



सत्यमेव जयते

CITATIONS FOR
NATIONAL
e-GOVERNANCE
AWARD WINNERS

21st
National
Conference
on
e-Governance

21st National Conference on e-Governance

Citations for National Award
for e-Governance
Winners 2018

26- 27 February 2018

21st National Conference
on e-Governance
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26- 27 February 2018

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Excellence in Government Process Re-engineering

This award seeks to recognize the projects that involved analysis and re-design of workflow and which resulted in improvement in outcomes related to efficiency, effectiveness of process, cost, quality, service delivery or a combination of these.

GOLD AWARD

INAMPRO

Platform for Infrastructure and Material Providers,
Ministry of Road Transport & Highways, Government of India

SILVER AWARD

eAbgari

Strategic administrative reform initiative of West Bengal State Excise leveraging state-of-the-art modern technology, West Bengal

Gold Award

Excellence in Government Process Re-engineering

INAMPRO

Platform for Infrastructure and Material Providers, Ministry of Road Transport and Highways, Government of India.

The primary objectives of this project are- bringing the material suppliers (the sellers) and the contractors/agencies (the buyers) in the field of infrastructure development to a common platform for improving the ease of conducting business by providing a user friendly web-based platform that reduces uncertainty about the supply and price of the infrastructure material along with creating a wider network of sellers and buyers which would be accessible with the click of a button from any location across the globe using internet. All registrations on the portal are listed on the platform and are available in public domain. Any user/visitor can see the registered Sellers and Buyers list and it speeds up the entire process of project execution by removing delays in material procurement. The contractors are facilitated to reach any registered seller using phone or email or to place order request directly using their INAMPRO account. The sellers are provided with the details related to location and quantity requested by the buyer in order to generate suitable price quote in least time and also checks the artificially created material shortages and information asymmetries as a result of oligopoly.

Beneficiary of the project :All stakeholders of the Infrastructure Industry are beneficiaries of this portal as it serves their A-Z needs at each level. The platform provides market access to sellers of any Infrastructure related materials starting from basic materials like cement, steel etc. to innovative materials for soil stabilization etc.

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Silver Award

Excellence in Government Process Re-engineering

eAbgari

Strategic administrative reform initiative of West Bengal State Excise leveraging state-of-the-art modern technology, West Bengal

eAbgari project is a strategic administrative reform initiative of West Bengal State Excise leveraging state-of-the-art modern technology. The key objectives of eAbgari project include:

1. Generating actionable information for effectively dealing with spurious intoxicants for safeguarding public health.
2. Improved MIS for control over movement of intoxicants for maintaining the security, peace and harmony in society
3. Effective, efficient and equitable revenue collection through greater traceability, transparency and accountability in tax administration and detection of tax evasion by ensuring all liquor available in state is sourced and sold through legal channels.
4. Robust grievance redressal system to enable collection of complaints, thereby increasing enforcement activities against manufacture, supply, distribution and sale of illicit and spurious intoxicants

Beneficiary of the project: The stakeholders not only reap tangible benefits of the accuracy and efficiency of eAbgari, but also through its sensitive approach to deal with grievances/feedbacks.

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Outstanding performance in Citizen-Centric Service Delivery

This award seeks to recognize the projects which resulted in delivering enhanced value (qualitative or quantitative or both) to its beneficiaries through effective use of ICT.

Gold Award

SAMARAKSHNE

Transparent and farmer friendly system for enrolment, registering claims, compensation calculation and payment of compensation to farmers under the Crop Insurance Schemes, Government of Karnataka

Silver Award

e-aarogya

Platform for Improvement of patient services and simplifying the task of the doctors and other service providers , Directorate of medical & Health services, Dadra & Nagar Haveli

Gold Award

Outstanding performance in Citizen-Centric Service Delivery

SAMARAKSHNE

A transparent and farmer friendly system for enrolment, registering claims, compensation calculation and payment of compensation to farmers under the Crop Insurance Schemes, Government of Karnataka.

