

# **Excellence in District level Initiative in e-Governance**

- i. North-East States + Hilly States**
- ii. UTs (including Delhi)**
- iii. Other States**



## **MDDA ERP**



# Introduction



**UTTARAKHAND**

**Created in the year  
1984**

**Urban planning and  
development**

**Two ULB's and 185  
Villages**

**Population around 15  
lakhs**



# Our Vision



# Challenges



**New State was formed (Transition phase)**

**Ever growing citizen's expectations**

**Unfair practices & corruption**

**Outdated methods, Low accountability & transparency**

**Extremely poor level of service delivery**



# Strategy

## Realize Dividend

**Deliver the promise: Improved service delivery**

**Connected, Accountable & Transparent  
Government through e Governance**

**Innovation**

**Enabling Environment for Employees**

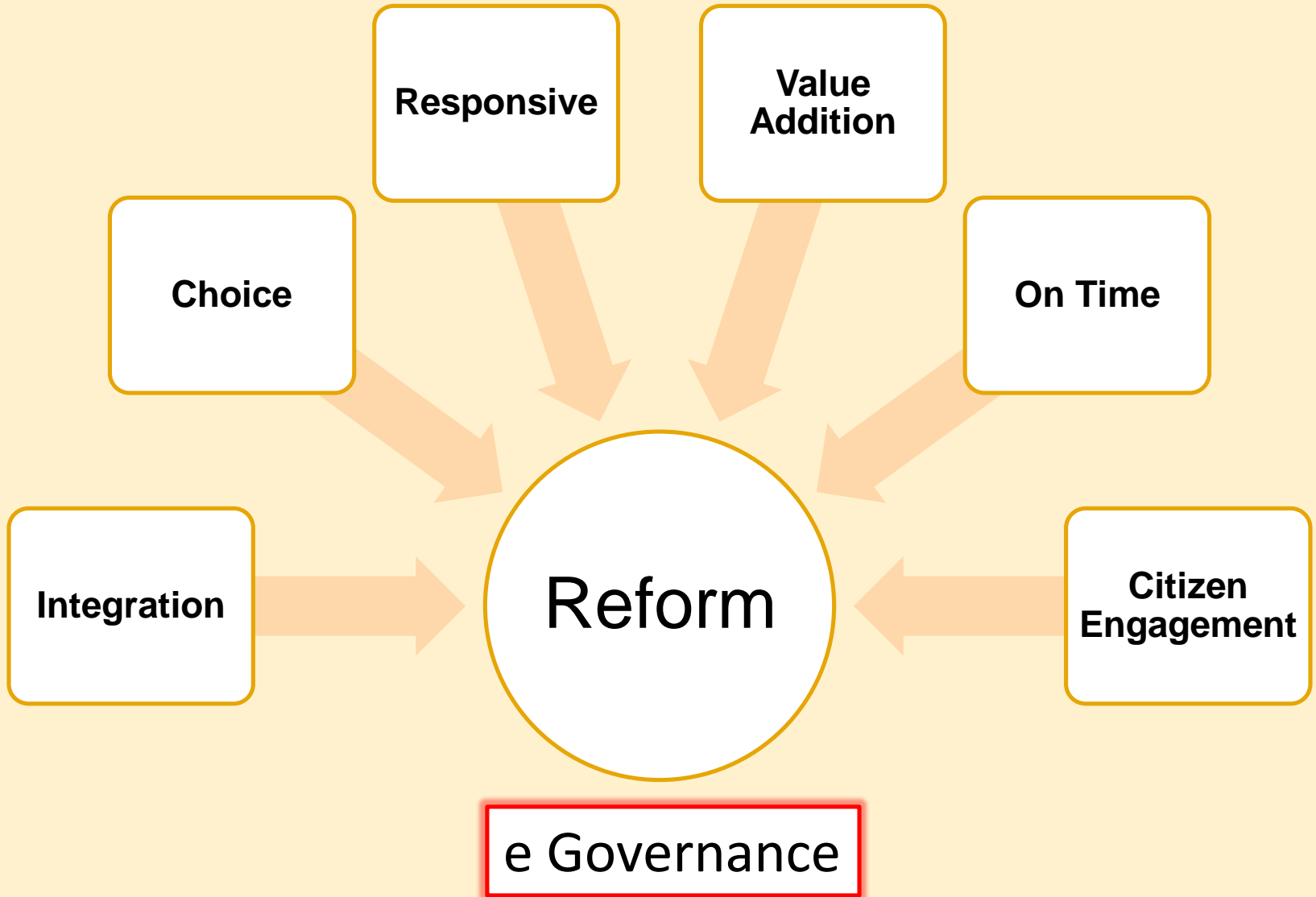
**Empower the Institution – Capacity Building**

