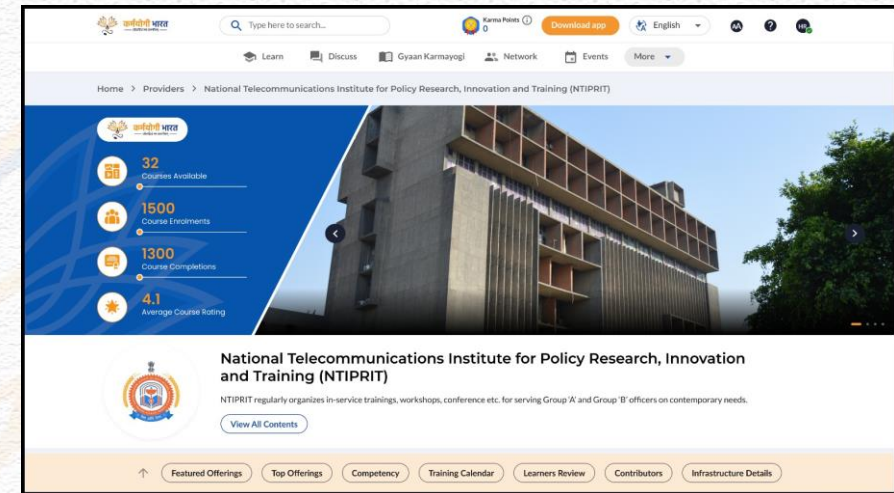
Example: Blended program on “DoPT IST 2024-25: Financial Inclusion and Credit Growth for Development” by LBSNAA, DoPT

- 1 Self-paced online/digital learning module
- 5-days Instructor-led offline/in-person modules

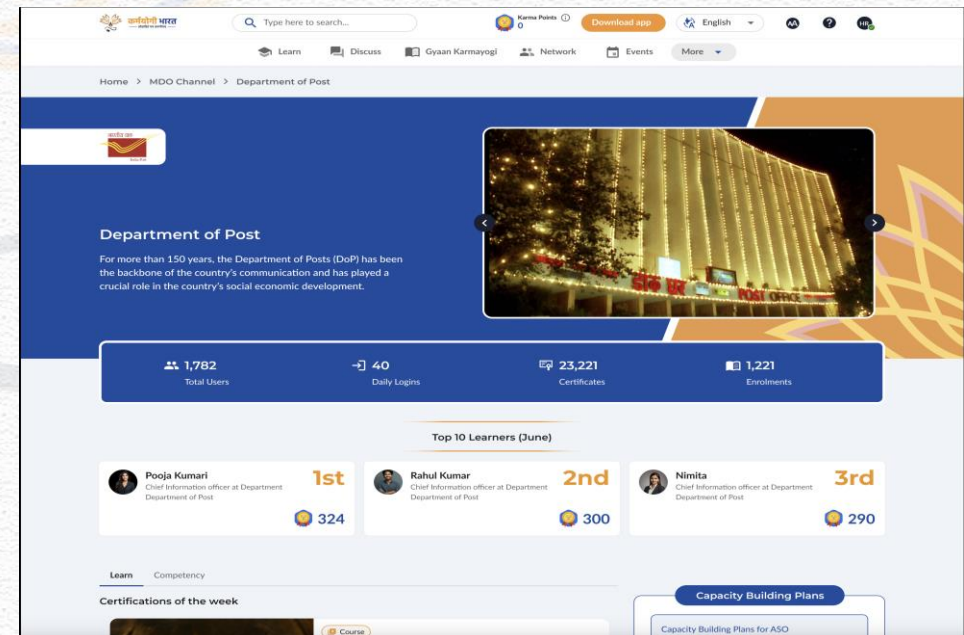
New Features



7000 + case studies, best practices, and success stories received from NITI for States platform for hosting on Gyaan Karmayogi



CTIs/ATIs dedicated page




MDO/State Dedicated Page

The impact thus created



Cases of Impact (impacting more than 15 M government officials)

Ministry of Railways



11 L Users Onboarded

15 L+ Total Enrolments

9.5 L+ Total Completions

One of the most significant capacity building initiatives anywhere in the world

- 100+ Mission Karmayogi Coordination Cells created across all Railway Zones/Divisions/Production Units
- About one lakh frontline Railway Staff trained in citizen-centricity, and hence, developing their "intention to serve" and building their "ability to serve"

The IGOT Karmayogi Platform is not only helping me to get professional growth, but also to my personal growth.