Samarakshane was developed to create a transparent and farmer friendly system for enrolment, registering claims, compensation calculation and payment of compensation to farmers under the Crop Insurance Schemes. It simplifies and speed up the disbursement of claims within 8 to 12 weeks from the harvest date and credit the same directly into the farmers aadhaar linked account and facilitate transparent conduct of crop cutting experiment involving all stakeholders and publishing the videos and photos of the conducted experiments. It helps to prevent people from misusing the scheme by registering for crop insurance enrolment on land belonging to others OR by registering multiple crop insurance enrolments on their own land OR for registering for crops which have not been planted. It captures digitally the Term Sheets used for payment calculation in RWBCIS on online database and to use weather data available in electronically form from Karnataka State Natural Disaster Management Centre (KSNDMC) in pay-out calculation.

Beneficiary of the project: **1.** Farmers **2.** State Government (Department of Agriculture, Department of Horticulture and Directorate of Economics & Statistics) **3.** Central Government **4.** Banks & Financial Institutions **5.** Insurance companies.

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Silver Award

Outstanding performance in Citizen-Centric Service Delivery

e-aarogya

Platform for Improvement of patient services and simplifying the task of the doctors and other service providers , Directorate of medical & Health services, Dadra & Nagar Haveli

e-aarogya is implemented for improvement of patient services and simplifying the task of the doctors and other service providers. It replaces the manual data entry followed in many of the subsystems and then promote a seamless flow of data between all levels in the organization.

System generates the report in required format for subsystems like RNTCP, IDSP, NVBDCP, NLEP, Blindness Control and share to NIC application via web services or through specific formats and provides a web interface to report data for Disease surveillance, RCH Monitoring etc.

It also centralizes control over the materials system to keep track of inventory, consumption, purchase and distribution of materials at the various hospitals and primary health organizations and improves efficiency through reduction of turn around time and effort in laboratory and other diagnostic services along with reduction of efforts in collection, collation and analysis of data in the public Health Management information system.

e-aarogya provides immediate feedback to the primary healthcare providers including CHCs, PHCs, SCs, dispensaries and ASHAs for maintenance of up-to-date staff details and service records, timely generation of statistical reports on national programs, alerts mechanisms for initiating time critical activities for disciplinary actions, budget allocation & monitoring, payroll computation, financial accounting, auditing and monitoring of audit reports too.

Beneficiary of the project: the major beneficiaries are the tribal patients of the union territory along with other patients, health workers (Doctors, Nurses, ANM , MPW) and administrative staff.

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Innovative in Existing Project of Government Departments Other Than PSUs

This award seeks to recognize the projects demonstrating use of path breaking ICT or innovative use of an existing ICT for enhancement in efficiency, effectiveness of process, cost, quality, service delivery or a combination of these.

Gold Award

Educational Portal

School Education Department, Rajya Shiksha Kendra, Madhya Pradesh

Silver Award

MeeSeva 2.0

Platform is the primary source of major chunk of e-transactions. Department Of ITE&C, Telengana

Gold Award

Innovative in Existing Project of Government Departments Other Than PSUs

Educational Portal

School Education Department, Rajya Shiksha Kendra ,Madhya Pradesh

It was designed as a integrated e-Governance System for enhancing the performance of school education sector by providing proactive, transparent & accountable governance and bringing perceptible systemic improvements to fulfil the objects and requirements of RTE Act, 2009 and fulfil the spirit of the RTI Act, 2005. The portal leveraged use of ICT to facilitate Process Re-engineering that was necessary for managing and administering the department in a manner so as to ensure better services and response to the large number of beneficiaries, stakeholders & partners and enhancing the quality of education by responsive and transparent governance. The portal facilitated predictive & facilitative approach of governance and management in place of reactive approach. It facilitated control, supervision & ensuring the compliance of Government Instructions and brought transparency and adequate community ownership, participation and social audit/oversight. The portal also helped the government in ensuring economy, equity, efficiency and effectiveness of use of Human and Financial Resources in managing, controlling and synchronizing the large operations using ICT interventions.

Beneficiary of the project: More than 1.24 Lakh habitations of the State with majority in remote areas, 1.50 Crore students (1.24 Lakh in Government schools) & their parents Establishments - 1.50 Lakh schools, located even in very remote areas of the State Human Resources - nearly 3.5 Lakh teachers and staff of 249 categories.