**Understand your Citizens' requirements**

**Key is Complete On Line Services with Zero Contact Point**



# Implementations





# Innovation –ERP System



Mussoorie Dehradun Development Authority - Google Chrome

Secure | <https://erp.mddaonline.in/login.do>

User : Mr. Sanjeevan Ch Soontha (Sys\_Admin)

Date : 29/11/2018

English

Sign out



## MUSSOORIE DEHRADUN DEVELOPMENT AUTHORITY

[About us](#) [My Calendar](#) [Downloads](#) [Calculator](#) [System Alerts](#) [My Profile](#) [Web Mail](#)

Welcome **Mr. Sanjeevan Ch Soontha** to ERP System. You have logged in with the following role **Sys\_Admin.**



HRMS



Salary & Pension



Stores



Planning



Help



File/DMS



Claims



Land Records



Legal Case



RTI



Activate Windows  
Go to PC settings to activate Windows



# Implementations / Innovations



1

- First In the state of Uttarakhand to implement EoDB

2

- Online building Plan Approval System  
(Average delivery time reduced to 17 Days from months)

3

- RTI Management / PGRC / File and Dak / Nazool Land Management  
(Timely disposal induced with accountability)

4

- Online Portal for Sale of Properties/Online Tendering / GeM Portal  
(Improved transparency and reach)





# Implementations/Innovations

5

- **Interactive Web Portal for Citizens**  
**(Connected Government)**

6

- **Project and Finance Management System (e MB / Online Estimation and Approval / Payments Linked to the Progress)**

7

- **Bio Metrics Attendance System , CCTV Camera (improved attendance and effective use of available manpower)**



# Dash Board



← → ↻ ⓘ Not secure | 125.19.208.162:8087/SWC.Admin/Home.aspx

☆ fb 👤 ⋮



Mussoorie Dehradun Development Authority



Mr. Setup Admin [Setup Admin]

MESSAGES ACTIVITIES USER HELP

Holidays

Holidays List

Proposal Tracking

External Department JSI

Delayed Proposal

Applicant Feedback

Application Details

Proposals

Dashboard

Dashboard

Proposal Details

Master

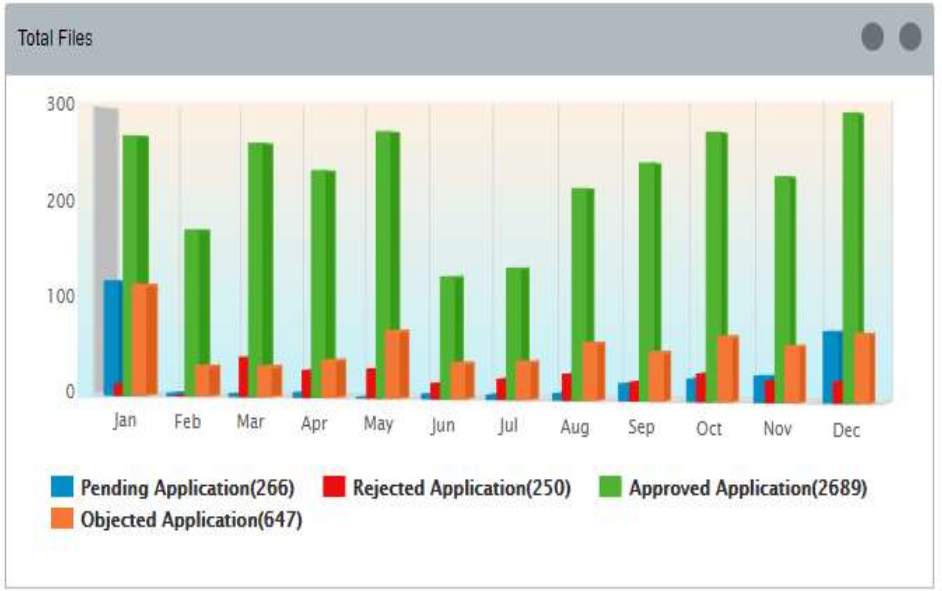
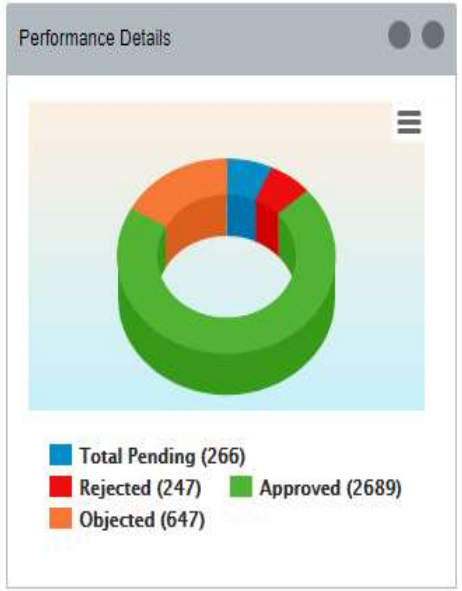
Architect Registration

Registration

Citizen Registration

Status Wise Revenue Joint Site Visit Inspection Employee Performance

Year : All



Application(s)

Submitted Files

Activate Windows  
Go to PC settings to activate Windows.