Ministries of Railways

Empowering DOP for sustained platform usage - Case

5.2 L Users Onboarded

78 Courses Uploaded

22 L+ Course Completions

Department led Structured Communications

Events & Launches demonstrating leadership commitment

| State | Registrations | Completions |
|----------------------|---------------|---------------|
| 1. Maharashtra | 117956 | 82260 |
| 2. Andhra Pradesh | 47869 | 14285 |
| 3. Bihar | 23288 | 16375 |
| 4. Karnataka | 24274 | 15731 |
| 5. Karnataka | 28769 | 15083 |
| 6. West Bengal | 15353 | 9973 |
| 7. Kerala | 12240 | 7401 |
| 8. Chhattisgarh | 7855 | 5382 |
| 9. Chhattisgarh | 8735 | 5069 |
| 10. Gujarat | 7029 | 3992 |
| 11. Jharkhand | 5121 | 3082 |
| 12. Assam | 4741 | 2856 |
| 13. Punjab | 2787 | 1791 |
| 14. Odisha | 3338 | 1607 |
| 15. Rajasthan | 2709 | 1411 |
| 16. Himachal Pradesh | 2205 | 1334 |
| 17. Telangana | 2797 | 1291 |
| 18. Uttar Pradesh | 2127 | 1021 |
| 19. Uttar Pradesh | 1624 | 789 |
| 20. North East | 877 | 462 |
| 21. Madhya Pradesh | 2408 | 481 |
| 22. Jammu & Kashmir | 1147 | 402 |
| 23. Chhattisgarh | 796 | 381 |
| 24. Kerala | 769 | 292 |
| Total | 324578 | 218183 |

Effective Monitoring & Fixing Accountability

Department of Posts

Department of Revenue

1.2 L+ Users onboarded on IGOT

5.6 L+ Total Completions across portal

78% Active Users

185 Officer Trainers

Extensive Online Trainings of CSEET Custom Zones

Customized Courses by SACIN on IGOT Portal

Trainer App Doctor

Department of Revenue

EPFO: Achievements* and Impact

As early as October 2022, the EPFO approved the EPFO's "Training Policy 2022" Where in the adoption of the principles and offerings of Mission Karmayogi was expressly provided.

1.7 Lakhs+ COMPLETED COURSES

28.3 HOURS PER STAFF MEMBER TOTAL HOURS

12,600+ TOTAL REGISTRATIONS

14 COURSES PER EMPLOYEE COURSES PER EMPLOYEE

"I would like to thank EPFO for introducing me to the IGOT Karmayogi platform at the early stage of my career. Courses like 'Noting and Drafting' helped me in gaining professional competency whereas, 'Effective Communication', 'Self-Leadership', and 'Stress Management' like courses helped me in achieving the work-life balance. With the help of the IGOT Karmayogi platform, I was able to see the path of fulfilling my duties by being citizen-centric and would continue to up skill by capacity with the help of IGOT's well-curated courses."
-Shri. Pankaj Yadav (Accounts Officer, EPFO)

"Be being the early adopters of an pillar of Mission Karmayogi in our training policy, our hybrid training programs are designed in such a manner that it incorporates IGOT's online learning at the EPFO's National Training Academy - 'NIMASS'.
-Shri. Naveen Jumeja (RPF-C, EPFO)

EPFO

IGOT Karmayogi - NITI for States Partnership



IGOT Karmayogi is enabling the capacity-building of State, District, and Block officials routed via NITI for States (NFS) platform

State officials accessing NFS Platform can enrol in SAMARTH curated programs personalized for their roles on IGOT Karmayogi

Hon'ble Minister of Electronics & Information Technology Shri Ashwini Vaishnaw launched the SAMARTH modules for Block, District & State-level officials

Domain modules like SAMARTH Procurement & SAMARTH Policy are also offered for learners

Aspirational Blocks Program

iGOT Karmayogi - NITI for States Partnership

SAMARTH Block >
Training package specifically tailored for Block Officials.

- Management Skills
- Fosters Community Engagement

SAMARTH Zila >
Training package specifically tailored for District Officials.