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Silver Award

Innovative in Existing Project of Government Departments Other Than PSUs

MeeSeva 2.0

Platform is the primary source of major chunk of e-transactions Department of ITE&C, Telangana

MeeSeva platform is the primary source of major chunk of e-transactions with over 20 lakh applications per month. MeeSeva platform has been established in 2011 and primary focus has been on bringing various departments and services on board. As nearly 36 departments and 550 services have been integrated with the MeeSeva platform. The department is focusing on improvements and enchantments in the architecture and procedures.

The primary objectives of the MeeSeva 2.0. are:

1. Anytime: Aim for 24 X 7 (Online/Mobile) than working hours at present
2. Anywhere: Instead of citizens visiting the MeeSeva center for service delivery, part of the transactions from citizens place of choice including his house/workplace (Online/Mobile)
3. Any mode: Mostly, payment is made in cash to the MeeSeva operator. Aim to provide wide payment options MeeSeva 2.0. is also aimed at incorporating state of the art technologies and architecture practices such as 1.Enterprise Service Bus (ESB): For coordinating communications with various departments. 2.Service Oriented Architecture (SOA) 3.Single Source of Truth (SSOT) 4.Best Security practices 5.Incorporate unified

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UI/UX features across the mediums through which MeeSeva services can be availed.

Beneficiary of the project: Citizens: Easier medium to avail government services
Kiosk Operators: Encourages the entrepreneurial culture among Kiosks
Government departments: A digital platform of accessing all the applications.

Best District level initiative through ICT

This award seeks to recognize the district level e-Governance projects which resulted in delivering enhanced value to citizens' through effective use of ICT

Gold Award

(i) North East States

eOffice

Digital work place solution for government offices, Arunachal Pradesh

(ii) Hill States + UTs (excluding Delhi)

Rohtang Pass Permit Issuance MIS

Himachal Pradesh

(iii) Other States

Padhe Dantewada Likhe Dantewada

Chhattisgarh

Silver Award

(i) North East States

Aizawl District Disaster Management Authority (ADDMA) Mobile Application

Mizoram

(ii) Other States

e-NAM- Soil to Sale

Collectorate Rajkot, Gujarat

Gold Award

Best District level initiative through ICT

e-Office

Digital work place solution for government offices, Arunachal Pradesh

e-Office is a complete digital work place solution for government offices that is built based on the Central Government Manual of Procedures. By taking up e-Office implementation, DC office capital Complex, not only implemented the solution, but also brought a radical change in the way government offices function using ICT. In addition to this, e-Office has brought about standardization across department/branch standard file heads standard way of writing notes standard way of sharing knowledge etc. e-Office provides an effective monitoring mechanism to monitor the performance of individuals, pendency of files, files cleared, files worked on, etc. on finger tips which was not available earlier. Earlier, Departments/sections submitted their own reports which could not be cross verified. This digital monitoring mechanism has increased the accountability and responsibility of staff at all levels and brought about a positive change in the administrative system. e-File is a workflow based system that includes the features of existing manual handling of files with addition of more efficient electronic system. This system involves all stages, including the diarisation of inward receipts, creation of files, movement of receipts and files and finally, the archival of records. With this system, the movement of receipts and files becomes seamless and there is more transparency in the system since each and every action taken on a file is recorded electronically. This simplifies decision making, as all the required information is available at a single point. As this is a web based application services response time is very fast, once correspondence /receipt

are digitized no physical visit is required as file movement is electronic. User get file movement intimation through SMS or Email, file/receipts can also be tracked through web based tracking system. e-Office brings avenues to improve the public delivery and eliminate malpractices and corruption in government offices.