# Outcome



**7018 out of 7190 Grievances Disposed**

**Integration with 14 Govt. Departments**

**4000 + Maps Approval per Year & 8000 + Satisfied Home Owners**

**34000 + Active Users , 15000+ visitors on website per month**

**First in Providing Online Services**

**2000 + RTI per year – Reduced to just 700 per year approx.**

**34000+ Followers on Social Media**



## हर बुधवार लगेगा एमडीडीए का जनता दरबार

### लोगों की समस्याओं का किया जाएगा निस्तारण

अमर उजाला ब्यूरो

देहरादून। मसूरी देहरादून विकास प्राधिकरण (एमडीडीए) कार्यालय में अब हर बुधवार को जनता दरबार लगेगा, जिसमें लोगों की शिकायतों का निस्तारण किया जाएगा।

इसमें एमडीडीए से संबंधित सभी तरह की समस्याओं को सुना जाएगा। आगामी बुधवार को पहला समाधान दिवस का आयोजन किया जाएगा। एमडीडीए उपाध्यक्ष डॉ. आशीष कुमार

श्रीवास्तव ने बताया कि जनता की प्राधिकरण संबंधी समस्याओं के निस्तारण के लिए समाधान दिवस मनाने का निर्णय लिया गया है।

इसके तहत हर महीने के पहले बुधवार को सेक्टर 1, 2 एवं 3 के लोगों की समस्याओं को सुना जाएगा। वहीं, दूसरे बुधवार को सेक्टर 4, 5 व 6 तथा तीसरे को सेक्टर 7, 8 व 9 की शिकायतें सुनकर उसका निस्तारण किया जाएगा। इसी तरह महीने के चौथे बुधवार को सेक्टर 10, 11 एवं

12 के लोगों की समस्याएं सुनी जाएंगी। जिसमें से ज्यादातर समस्याओं का मौके पर ही निस्तारण करने की कोशिश की जाएगी।

उन्होंने बताया कि अगर किसी बुधवार को अवकाश होता है तो उससे अगले कार्यदिवस में समाधान दिवस का आयोजन किया जाएगा। वहीं, उन्होंने लोगों से शिकायत संबंधी सभी दस्तावेजों को साथ लाने की अपील की, जिससे उसका तत्काल निस्तारण करने में आसानी रहे।

अधीक्षण अभियंता  
होंगे प्रभारी

एमडीडीए के अधीक्षण अभियंता एचएस राणा को समाधान दिवस का प्रभारी नियुक्त किया गया है। हर बुधवार को यह आयोजन प्राधिकरण के सभाकक्ष में आयोजित किया जाएगा। जिसमें एमडीडीए उपाध्यक्ष के साथ ही सचिव, संयुक्त सचिव एवं अन्य अधिकारी मौजूद रहेंगे।



# GeM Portal



GeM × +

← → ↻ <https://mkp.gem.gov.in/dashboard#!/> ☆

Office Memorandum with respect to mandatory procurement by CPSUs on GeM. For further details [click here](#).

- MY DASHBOARD
- PRODUCT ORDERS ▾
- SERVICE ORDERS ▾
- ALL DEMANDS
- BILLS ▾
- INCIDENTS
- ALL CARTS

### ORGANISATION DETAILS

Number of People/Posts	Number of Divisions
4	1

### TRANSACTION DETAILS

Total Number of Orders	Total Value of Orders ( Rs. )
18	₹ 2299506.00

### RECENT ORDERS

<b>GEMC-511687732917066</b>	A 4 Paper	DIRECT PURCHASE	Total Qty: 10	Total Amount: ₹ 1880.00
<b>GEMC-511687781525043</b>	SAMSUNG SMART SIGNAGE QB65T-TR	DIRECT PURCHASE	Total Qty: 1	Total Amount: ₹ 279999.00
<b>GEMC-511687748140197</b>	Luxor glolitter highlighter pen	DIRECT PURCHASE	Total Qty: 50	Total Amount: ₹ 712.50
<b>GEMC-511687783141121</b>	Projection Screen	DIRECT PURCHASE	Total Qty: 1	Total Amount: ₹ 17848.00
<b>GEMC-511687770993114</b>	HP LASERJET M436NDA (W7U02A)	DIRECT PURCHASE	Total Qty: 1	Total Amount: ₹ 62200.00



# E\_Tendering



http://uktenders.gov.in/nicgep/app?component=%24DirectLink&page=FrontEndTendersByOrganisation&service=direct&session=T&sp=Sq8vKKJY7Xh Search...