- Promote citizen centricity
- Enhance decision making skills

SAMARTH Procurement
Diverse courses curated to understand the process of various kinds of procurement by Central and State Governments

[Learn More](#)



SAMARTH Raja Sachiva >
Training package specifically tailored for senior State Government Officials.

- Evidence based decision making
- Information security

SAMARTH Raja >
Training package specifically tailored for State Government Officials.

- Tools for Monitoring and Management
- Developing inclusive leadership

SAMARTH Policy
Diverse courses curated to understand fundamentals of public policy and policy writing.

[Learn More](#)

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-Shri. Naveen Juneja (RPFC-I, EPFO)

Department of Revenue

IRS Officer Trainees

- In the first week of training, officers are appraised about igot platform during the orientation session
- Special module and session on PM Gati Shakti
- Targets given for completion of courses as per a well designed plan



Extensive Online Trainings of CGST/Customs Zones

- Online sessions with CGST/Customs Zones with each session having presence of 1000 participants
- Participants do one course simultaneously during the session
- Appreciation certificate for first 25 certificates received
- Chief Commissioner of the respective zone also attend the session



Focus on completion of Prarambh Module by Rozgar Mela appointees

- All NACIN Zonal Units undertaking induction trainings of fresh recruits ensure completion of Prarambh Module within first week of training
- Meritorious Trainees undertaking maximum courses are awarded
- Orientation session on igot portal given on Day 1 of the training



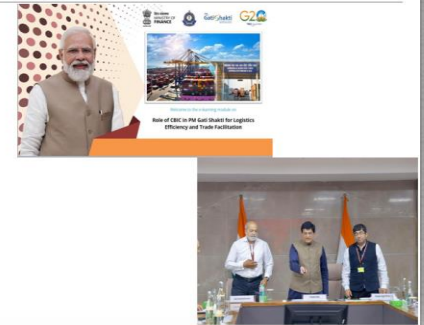
1.2 L+ Users onboarded on iGOT

5.6 L + Total Completions across portal

~70 % Active Users

Customized Courses by NACIN on iGot Portal

1. Role of CBIC in PM Gati Shakti for Logistics Efficiency
2. Preventive Detention under COFEPOSA
3. Intellectual Property Rights
4. Demands under GST Act, 2017
5. Input Tax Credit (ITC) Mechanism
6. Registration under GST Law
7. Cancellation and Revocation of GST Registration
8. Composition Scheme under Goods and Services Tax
9. Return Filing under GST
10. Import Export through Foreign Post Office
11. Advance Ruling in Customs
12. E-way Bill System under GST Law - Part 1
13. E-way Bill System under GST Law - Part 3
14. E-way Bill System under GST Law - Part 2
15. विशेषज्ञ आकर्षक के माध्यम से ज्ञान का आदान एवं विनिर्दान
16. Adjudication in GST



Senior Officers – Leading By Example

- In order to motivate officers, courses are undertaken by senior officers
- Sends a positive signal to staff
- Swachhta Pakhwada, Vigilance Awareness Week events can be used to promote awareness about courses



Trainer Apke Dwaar

- Training sessions at the offices of Directorate where it is difficult for officers to attend sessions
- Desk to desk monitoring to ensure that Trainees complete at least one course
- Effective Results