Beneficiary of the project: Office of Deputy Commissioner, Itanagar Capital Complex

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Gold Award

Best District level initiative through ICT

Rohtang Pass Permit Issuance MIS, Himachal Pradesh

NIC Himachal Pradesh has developed Rohtang Pass Permit MIS for development of easy to use system with capability to cope up with huge rush of tourists adhering to NGT Guidelines. The result is Rohtang Permits Issuance System with following features: There are no manual processes involved in issuance of the permit, which is end-to-end online solution. It is easy to use and being web based solution it can be accessed from anywhere in the world. Payment Gateway is integrated with the system for online payments. It strictly adheres to the guidelines laid by National Green Tribunal (NGT) for tourism at Rohtang Pass. This system is only way to get permits. The system has been improvised by extending it to cover the Manali Entry Tax (validity 7 days), Gulaba Green Tax (one trip), Special Rohtang Pass Permits (100 permits daily are issued to Outside Manali Region Vehicles with restriction that permit is issued once in the entire season to particular vehicle) and Beyond Rohtang Permit (one trip, no fee but no same day return) further facilitating the tourists, operators, residents and administration. Since its launch on 25th September 2015, around, 4 lakh applications were received out of which 2.2 lakh online permits have been issued, as per daily vehicle limits. Approximately, Rs.9.4 Crore of the NGT/Service Charges were collected. The concurrency of request on the application is such that all the permits for a particular day are issued automatically, subject to availability, within 30-35 minutes of the site opening.

Beneficiary of the project: The main beneficiary is the mankind and environment as it is a proven fact that mountains ecosystem is about two and half times more vulnerable to environmental change and impact is felt downstream.

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Gold Award

Best District level initiative through ICT

Padhe Dantewada Likhe Dantewada, Chhattisgarh

One of the most prominent projects of the Government of India is the Sarv Shiksha Abhiyan. Taking this to the next level is what Padhe Dantewada Likhe Dantewada all about. District administration of Dantewada initiated designing a tool for monitoring on education & healthcare. Dantewada district is very prone to sickle cell anemia. It was observed that less haemoglobin count has been one of the major cause of death of children. So it was need of the hour to have a mechanism to track individual child growth so that design of person centric health intervention was designed.

For improving education scenario in government schools a data detailing proficiency level of students and teachers is needed foremost for evaluating their level of potential and weakness in grasping knowledge.

Digitalized tracking of how students from Class 1st to Class 12th perform has been initiated to improve learning level and health growth through PadheDantewada mobile application and www.padhedantewada.com webconsole. More than 36,000 students of government schools are registered with PDL Android App. More than 3000 Government school teachers have evaluated writing, learning and comprehending skills of each student through this application. Uniqueness feature of PadheDantewada Mobile Application and Web Portal is the use of technology that has an astonishing effect on the whole process of reporting and monitoring which increased the efficiency of teachers in reporting. PadheDantewada Mobile Application helps in getting accurate data of each child, which can be accessed through web console www.padhedantewada.com making monitoring process easier for officials right from bottom

to top level.

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Beneficiary of the project: as on date of application 36000 school going children are benefited from this application

SILVER Award

Best District level initiative through ICT

Aizawl District Disaster Management Authority (ADDMA) Mobile Application

Real time disaster report and monitoring inclusive of disaster awareness and guidance broadcast system leveraging Geographic Information System (GIS), Smartphones and Internet. Mizoram is a hilly areas with poor infrastructure for roads and inadequate town planning. Every monsoon brings with it a disaster ranging from minor to catastrophic level claiming lives of good citizen.

With the development in communication infrastructure such as wireless network, smartphones and citizen becoming aware of its usage, the district disaster management came up with the idea of using internet, mobile and web application to the most effective level possible. With the initiative of Aizawl District Disaster Management, Department of Information and Communication Technology (DICT) and Mizoram State e-Governance Society (MSeGS), an online disaster management systems is spawned.

Aizawl District Disaster Management Application covers disaster management process starting from information dissemination with awareness and alarm, incident report with response system and disaster aftermath management with relief material request. Under this project, a native Android Apps is developed for the citizen as well as district disaster management officers. The district executive office is equipped with a web application server software Information Management Systems(IMS). All notifications are service in a dual mode, i.e. App Notification and SMS which provide a real time response to any actions from the citizen to officers and vice versa. All incident report and relief request submitted from the android apps are observed and managed through the IMS integrated with Google Maps API. Also, all district disaster management officers can respond through the apps in real time. Each district is divided into Zones and this modularity help advances the management in active response as one officers is designated for each zones. This application is multilingual which helps the native citizen unfamiliar with English to use the application to the level of their content.