## Tenders Uttarakhand

The Uttarakhand Govt Tenders Information System



09-Jan-2019

Search | Active Tenders | Tenders by Closing Date | Corrigendum | Results of Tenders

Home Contact Us SiteMap

GSTN Number after logging in through their IDs.

- MIS Reports
- Tenders by Location
- Tenders by Organisation
- Tenders by Classification
- Tenders in Archive
- Tenders Status
- Cancelled/Retendered
- Downloads
- Announcements
- Recognitions
- Site compatibility

### Tenders By Organisation

Back

S.No	e-Published Date	Closing Date	Opening Date	Title and Ref.No./Tender ID	Organisation Chain
1	07-Jan-2019 09:00 AM	24-Jan-2019 02:00 PM	25-Jan-2019 03:00 PM	[Beautification work of park at nirmaan vihar near rispana bridge] [MDDA/HOR/MEMO_8/2018-19] [2019_MDDA_14615_1]	Vice Chairman Mussoorie Dehradun Development Authority Dehradun  Secretary
2	07-Jan-2019 09:00 AM	24-Jan-2019 02:00 PM	25-Jan-2019 03:00 PM	[FIXING OF GI BARBED WIRE FENCING AROUND OF PROPOSED CITY PARK DEHRADUN] [MDDA/HOR/MEMO_10/2018-19][2019_MDDA_14636_1]	Vice Chairman Mussoorie Dehradun Development Authority Dehradun  Secretary
3	07-Jan-2019 09:00 AM	24-Jan-2019 02:00 PM	25-Jan-2019 03:00 PM	[Beautification work at Lal Bridge patel nagar under chain linking] [MDDA/HOR/MEMO_9/2018-19] [2019_MDDA_14635_1]	Vice Chairman Mussoorie Dehradun Development Authority Dehradun  Secretary
4	05-Jan-2019 05:00 PM	24-Jan-2019 02:00 PM	25-Jan-2019 03:00 PM	[const of BMSDBC road at milan vihar] [MDDA/ENG/MEMO_7/2018-19] [2019_MDDA_14614_1]	Vice Chairman Mussoorie Dehradun Development Authority Dehradun  Secretary
5	05-Jan-2019 04:30 PM	11-Jan-2019 02:00 PM	11-Jan-2019 03:00 PM	[Construction of Ramesh Dwaar at Guchpani Dehradun.] [MDDA/ENG/MEMO_4/2018-19] [2019_MDDA_14608_1]	Vice Chairman Mussoorie Dehradun Development Authority Dehradun  Secretary
6	05-Jan-2019 04:00 PM	11-Jan-2019 02:00 PM	11-Jan-2019 03:00 PM	[construction of bm and sdbc road at indranagar aavas colony from Gangotri Vatika]	Vice Chairman Mussoorie Dehradun Development Authority

Windows Go to PC settings to



# Mobile App



**Impact:**  
**Simplified, Real Time Application status for Citizens**



# MDDA Urban Governance Fellowship



- Empowering innovative & fresh ideas from youth
- Collaborating with credible academic institutes in the hill state





# Business Reforms Action Plan 2017

Department of Industrial Policy and Promotion  
Ministry of Commerce & Industry, Government of India

Search

Select Language   
Powered by Google Translate

- Home
- About the Website
- Contact Us
- Guideline **update**
- Downloads
- Best Practices
- Press Release
- Reform 2016

Login

## UTTARAKHAND

Combined Scorecard of Reform Evidence and Feedback

94.24%

### Evidence and Feedback

ACHIEVERS (90 - 95%)		
RANK	STATE	SCORE(%)
10	WEST BENGAL	94.59
11	UTTARAKHAND	94.24
12	UTTAR PRADESH	92.89
13	MAHARASHTRA	92.88
14	ODISHA	92.08
15	TAMIL NADU	90.68

### Top 5 Reform Evidence Score (Area Wise)



Search:



# Reach and Replicability

- **First Development Authority in State to implement the e-Gov initiative.**
- **Handholding other Development Authorities.**
- **Empowering over all development of the state**

## Achievements

- Chief Minister's Award for Excellence in Governance.