Empowering DOP for sustained platform usage - Case

5.2 L

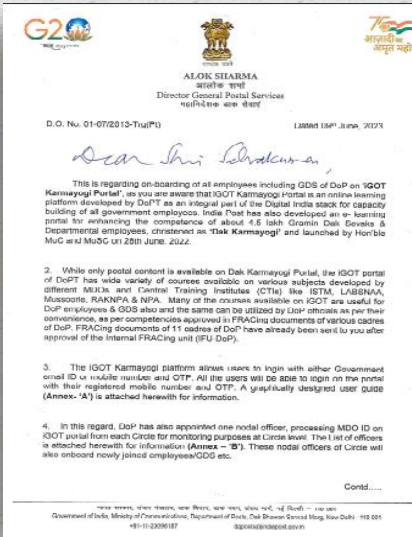
Users Onboarded

78

Courses Uploaded

22 L+

Course Completions



Department led Structured Communications



Events & Launches demonstrating leadership commitment

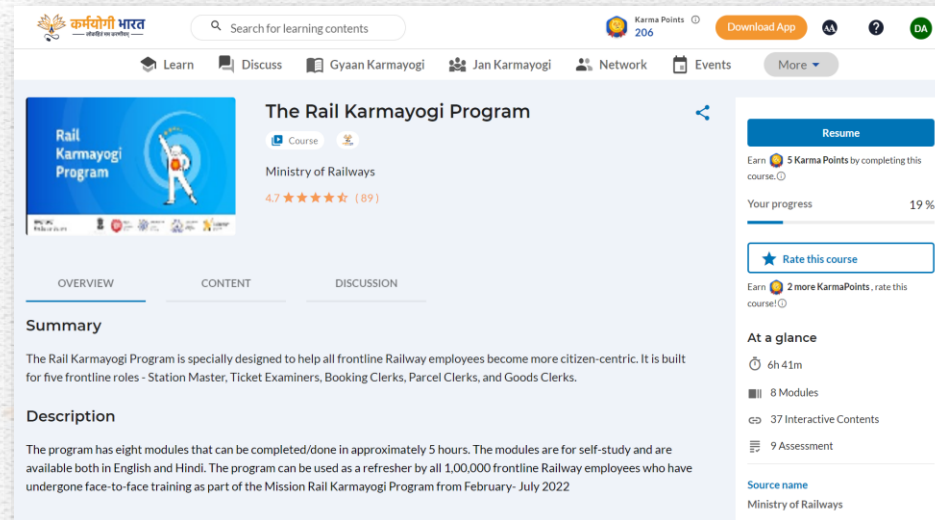
| Courses to be launched on 15 th June, 2023 by H'MoSC | | | |
|---|---|----------------|------|
| S No. | Course Name | Course Creator | iGOT |
| 1 | UNIFIED DARPAN ANDROID APPLICATION PRARAMBH | PTC Mysuru | |
| 2 | UNIFIED DARPAN ANDROID APPLICATION DAKSHATA | PTC Mysuru | |
| 3 | AWARENESS ON BASIC IMPORTANT RECORDS OF POST OFFICE | PTC Mysuru | |
| 4 | AWARENESS ON EQUIPMENTS USED IN POST OFFICE | PTC Mysuru | |
| 5 | AWARENESS ON DIFFERENT BRANCHES IN POST OFFICES | PTC Mysuru | |
| 6 | AWARENESS ON POSTAL MANUALS AND POST OFFICE GUIDES | PTC Mysuru | |
| 7 | AWARENESS ON TECHNOLOGY USED IN POST OFFICE | PTC Mysuru | |
| 8 | APAR Empowering the Karmayogi | RTC Nashik | |

| MDO wise training status on iGOT portal as on 17.07.2023 at 14:00 hrs | | | |
|---|------------------|--------------------|-------------------|
| S No. | MDO's | Course Enrollments | Course Completion |
| 1 | Maharashtra | 117966 | 87760 |
| 2 | Andhra Pradesh | 47869 | 34285 |
| 3 | Bihar | 23288 | 16375 |
| 4 | Tamilnadu | 24276 | 15731 |
| 5 | Karnataka | 28769 | 15083 |
| 6 | West Bengal | 15353 | 9873 |
| 7 | Kerala | 12240 | 7401 |
| 8 | DDG (MKY) | 7806 | 5582 |
| 9 | Jharkhand | 8735 | 5069 |
| 10 | Gujarat | 7029 | 3992 |
| 11 | Delhi | 5121 | 3082 |
| 12 | Assam | 4741 | 2856 |
| 13 | Punjab | 2787 | 1791 |
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| 23 | Chhatisgarh | 796 | 381 |
| 24 | Haryana | 769 | 292 |
| Total | | 324578 | 218183 |