Beneficiary of the project: Citizen capable of using smartphones, District Disaster Management Offices with State Government Officials

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SILVER Award

Best District level initiative through ICT

E-NAM- Soil to Sale, Collectorate Rajkot, Gujarat

Soil to Sale was envisaged as PAN -INDIA electronic trading portal which seeks to network the existing APMC & other market yards to create a united national market for agriculture commodities. Soil to Sale project objective is to create a national network of virtual market the can be accessed online enrapturing a physical market (mandi) at back end.

The seeks to leverage physical infra of mandis through online trading portal enabling buyers (even outside state) to participate in trading at local level. The project was launched on 125th birth anniversary of Babasaheb Ambedkarji and was initially adopted to 21 mandis of 8 states and now has been expanded to 455 mandis expanded over 13 states with Buyer: 96118, CommissionAgent:51126, Seller: 5076501 and with Total Traded Quantity (Ton): 11371.72 Ton,

Farmer Friendly soil to sale concept adopted by farmers, will surely make secure and stable economy of farmer. The APMC in Rajkot was established in 1964 and began serving only three blocks of the district namely: Rajkot, Padaddhari and Lodhika. As the district became agriculturally prosperous with time, the APMCs business also expanded and its operations grew many a fold. It has become one the largest APMC in the state with a state-of-the-art with all facilities and services in 90 acres of huge plot. APMC is also done remarkable work in information technology since last 15 years they have their own website expanded with mobile application for daily updates. For transparency and security entire APMC covered under CCTV.. In August 2015, the APMC and the district administration jointly organized a District level seminar in which a large gathering of concerned farmers, traders and commission agents were apprised & Registered on the e-Nam scheme.. Mass awareness under banner of IT in Agriculture was done at various places with variety of communication channels like: printed

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pamphlet, banners, SMS, krishi shibirs, krushi mela, one to one interaction etc. Facilitators at APMC are one of the good initiatives taken by Dist. Authority.

Beneficiary of the project:1.Famers 2.Agents commission 3.Traders & Exporters 4.Processors 5.Mandi functionaries & 6.Other stakeholders in Agriculture supply chain

Citations for National e-Governance Award Winners, 2018

Use of Spatial Technology and GIS in e-Governance

This award seeks to recognize the exemplary projects that have used GIS Technology in e-Governance in an innovative and effective way which resulted in delivering enhanced value to its beneficiaries.

Gold Award

Remote Sensing and GIS Based Mapping for Water Supply and Sanitation (WSS) using High Resolution Satellite Data, Maharashtra

Silver Award

GeoPortal on North Eastern District Resources Plan to support effective Governance applications, Government of India

Gold Award

Use of Spatial Technology and GIS in e-Governance

Remote Sensing and GIS Based Mapping for Water Supply and Sanitation (WSS) using High Resolution Satellite Data, Maharashtra

Objective of the project was Mapping of all water supply schemes from the source to the stand post using RS,GIS, GPS & Mobile technologies and to evaluate and standardize the Water Supply Schemes, Geo-spatial database. It is aimed to design, develop and implement GIS based Mobile application for field level water source locations and its allied asset data collection, in a standardized and integrable format and to store and maintain Geo-spatial database on a central server of State Data Centre,(SDC),Mumbai Government of Maharashtra. It will develop a web browser based GIS application in Geo-portal, for seamless accessibility in G2G and G2C domain and to integrate existing ‘Management Information System (MIS)’ database of WSSD and the geospatial technology based Geodatabase with Natural Resources and Administrative Database available with Maharashtra Remote Sensing Application Centre through Web Services. It aims to design and develop an online mechanism of water quality data collection, laboratory analysis and map preparation using mobile and web technologies and to design and develop an online redressal system for monitoring and management of the water supply schemes using mobile and web technologies.

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Beneficiary of the Project : Water Supply and sanitation department, Government of Maharashtra is the principal beneficiary of the project. The WSSD caters to the need of drinking water supply for more than 100543 habitations through rural drinking water supply schemes.