Excellence in Governance



- Skoch 'Silver' Award in EoDB Category for MDDA ERP.

# Achievements

- India Pride Award in State PSU Category for 3 Consecutive years



- PMAY Municipalika Award  
2018

# Achievements

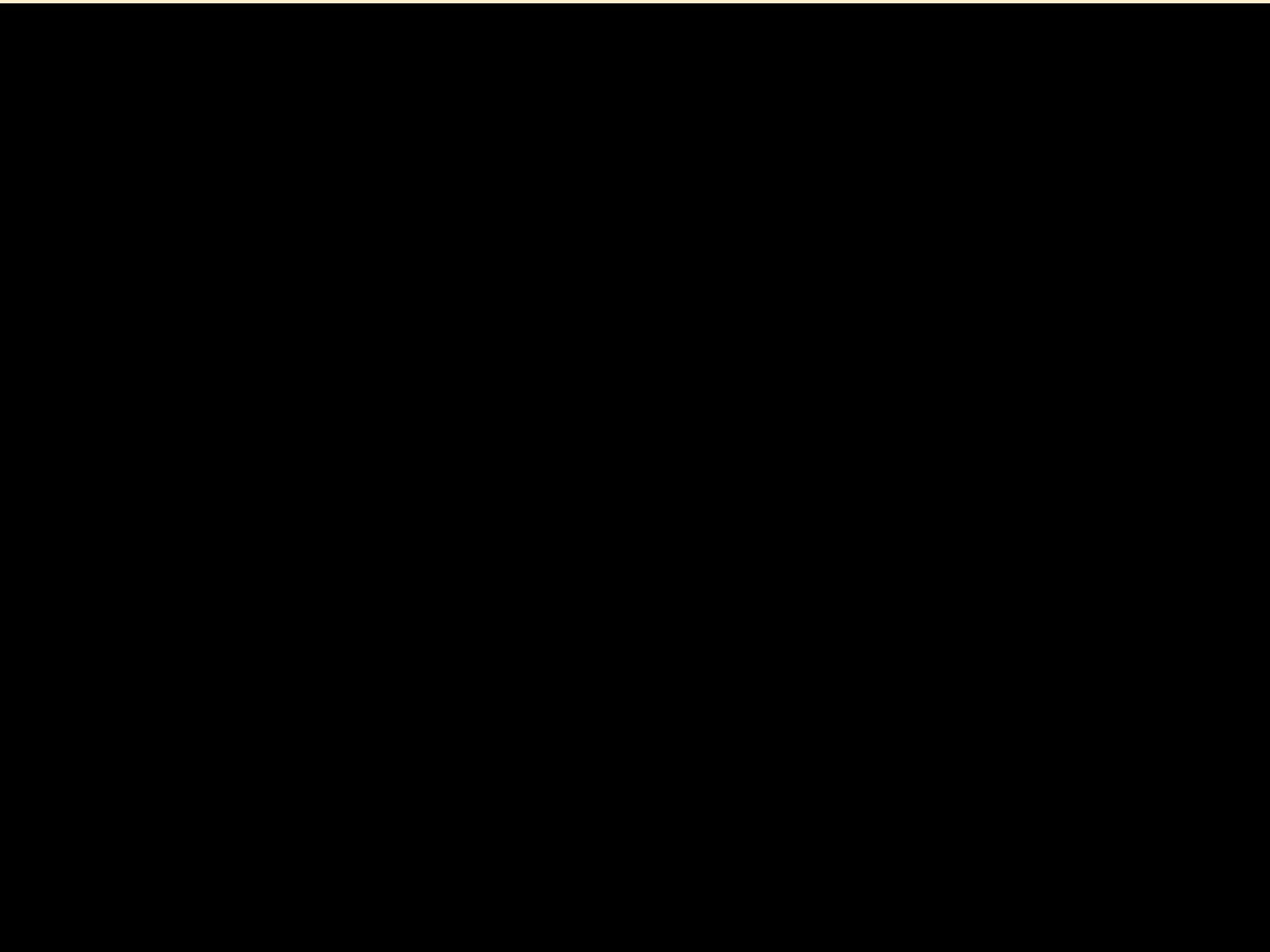
- First ISO 9001:2015 Certified Authority for Quality Management System



- ISO 14001:2015 Certificate for Environmental Management System



- OHSAS 18801 : 2007 Occupational Health and Safety Management System.





# Thank You



**MUSSOORIE DEHRADUN DEVELOPMENT AUTHORITY  
TRANSPORT NAGAR,, SAHARANPUR ROAD , DEHRADUN,  
UTTARAKHAND 248001**