Effective Monitoring & Fixing Accountability

Figures until 15th Aug 2024

Ministry of Railways



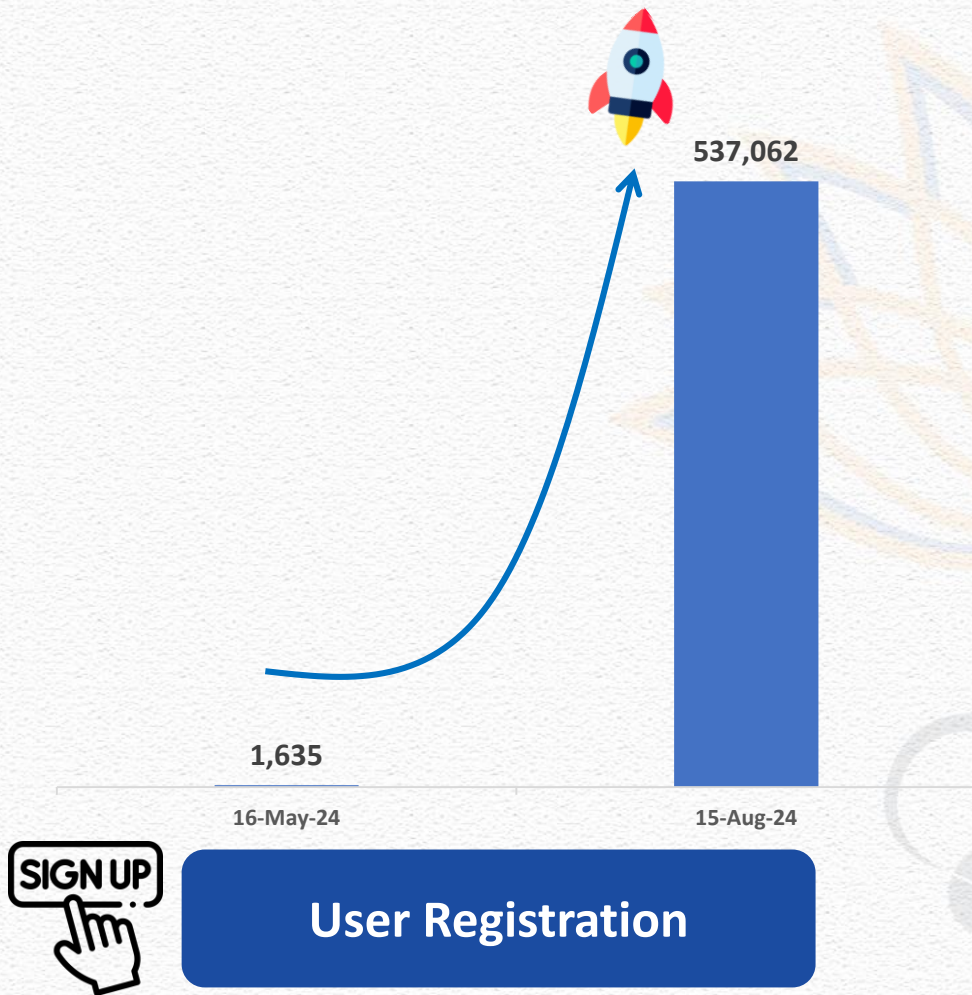
11 L
Users Onboarded

15 L+
Total Enrolments

9.5 L +
Total Completions



- One of the most significant capacity building initiatives anywhere in the world
- **100+** Mission Karmayogi Coordination Cells created across all Railway Zones/Divisions/Production Units
- About **one lakh** frontline Railway Staff trained in citizen-centricity, and hence, developing their "*intention to serve*" and building their "*ability to serve*"



233

Deptt. & Orgs Onboarded

Senior Officers Registered

200+



7.5 Lakh+

Course Enrolments

Course Completions

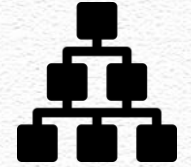
3.4 Lakhs+



2.1 Lakhs+

Current Active

Structured Onboarding: More than 5 Lacs officials onboarded on the platform from 200+ Departments within just 2 months



High-level Monitoring: Regular Program Monitoring at the Chief Secretary level

Senior officials Engagement: Senior officials are actively participating and completing courses



District level Monitoring: Continuous monitoring by District Magistrates at the district level

Sector-Specific Courses: Various departments have been assigned sector-specific courses



Programs for State Civil Services: Designing Programs for State Civil Services Officials

Our Vision: Moving Forward

1 Move from a rule-based to a role based civil services



2 Design and implement a framework to measure the effectiveness of civil services in the country



3 Onboard State/UT officials at all levels and enable role-based learning



4 Develop, and offer e-content in regional languages



5 Tailor capacity-building programs to suit the specific needs and challenges of State, District and Block level



6 Data dashboard to monitor progress at all levels



7 State/UT Training Institutions can offer Blended Programs (In person+Online)



8 Enhance the capacity of government officials for the last mile to ensure efficient, transparent, and responsive services to citizens