Silver Award

Use of Spatial Technology and GIS in e-Governance

GeoPortal on North Eastern District Resources Plan to support effective Governance applications, Government of India

North Eastern District Resources Plan (NEDRP) is one of the unique initiatives of North Eastern Space Applications Centre of Department of Space to provide geospatial data, services and tools for preparation of Detailed Project Report (DPR), Master plan document and any other inputs essential for various district level developmental planning and to support various Governance activities. NEDRP has created immense impact in the planning process of the District Administrations and Line Departments through large number of geospatial data with variety of geospatial applications and planning tools. NEDRP has been found one of the lead platforms of Department of Space in NE Region to showcase the maximum utilization of geospatial data and services derived from the Indian Remote Sensing Satellite. NEDRP is now becoming Geo-decision making tool for many Line Departments and demands for data and services has increased significantly.

Beneficiary of the project: NEDRP data services have been effectively utilized for preparation of District Disaster Management and Forest Resources Management plan, DPRs for Integrated Watershed management Programme (IWMP) and Roads/Pradhan Mantri Gram Sadak Yojana (PMGSY), inputs for Election Management, inputs for development of MoSQuIT an integrated Surveillance System for Malaria, Flood Early Warning System (FLEWS) etc. Various investigation agencies including SIB, Police etc., Line Departments like Agriculture & Horticulture, Water Resources, PWD etc., research institutes like Indian Council of Agriculture Research (ICAR), Indian Institute of Technology (IIT), Guwahati, University have been used NEDRP portal.

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Innovative Use of ICT by Central Government PSUs/State Government PSUs

This award seeks to recognize projects implemented by Central PSUs/State PSUs that demonstrate effective and innovative use of ICT which resulted in improvement in outcomes related to efficiency, effectiveness of process, cost, quality, service delivery or a combination of these.

Gold Award

Smart Energy Infrastructure and Revenue Administration System

Bihar State Power Holding Company Limited

Silver Award

Sabooj Sathi Online

WB SC ST Development & Finance Corporation West Bengal

Gold Award

Innovative Use of ICT by Central Government PSUs/State Government PSUs

Smart Energy Infrastructure and Revenue Administration System, Bihar

Smart Energy Infrastructure and Revenue Administration System is an integrated framework of web, mobile and GIS technology to manage electricity infrastructure and produce energy bills for the consumers. It provides not only the answers for macro-level planning but also state-of-the-art models to the government in the context of decentralized planning for sustainable development in rural areas.

The billing software is easily configurable, allowing for maximum flexibility as business processes may change over a time, as well as being able to easily integrate itself with external solutions such as accounting, ATP, IVR, GIS and work management. Development of this projects involved creation of Single Line Diagram (SLD), scalable maps, digitization of distribution network (Sub-Stations, Feeders) and creation of spatial data and its integration with attributes and development of integrated energy infrastructure framework.

Beneficiary of the Project :

- Citizen of Bihar
- North Bihar Power Distribution Company Ltd.
- South Bihar Power Distribution Company Ltd.
- Bihar State Power Transmission Company Ltd.
- Bharat Broadband Network Limited and DEITY, Government of India
- Information Technology Department, Government. of Bihar
- Banks
- eWallet Service Providers such as PAYTM, ICICI etc.

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Silver Award

Innovative Use of ICT by Central Government PSUs/State Government PSUs

Sabooj Sathi Online , e-Governance mechanism for end-to-end ICT enablement, WB SC ST Development & Finance Corporation, West Bengal

The students, particularly from economically and socially disadvantaged background had to drop out from high Schools owing to the distance. The problem had critical bearing on the girls with dropout rates, predominantly in rural areas, leads to 47% of the girls getting married before the legal age of 18 years, and 20% before the age of 15th year. To overcome these impediments, Government of West Bengal announced the flagship scheme for providing bi-cycles to estimated 4.00 million students of Class IX to XII standard of Government run and aided School.

Sabooj Sathi Online (www.wbsaboojsathi.gov.in) is the e-Governance mechanism of the scheme which ensures end-to-end ICT enablement in management of entire processes like capturing of students' record, finalization of bi-cycle requirements (delivery point wise), supply chain from factory to distribution point, updating distribution records online and proactive disclosure in public domain. The Sabooj Sathi portal has been planned as the central virtual space for all stakeholders like school Teachers, Inspectors, Government. officials at State, District and Sub-District levels, Manufacturers (Suppliers) and students at large. The entire process is monitored through single-window portal www.wbsaboojsathi.gov.in in which is being nominated for the award. Hon'ble Chief Minister flagged of bi-cycle distribution on 29th September 2015. Since then, the entire target group of 5.00 million students received bi-cycles from 2015-16 till date. State Government, after witnessing its overwhelming response, has decided to continue the scheme. From now on all students will be given bi-cycles as soon

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as they are admitted in class IX. Sabooj Sathi Online is a model supply chain management system of the Government which is end-to-end ICT enabled & e-Governed and can be replicated elsewhere in the country very easily.

Beneficiary of the project: student population of 4.00 million of class IX to XII in 12,000 Government run and Government. aided Schools and Madrasa schools.

Citations for National e-Governance Award Winners, 2018

Outstanding initiative in e-Governance by Academic/Research Institutions and NGOs, including Cooperatives/ Federations/ Societies

This award seeks to recognize the exemplary e-Governance projects by academic, research institutions, NGOs including cooperatives, federations and societies for the benefit of the citizen.

Gold Award

Panch Parmeshwar Portal

Digital Panchayat Platform of Madhya Pradesh for facilitating e-Governance, m-Governance & e-Payments, Financial Inclusion, Service Delivery & Digital Transformation of Panchayats under the Digital India program, Madhya Pradesh

Silver Award

Mahatma Jyotiba Phule Jan Arogya Yojana

State Health Assurance Society, Maharashtra

Gold Award

Outstanding initiative in e-Governance by Academic/Research Institutions and NGOs, including Cooperatives/ Federations/ Societies

Panch Parmeshwar Portal

Digital Panchayat Platform of Madhya Pradesh

Panch Parmeshwar Portal is a Digital Panchayat Platform of Madhya Pradesh for facilitating e-Governance, m-Governance & e-Payments, Financial Inclusion, Service Delivery & Digital Transformation of Panchayats under the Digital India program.

The Panch Parmeshwar Digital Panchayat platform includes a suite of web and mobile applications. It has been seamlessly integrated with NACH platform of NPCI & core banking systems of 8 Nationalized banks to facilitate Financial Inclusion by discontinuing cash and cheque payments and switching to online electronic payments. The solution judiciously use all available cutting-edge technologies such as online banking, NACH platform of NPCI for digital payments, Mobile Apps, JAM Trinity, GPS-enabled smart-phones, Geo-tagged photos of works, SMS etc.

Beneficiary of the project: 5.26 Crore Rural residents residing in 51,380 villages of State(2011 Census Figures), 22, 816 Gram Panchayats, their elected representatives, Panchayat Secretary and other functionaries, 313 Janpad (Block) Panchayats, their elected representatives & Government functionaries, National Payment Corporation of India 5.11,000 bank branches 6.Corporate offices and IT teams of Banks.

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Silver Award

**Outstanding initiative in e-Governance by Academic/Research
Institutions and NGOs, including Cooperatives/ Federations/ Societies**

Mahatma Jyotiba Phule Jan Arogya Yojana (MJPJAY)

Government of Maharashtra

Mahatma Jyotiba Phule Jan Arogya Yojana (MJPJAY) is a Universal health care scheme by the Government of Maharashtra intended to improve the medical access of BPL and APL families of the Maharashtra State, who holds any one of the ration card issued by the Government of Maharashtra i.e. Antyodaya card, Annapurna card, Yellow ration card and Orange ration card whose income is less than one lakh rupees per annum or farmers holding White ration card in 14 agriculturally distressed districts. The scheme was launched in 8 districts of the Maharashtra State in July 2012 and then across all 36 districts of the State in November 2013.

Beneficiary of the project: The Scheme covers around 2.23 Cr. families of the Maharashtra state. It provides free access to quality medical care in 492 empanelled hospitals for 971 types of surgeries and therapies with sum insured up to Rs.1, 50, 000 per year per family (Rs.2, 50, 000 only for renal transplant) on floater basis, Empanelled hospital are multispecialty or single speciality hospitals accessible to community which are supposed to provide cashless medical services in 30 identified specialities under the Scheme.

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Replication/Adaptation of the best e-Governance projects/ practices awarded during 01.04.2014 to 31.03.2017

This award seeks to recognize the replication/adaptation of the best e-Governance projects/ practices awarded during the last three years, i.e. from 01.04.2014 to 31.03.2017.

Gold Award

eHRMS-Manav Sampada

The electronic Human Resource Management System,
Himachal Pradesh

Gold Award

**Replication/Adaptation of the best e-Governance projects/ practices
awarded during 01.04.2014 to 31.03.2017**

eHRMS-Manav Sampada

The electronic Human Resource Management System, Himachal Pradesh

Manav Sampada (appropriate name for Human Capital, being the most important factor for the success of any Government, Organisation or Company) is a standard ICT solution for the Government sector, addressing maximum requirements of State Governments related to personnel management. It is also referred as the eHRMS or the electronic Human Resource Management System and can be replicated for the entire State/Organisation covering almost 2 to 4 lakhs employees of a State Government.

The first and basic objective of Manav Sampada is to provide a generic, product based solution to the State/Central Government organisations for better management of personnel through electronic service record. It further assists the top management in knowing the exact number of employees, the retirement pattern, additional requirements in coming year for planning recruitments, funds required for retiring employees, re-allocation of surplus employees to other Departments/organisations within the State, ACR/ APR status, seniority lists etc.

The transaction based updation of electronic record ensures that there is no additional data entry effort involved at Department level as the records get updated automatically based on the transactions.

Beneficiary of the project : All State Government Employees

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Special Jury Award

This award seeks to recognize projects implemented for most outstanding achievements in technology and honoured excellence in digital innovation and implementation.

Special Jury Award

Paperless H.P. Legislative Assembly (e-Vidhan)

Himachal Pradesh, Vidhan Sabha

Special Jury Award

Paperless H.P. Legislative Assembly (e- Vidhan), Himachal Pradesh Vidhan Sabha

Himachal Pradesh Legislative Assembly has become India's first ever high-tech Paperless Legislative Assembly by launching e-Vidhan system. Since launching of e-Vidhan System by Hon'ble Chief Minister Himachal Pradesh, all documents related to the House are made available online to Hon'ble Members through touch screens installed on their tables and Mobile Apps. All papers for laying in the House during Assembly Sessions are sent/received online from government departments using secure e-Vidhan website. No manual paper is received.

Three major components of e-Vidhan are as under: **1.** Paperless Assembly Sessions **2.** Paperless Working of the House Committees **3.** e-Constituency Management

Innovative Aspects of the Project are – Paperless Assembly Sessions: Dashboard for Members of Legislative Assembly (MLAs) and dashboard for government departments to submit replies of questions/notices, bills or other papers online for laying in the assembly.

Secure e-Assembly and e-Constituency mobile apps for MLAs, ministers and department heads, and My MLA mobile app for media and constituents. Touch screen based digital e-Book for paper laying, and displaying the daily list of business and associated papers such as committee reports, bills and annual reports.

Online questions processing with the facility for online typing, proof reading, bracketing, clubbing and postponement along with online request and generation of entry passes for individuals, vehicles and media persons as well as their police verification. House Committees are connected online with all government departments so that all correspondence such as notices, questionnaires, and replies by departments are online,. Constituency management with updated constituency related information of work progress and public grievance status.

Beneficiary of the project All Departments of Himachal Pradesh : 54 Departments and 84 HODs and 36 Undertakings/Corporations, House Committees of H.P. Legislative Assembly: 15 Nos. G2E (Government to Employee) 1. H.P. Vidhan Sabha Secretariat: 240 Employees. G2C (Government to Citizen) 1. MLAs and Ministers: (68 Nos.) 2. Scholars, Media and Public.

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Department of Administrative Reforms & Public Grievances
Ministry of Personnel, Public Grievances & Pensions
Government of India